



**BADAN
PENGUSAHAAN
BATAM**

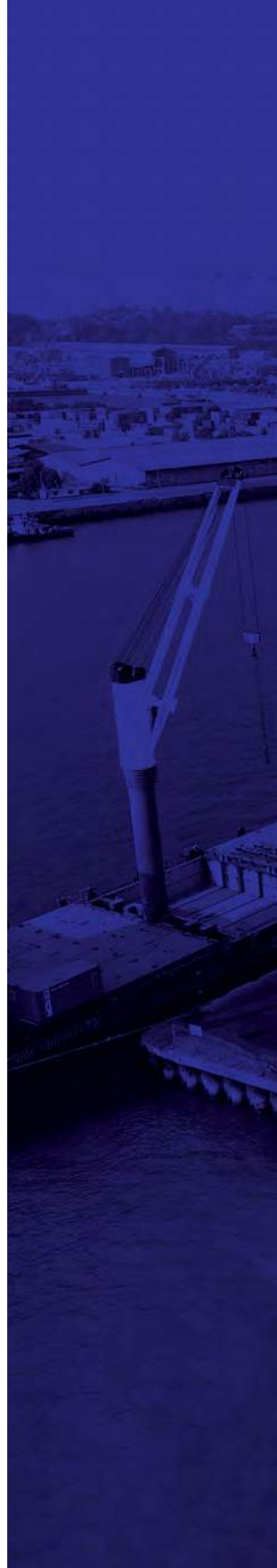
PREFACE



The Batam Free Trade Zone is a designated zone within Indonesia to attract foreign investment and promote economic growth. Located on one of the world's busiest shipping channels across from Singapore, Batam provides financial and non-financial incentives to investors.

Batam is now home to many multinationals whom operate from their manufacturing plants, fabrication yards and shipyards, IT centres, technical workshops, and services. Many more benefit from supply chain and value added with the combination of global trading and regional markets in South East Asia.

This particular publication “**Cost of Doing Business in Batam**” is designed to assist potential investors and businesses with comprehensive information on related expenses, such as corporate administration, tax, office leases, visas, minimum wage, salaries, logistics and shipping as well as utility tariffs, e.g. water, electricity, telephone and internet services.



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CHAPTER

1

**STARTING
A BUSINESS**

Foreign Investment Application

To support the ease of doing business in Batam and with the success in implementing i23j (3 hours investment licensing services policy), Central Government through Government Regulation Number 24 year 2018 regarding Integrated Electronic Business Services and Presidential Decree number 91 year 2017 regarding Acceleration of Business Implementation has launched a new policy called Online Single submission on 9 July 2018 to further improve licensing Process. All application can be submitted through www.oss.go.id



Source: Investment Coordinating Board in OSS, updated October 2019

OSS/Licensed System Licensing Integrated Electronic

1 LOGIN INTO OSS SYSTEM



2 FILL IN THE DATA NEEDED



3 SYSTEM ISSUE NIB (BUSINESS IDENTIFICATION NUMBER)



Land in Batam

Badan Pengusahaan Batam (BP Batam) has the authority for land management in Batam, according to Decree of the Minister of Home Affairs No 43/1977.



Applicant should submit

Land application letter, Proposal for land used.



Upon approval, BP Batam issue

Principal Permit, Invoice for land lease, Land allocation documents
(Land lease agreement and land allocation decree).

Land Allocation Tariff for 30 Years (per m²)

No.	Allocation	In IDR										
		Batam Island										
		Batam Centre		Batu Ampar			Sekupang		Pantai Timur			Surrounding Island
Core	Village	Nagoya	Sei Panas	Muka Kuning	Sekupang	Tanjung Uncang/ Sagulung	Nongsa	Kabil	Tanjung Piayu			
1.	Low Cost Apartment	29,400	29,400	29,400	29,400	29,400	29,400	29,400	29,400	29,400	29,400	29,400
2.	Ready-to-built Housing Lot	49,000	49,000	49,000	49,000	49,000	49,000	49,000	49,000	49,000	49,000	49,000
3.	Landed House	-	96,700	106,100	87,400	73,800	87,400	73,800	60,300	60,300	60,300	40,000
4.	Apartment	120,000	120,000	131,600	108,400	91,600	108,400	91,600	74,900	74,900	74,900	49,700
5.	Industry	-	67,100	-	103,000	46,800	35,200	35,200	50,300	50,300	35,200	22,700
6.	Commercial	183,400	134,600	242,500	134,600	93,000	115,800	93,000	93,000	115,800	93,000	61,200
7.	Tourism	106,600	75,400	75,400	75,400	52,000	47,600	47,600	75,400	47,600	39,000	25,000
8.	Golf Course	-	-	38,500	38,500	38,500	38,500	-	38,500	-	-	-
9.	Sport Facility	-	-	28,900	28,900	28,900	28,900	-	28,900	-	-	-
10.	Government Office Building	14,900	7,100	6,200	6,200	5,500	6,200	5,500	5,500	5,500	5,500	2,600
11.	Government Social Facilities	11,800	5,200	4,700	4,200	5,500	4,200	4,200	4,200	4,200	4,200	1,000
12.	Private Social Facilities	39,000	39,000	39,000	39,000	39,000	39,000	39,000	39,000	39,000	39,000	39,000
13.	Agriculture	-	-	-	-	68,100	78,700	78,700	-	-	78,700	34,100
14.	Fisheries	-	-	-	-	45,800	40,400	40,400	-	-	45,800	19,200
15.	Shoreline	*)	*)	*)	*)	*)	*)	*)	*)	*)	*)	*)

*) Tariff for shoreline land allocation = Shoreline length (m) x 20 m x Land allocation tariff

Land Tariff (extension for 20 years)

No.	Allocation	In IDR										
		Batam Island										
		Batam Centre		Batu Ampar			Sekupang		Pantai Timur			Surrounding Island
		Core	Village	Nagoya	Sei Panas	Muka Kuning	Sekupang	Tanjung Uncang/Sagulung	Nongsa	Kabil	Tanjung Piau	
1.	Low Cost Apartment	15,700	15,700	15,700	15,700	15,700	15,700	15,700	15,700	15,700	15,700	15,700
2.	Ready-to-built Housing Lot	26,100	26,100	26,100	26,100	26,100	26,100	26,100	26,100	26,100	26,100	26,100
3.	Landed House	-	68,500	75,200	62,000	52,400	62,000	52,400	42,700	42,700	42,700	28,400
4.	Apartment	95,700	95,700	105,000	86,400	73,000	62,000	73,000	59,800	59,800	59,800	39,600
5.	Industry	-	71,300	-	86,400	49,800	49,800	49,800	71,300	71,300	43,200	32,100
6.	Commercial	207,900	152,600	275,000	152,600	105,500	131,200	105,500	105,500	131,200	105,500	69,400
7.	Tourism	151,100	75,400	106,900	106,900	55,300	131,200	67,500	106,900	67,500	55,300	35,500
8.	Golf Course	-	-	38,500	35,500	35,500	35,500	-	35,500	-	-	-
9.	Sport Facility	-	32,800	32,800	32,800	32,800	32,800	32,800	32,800	32,800	32,800	32,800
10.	Government Office Building	21,000	10,000	8,800	8,800	7,800	8,800	7,800	7,800	7,800	7,800	3,700
11.	Government Social Facilities	6,600	7,400	6,700	5,900	6,700	8,800	5,900	5,900	5,900	5,900	1,600
12.	Private Social Facilities	31,200	31,200	31,200	31,200	31,200	31,200	31,200	31,200	31,200	31,200	31,200
13.	Agriculture	-	-	-	-	28,400	31,200	32,800	-	-	32,800	14,200
14.	Fisheries	-	-	-	-	9,000	31,200	16,800	-	-	19,000	8,000
15.	Shoreline	*)	*)	*)	*)	*)	*)	*)	*)	*)	*)	*)

*) Tariff for shoreline land allocation = Shoreline length (m) x 20 m x land allocation tariff

Office and Warehouse Lease

Warehouse Company

Company	Address	Phone (+62-778)
Archipelindo Utama, PT	Jl. Raja Ali Haji, Jodoh Square Arcade, Block D/47	459456
Persero Batam, PT	Jl. Komp, Yos Sudarso 1	458779
Rimbawana Sentosa, PT	Jl. Laks Martadinata. Kom Bumi Shangrilla Jaya Block B/10	321046
Tat Seng Logistics	Komp. Sei Panas	466509 / 466519
Batamindo Shippingband Warehousing PTE, LTD	Jalan Beringin Lot 13A Batamindo Industrial Park, Muka Kuning	611007
Snepac Group	Jalan Duyung, Komp Citra Permai Block B no. 9 Batam, Kepulauan Riau	429 866

Source: BP Batam Office, updated December 2019

Warehouse Rental Cost

Ware House Rental	Tariff (USD)
Cover Storage	USD 0.09/sqm/day
Open Storage	USD 0.04/sqm/day
Container 20'	
The First Four Days	USD 1.20/sqm/day
Above Five Days	USD 1.10/sqm/day
Container 40'	
The First Four Days	USD 2.00/sqm/day
Above Five Days	USD 1.75/sqm/day

Source: BP Batam Office, updated December 2019



Office Building

Company	Address	Rental Cost (per sqm/month)	Phone (+62-778)
911, PT	Sumatera Promotion Centre, Batam Centre	IDR 100,000 - IDR 120,000	470016 - 470019
Batam Intermedia, PT	Graha Pena Building, Batam Centre	IDR 100,000 - IDR 150,000	462992
Wahana Optimal Permai, PT	Dana Graha Building, Batam Centre	IDR 100,000 - IDR 150,000	425505 - 425515
Adhya Graha Permata, PT	Jalan Sudirman, Sukajadi, Kota Batam	IDR 120,000	737 20008 / 450 660
Citra Buana Perkasa, PT	Jalan Harbour Bay, Sungai Jodoh, Batu Ampar	IDR *,500,000 - IDR 21,390,000	741 7777

Source: BP Batam Office, updated October 2019

Office Rental Cost

Location	Tariff (IDR)
Batam Centre	100,000 up to 150,000/sqm/month
Open Storage	55,000 up to 65,000/sqm/month
Wahana Optimal Permai, PT	30,000 up to 50,000/sqm/month

Source: BP Batam Office, updated December 2019





CHAPTER

2

**TAXATION
GUIDE**

Tax Identification Number (*Nomor Pokok Wajib Pajak*)

The Tax Identification Number (NPWP) is a number issued to taxpayers by the tax office to identify taxpayers and to assist them in fulfilling their tax obligations. Since 1984, Tax Office has required all individual residents in Indonesia includes expatriate to have their own personal Tax Identification Number (*Nomor Pokok Wajib Pajak/NPWP*).

Foreigners in Indonesia can be categorized as residents or non-residents depending on the length of time they stay in Indonesia and their activities. As soon as an individual becomes a resident in Indonesia for tax purposes, he/she is obligated to register at the appropriate tax office. In practice, many expatriates are reluctant to register, giving the reason that they have one employer and that the tax on their employment income has been withheld in accordance with paragraph 6 of article 21 of 1983 Income Tax Law, once an individual becomes a resident taxpayer, he/she is subject to tax on worldwide income, that is, income from sources within and outside Indonesia.

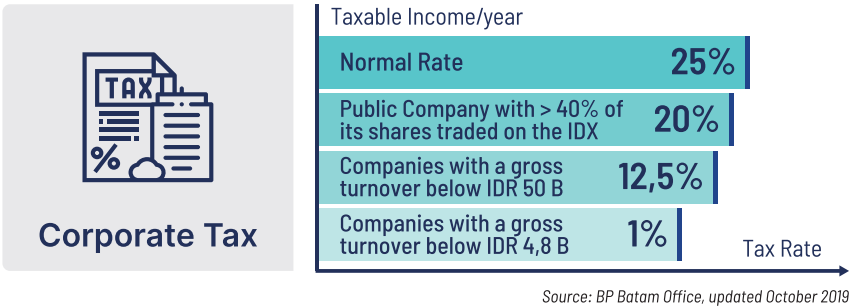
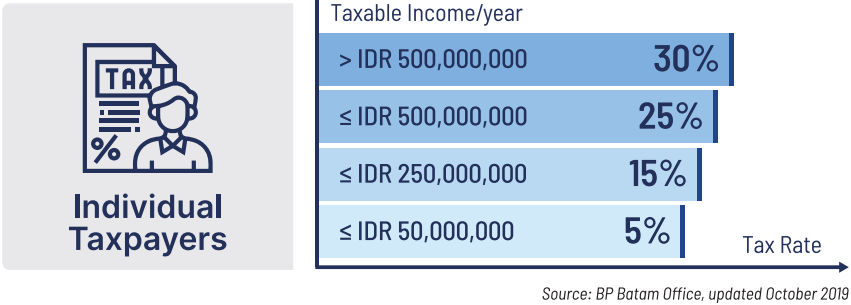
The issuance of amended income tax provisions in the year 2008, that is, Law Number 28 year 2007, is meant to make it clear that any individual who has become a resident should register at the appropriate local tax office. After a taxpayer is registered and has a Tax ID Number (*NPWP*), he/she has obligations and rights as regulated by the prevailing tax provisions, for example, the obligation to pay and report monthly returns (*SPT Bulanan*) where applicable and annual returns (*SPT Tahunan*).

Income Tax

Tax payers for income tax purpose are individual, undivided inheritance as unit in lieu of the beneficiaries, corporation, and permanent establishment. Income tax imposed on Taxable Persons in relation to income received or accrued in a taxable year. Taxable Person will be subject to tax if that person receives or accrues income. A Taxable Person who derives income is called a Taxpayer under this law. A Taxpayer is taxed on the income received or accrued during a taxable year or a fraction of a taxable year, if the tax obligations commence or end in a taxable year. The term a taxable year under this law means a calendar year. However, a Taxpayer may use an accounting year which is different from the calendar year insofar as the accounting year has the period of 12 (twelve) months.



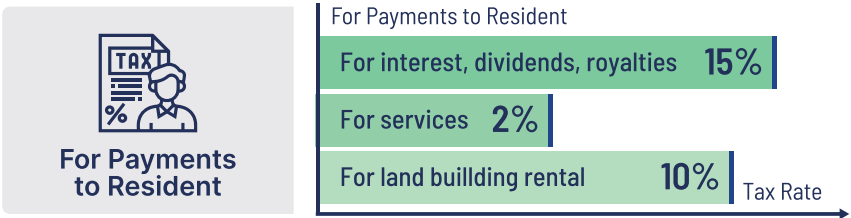
Tax rate according Income Tax Law, lastly amended by law Number 36 year 2008 which shall come into force as from 1 January 2009:



Entities as Resident Taxpayers and Permanent Establishment

Tax rate applicable to entities as resident taxpayers and permanent establishment is 25%.

With Holding Tax



For payments to non-residents

Normal rate (can bereduced by using tax treaty provisions, or exempt services that quality as business profil) 20%.

Source: Indonesian pocket tax book 2019



Final Tax,
Article 4 Paragraph 2,
Income Tax Law

Tax Object

Land and or building rental	10%
Service in construction control	2%
Service in construction planning	2%
Service in construction application	2%

Tax Rate

Source : BP Batam Office, update October 2019

International Taxation Issues

Non Resident Alien (NRA) may derive income from Indonesia by using several schemes; e.g. direct investment, portfolio investment, and establishing a branch or permanent establishment in Indonesia. The income derived from Indonesia is taxed based on the nature of income. Dividend from direct and portfolio investment will be subjected to article 26 withholding tax at 20%. If the NRA recipient of dividend is able to provide certificate of domicile from the country which has a bilateral tax treaty with Indonesia, dividend will be taxed based on rate on tax treaty. A branch of permanent establishment of an NRA has the same obligation as Indonesian corporations to comply with the Indonesia tax law is amended lastly in the year 2008. Additionally, a branch/permanent establishment has a specific obligation to pay a branch profit tax.

Land and Building Tax



Land building tax (*Pajak Bumi dan Bangunan/PPB*) is tax on property chargeable on all land and or buildings, unless exempted.



PPB is part of regional taxes which are governed under regional taxes and retribution (*Pajak Daerah dan Retribusi Daerah/PDRD*) Law in which each regional government has to issue a regulation to regulate PPB in its territory.



PPB rate is maximum 0,3% and tax due is calculated by applying tax rate on the sale value of the tax object (*Nilai Jual Objek Pajak/NJOP*) deducted by on-taxable *NJOP*). The non-taxable *NJOP* is set at IDR 10 million at the minimum.

Stamp Duty

Stamp duty is payable on legal documents such as letters of agreement, contracts, notaries deed, land deed, etc.



Stamp Duty Values

≤ IDR 250,000	= Not required
≤ IDR 1,000,000	= IDR 3,000
> IDR 1,000,000	= IDR 6,000
Cheques	= IDR 3,000

Value Added Tax (VAT) and Sales Tax on Luxury Goods

The Government of Indonesia issued a new government regulation, number 2 year 2009, which regulated about custom and taxation and controlling on Imports and Export goods to, from, and in free trade zone and free port area. The Minister of Finance Republic Indonesia has issued regulation number 45 year 2009 (PMK-45/2009) about procedure controlling, administration, and payment Value Added Tax and/or Sales Goods on Luxury Goods on exporting of goods and services from free zone to custom area and importing of goods and services from custom area to free zone.

According to the ministry of finance decree or (PMK-45/2009) imports of goods and service, incoming or supply taxable goods and/or taxable service in free zone shall not be implied of Value Added Tax and/or Sales Tax on Luxury should all requirements are met.

According to Article 4 the Law No.18/2000, VAT is the tax imposed on:

- A supply of Taxable Goods by a Taxable Person for VAT purposes within the Custom Area of Indonesia.
- Import of Taxable Goods.
- Rendering of Taxable Service by a Taxable Person for VAT purposes in the Customs Area of Indonesia.
- Utilization of intangible Taxable Goods obtained from outside the Customs Area of Indonesia within the Customs Area.
- Utilization of Taxable Service obtained from outside the Customs Area of Indonesia within the Customs Area.
- Export of Taxable Goods by a Taxable Person for VAT purposes.
- Vat rate: 10%.

Tax Holiday Facilities



A 100% reduction from the amount of corporate income tax payable for new investments with a minimum of IDR 500 billion.



50% reduction of the amount of corporate income tax payable for new investments of IDR 100 billion \leq IDR 500 billion.



The 5-year tax reduction period for new investments is IDR 500 billion \leq IDR 1 trillion.



The 7-year tax reduction period for new investments is IDR 1 trillion \leq IDR 5 trillion.



The 10-year tax reduction period for new investments is IDR 5 trillion \leq IDR 15 trillion.



The 15-year tax reduction period for new investments is IDR 15 trillion \leq IDR 30 trillion.



Term of reduction of 20 tax years for new investments a minimum of IDR 30 trillion.

After the tax holiday period ends, taxpayers are granted additional corporate income tax reductions, namely: 50% of the income tax payable for the next 2 years for a minimum investment of IDR 500 billion and 25% of the income tax payable for the next 2 years for a minimum investment of IDR 100 billion \leq IDR 500 billion.



Double Taxation Avoidance Agreement

In order to avoid double taxation for certain income such as profit, dividend, interest, fee, and royalty, the Government of Indonesia has signed bilateral agreements with 69 countries. Some of the details of Double Taxation Avoidance Agreements are listed as follows:

No.	Country	Effective Date
1.	Algeria	1 January 2001
2.	Australia	1 July 1993
3.	Austria	1 January 1989
4.	Bangladesh	1 January 2007
5.	Belgium	1 January 2002
6.	Brunei Darussalam	1 January 2003
7.	Bulgaria	1 January 1993
8.	Canada	1 January 1980
9.	Czech	1 January 1997
10.	China	1 January 2004
11.	Denmark	1 January 1987
12.	Egypt	1 January 2003
13.	Finland	1 January 1990
14.	France	1 January 1981
15.	Germany	1 January 1992
16.	Hongkong	1 January 2013
17.	Hungary	1 January 1994
18.	India	1 January 1988
19.	Italy	1 January 1996
20.	Iran	1 January 2011
21.	Japan	1 January 1983
22.	Jordan	1 January 1999
23.	Korea, (South)	1 January 1990
24.	Korea, (North)	1 January 2005
25.	Croatia	1 January 2013
26.	Kuwait	1 January 1999
27.	Luxembourg	1 January 1995
28.	Malaysia	1 January 1987
29.	Marocco	1 January 2013
30.	Mexico	1 January 2005
31.	Mongolia	1 January 2001
32.	Netherlands	1 January 2004
33.	New Zealand	1 January 1989
34.	Norway	1 January 1991
35.	Pakistan	1 January 1991

No.	Country	Effective Date
36.	Philippines	1 January 1983
37.	Poland	1 January 1994
38.	Portugal	1 January 2008
39.	Qatar	1 January 1991
40.	Romania	1 January 2000
41.	Russia	1 January 2003
42.	Seychelles	1 January 2001
43.	Singapore	1 January 1992
44.	Slovak	1 January 2002
45.	South Africa	1 January 1999
46.	Spain	1 January 2000
47.	Sri Lanka	1 January 1995
48.	Sudan	1 January 2001
49.	Sweden	1 January 1990
50.	Switzerland	1 January 1990
51.	Syria	1 January 1999
52.	Taiwan	1 January 1996
53.	Thailand	1 January 2004
54.	Tunisia	1 January 1994
55.	Turkey	1 January 2001
56.	UAE	1 January 2000
57.	Ukraine	1 January 1999
58.	United Kingdom	1 January 1995
59.	USA	1 February 1997
60.	Uzbekistan	1 January 1999
61.	Vietnam	1 January 2000
62.	Venezuela	1 January 2001
63.	Armenia	1 January 2017
64.	Benarus	19 March 2013
65.	Laos	11 October 2016
66.	Papua new guinea	1 January 2015
67.	Serbia	4 September 2018
68.	Suriname	1 January 2014
69.	Zimbabwe	2 March 2012

Source: Indonesian Pocket Tax book 2019



CHAPTER

3

**HUMAN
RESOURCE**

Worker's Social Security Program

(Badan Penyelenggara Jaminan Sosial Ketenagakerjaan)

Work-Related Accident Benefit



Provide protection against risks of accident occurring surrounding employment including accidents occurring on the way from home to work or vice versa and diseases caused by the work environment.



The fee is paid by company, depending on the level of workplace environmental risk. The amount is evaluated for maximum of 2 years and refer to the table as follows:



Compensation in the form of money

- Reimbursement of transportation cost
 - a. Land/River/Lake: IDR 1,000,000
 - b. Sea: IDR 1,500,000
 - c. Air: IDR 2,500,000
- While unable to work
 - a. First six month, given 100% from wage
 - b. Second six month, given 75% from wage
 - c. Third or more, given 50% from wage
- Disable compensation
 - a. Most-fixed: % according table x 80 x monthly wage
 - b. Less function: % x % less function tables x 80 months wages
 - c. Permanent disability: 70% x 80 x monthly wage
- Death benefit of funeral lost
 - a. Death compensation: 60% x 80 x monthly wage
 - b. Funeral cost: IDR 3,000,000
 - c. Periodic compensation for 24 months = 24 x IDR 2,000,000 = IDR 4,800,000



Return to work programs include mentoring to participants who have occupational accidents and occupational disabilities that have the potential for disability, starting from admission to the hospital until the participants can return to work.



Promotive and preventive activities to support the realization of occupational safety and health so as to reduce the number of occupational accidents and disease.



Rehabilitation Cost

Given once for each case with the benchmark price set by the Government General Hospital Rehabilitation Centre and plus 40% of the price, and the maximum medical rehabilitation cost of IDR 2,000,000:

Prothese/substitute tools limbs

Tool/orthose (wheelchair)



Child education scholarships for each participant who died or suffered total permanent disability due to work accident in the amount of IDR 12,000,000 for each participant.



There is an expiration period of 2 years claim the accident occurred and not reported by the company.



Death Benefit Program

Death Benefit is for the beneficiaries of the program participants BPJS who died not because of work related accidents.



This program provides benefits to participant's family labor as:

- Death Compensation
IDR 16,200,000
- Funeral Cost
IDR 3,000,000
- Compensation Regular
IDR 200,000/month
(for 24 months)
- Child Education Scholarship
IDR 12,000,000

The Amount of Contribution:

- Wage earners worker
0.3% (from reported wage)
- Non-wage earners worker
IDR 6,800

Contraction Sector

This is the Social Security Program for Labor Day Off, Volume and Specific Time Work Agreement on the Construction Service Sector is managed through the Ministry of Manpower Decree No. KEP-196/MEN/1999 Date 29 September 1999.

• Participation Phase

Each of Parent and Sub Contractors Contractors who carry out projects for Construction Services and other contract work required to underwrite all labor (contract/casual and seasonal) who worked on the project into the Occupational Accident Insurance Program (JKK) and Death Benefit (JK).

The project include:

- Projects Local Government Budgets
- Projects on International Fund
- Projects State Budgets
- Private Projects, etc.

- How to Become a Participant**

Building contractors fill out the registration form of participants membership of Construction Services that can be taken from the local office of BPJS Ketenagakerjaan at least 1 (one) week before the commencement of work

The forms must be accompanied by Work Order (SPK) or Contractor Agreement (SPP).

Contribution of Work-related Accident benefit and death benefit are borne entirely by the contractor which amount is determined as follows:

Project Value	Program	Contribution
0 > Project Value > IDR 100 M	JKK	0.21% x Project Value (a)
	JKM	0.03% x Project Value (b)
IDR 100 M > Project Value > IDR 500 M	JKK	(a) + 0.17% x Project Value (c)
	JKM	(b) + 0.02% x Project Value (d)
IDR 500 M > Project Value > IDR 1 B	JKK	(c) + 0.13% x Project Value (e)
	JKM	(d) + 0.02% x Project Value (f)
IDR 1 B > Project Value > IDR 5 B	JKK	(e) + 0.11% x Project Value (g)
	JKM	(f) + 0.01% x Project Value (h)
IDR 5 B	JKK	(g) + 0.09% x Project Value
	JKM	(h) + 0.01% x Project Value

*JKK: Work-Related Accident Benefit, JKM: Death Benefit
 Source: www.bpjs.ketenagakerjaan.go.id





Ministry of Manpower Decree No. KEP-150/MEN/1999 regarding the provision of Manpower Social Security Program for Labor Day Off, Volume and Cooperation Agreement for Certain Time, set membership and wages as the basis for determining contributions, as follows:



For daily worker, contract and employment agreement specified time working for less than 3 (three) months shall be included in a work accident insurance program and collateral deaths, than 3 (three) months shall be included for all programs of social security.



For daily worker in setting wages a shilling a month is multiplied by the number of working days in 1 (one) calendar month. If wages are paid on a monthly basis to calculate the daily.



Wage for the work 6 (six) days in 1 (one) week is a monthly salary divided by 25 (twenty five), while those working 5 (five) days within 1 (one) week is the wage month divided by 21 (twenty one).



For contract workers who work less than 3 (three) months of monthly wage setting is 1 (one) day multiplied by the number of working days within 1 (one) calendar month. For Those who work more than 3 (three) months, calculated from a monthly salary wages average of 3 (three) months. If the job a month depending on weather wages calculated from wages-average 12 (two) last twelve months.



For workers who work under labor agreements specified time, setting a monthly salary amounts to a monthly salary specified in employment agreements.

***) According to regulation No. 53 of 2012*

Super Deductible Tax

Tax Indonesia is a tax incentive given by the government to industries involved in vocational education programs, including research and development activities to produce innovation.

The incentives provided by the government are tax cuts for the industry. Withholding tax is regulated in Government Regulation of the Republic of Indonesia Number 45 of 2019. There are two incentive points listed in the regulation, including:



Article 29B paragraph (1)
reads: To domestic corporate taxpayers who carry out work practices, apprenticeship, and / or learning activities in the context of fostering and developing certain competency-based Human Resources (HR), a maximum gross income reduction of 200% can be given two hundred percent) of the total costs incurred for work practices, apprenticeship, and/or learning activities.



Article 29C paragraph (1)
which reads: To taxpayers of domestic bodies conducting research and development activities in Indonesia, a reduction in gross income of at least 300% (three hundred percent) of the total costs incurred for certain research and development activities in Indonesia is charged within a certain period.

Thus, domestic corporate taxpayers will get two types of tax-cutting incentives depending on the type of activity carried out. If the WP domestic agency organizes apprenticeship activities and the like, the business entity will get a maximum tax withholding of 200% of the total costs incurred for these learning activities.

Whereas if the WP of a domestic body carries out certain research and development activities, the business entity will obtain a reduction in gross income of a maximum of 300% of the amount spent on the ongoing activity.




CHAPTER


4

**VISA AND
IMMIGRATION**


Any foreign national who enters territory of Indonesia is required to possess a valid travel document and entry permit or visa. Some foreign nationals do not required to apply for a visa for short visit facility. All other foreign nationals are required to possess a visa. Visas are issued to those persons who are visiting Indonesia on government work, on business, socio-cultural activities and holiday purposes. Type of Visa is categorized into: Transit Visa, Visitor Visa, Temporary Stay Visa, Multiple Entry Visa.




Visit Visa
USD 50




Multiple Entry Visa
USD 110




Visa On Arrival (30 Days)
USD 50



Limited Stay Visa ≤ 6 Month
USD 55



Limited Stay Visa ≤ 1 Year
USD 105



Limited Stay Visa ≤ 2 Year
USD 180

No.	Types	Tariff
1.	Extension on Entry Visit Permit	IDR 300,000
2.	Limited Stay Permit	≤ 6 month IDR 650,000
		≤ 1 year IDR 1,000,000
		≤ 2 years IDR 1,600,000
3.	Extention on Limited Permit	≤ 6 month IDR 650,000
		≤ 1 year IDR 1,000,000
		≤ 2 years IDR 1,600,000
4.	Replacement of valid Limited Stay Permit Card due to damage or lost	≤ 6 month IDR 1,100,000
		≤ 1 year IDR 2,000,000
		≤ 2 years IDR 3,000,000
5.	Special Stay Immigration Permit, Extension, Replacement and Additional Validity Period	IDR 700,000
6.	Stamp on Issuance of Special Stay Immigration Permit Replacement and Additional Length of Special Stay Immigration Permit at the Immigration Office	IDR 150,000
7.	Permanent Stay Permit	IDR 3,700,000
8.	Extension for Permanent Stay Permit*	IDR 10,200,000
9.	Replacement of Valid Permanent Stay Permit due to damage or lost*	IDR 1,700,000
10	Service use of Immigration Management Information System Technology	IDR 1,700,000

Source: The Ministry of Justice and Human Rights

Types	Tariff
Foreign within Indonesian territory exceeding not more than 60 (sixty) days of issued immigration permit, changed per day	IDR 300,000
Liable party for transportation equipment who has not met obligations to report as stated on article 9 laws no 9 year 1992 about Immigration	IDR 50,000,000

Source: The Ministry of Justice and Human Rights, updated: October 2019

 <p>Immigration Letter of Reference IDR 3,000,000</p>	 <p>Smart Card IDR 350,000</p>	 <p>APEC Business Travel Card (ABTC) IDR 2,500,000</p>
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Index visa is used based on its purpose, which is:

Visit Visa

Visitor Visa is granted from the Indonesia Government only for the purpose No to Work activities which are covered in all aspect that connected with The Government, Tourism, Social Cultural, and Business requirements. Visitor Visa can be used maximum for 60 days, such as:

 <p>Diplomatic relationship between Foreign Country and Indonesian Government</p>	 <p>Go on short Trainee (Education, Information, Business)</p>
 <p>Tourism</p>	 <p>With another Educational Institutions</p>
 <p>Family or Social visiting</p>	 <p>Participate on International Fair that not commercial</p>
 <p>Journalists that already have permission from Authorized Government</p>	 <p>Business talk, such a trading goods (commodity) and serve or supervise for the quality of productions</p>
 <p>Making movie/film which is not purpose for commercial benefit, and already have approval from official government</p>	 <p>Participate on a meeting or conference that take place in center office (department) or represent in Indonesia</p>
 <p>Giving speech, information or having a seminar that not commercial in Social, Culture or even Government activities after already had approval from official Government</p>	

Visit Visa on Arrival

Visa on Arrival can be obtained directly when you are landed at the certain airports and seaport in Indonesia regardless of the purpose of your visits (business, tourist, social). The Visa on Arrival is not a work visa nor a visitation visa. Therefore, it cannot be converted to obtain other immigration permits. The maximum stays permitted for the visa on arrival is 30 days. If you plan to stay longer than 30 days, you need to mention your intention to stay longer. Visa on Arrival can be extended for another 30 days. The general requirements for Visa on Arrival are:

- Expiration date of the applicant's passport must be at least 6 (six) months at the date of entry.
- Round-trip airplane ticket
- Fees
The fees for Visa On Arrival are:
 - Visa for stay up to 30 (thirty) days = USD 35
 - Extension of stay for up to 30 (thirty) days = IDR 300,000

Based on Presidential Decree Number 21 Year 2018 regarding Free Visit Visa dated March 2nd, 2018, Indonesia has waived 169 Countries Visa to travel to Indonesia under the following terms and requirements:



The Free Visa for Short Tourism Visit is for tourism visit only. Tourism is defines as visting for recreation, self-exploration and to get to know local wisdom on a short period of time.



Foreign citizen of the certain countries wish to visit other than tourism and/or wish to stay longer than 30 (thirty) days can be issued visa on arrival by request, or prior visa from Indonesia Mission abroad.



The Free Visa for Short Tourism Visit duration of stay is for up to 30 (thirty) days from the date of entry.



Foreign citizens of the certain countries with any offence and/or criminal conviction should apply for prior visa through Indonesian Mission of their respected country.



The Free Visa for Short Tourism will be given as a stamp at the immigration checkpoint as "tourism visit only".



Passport validity of 6 (six) month or more from the date of arrival.



The Free Visa for Short Tourism cannot be extended or converted into another type of visa.

Presidential Decree Number 1 year 2018 regarding Free Visit Visa, the list of the countries are:

No.	Country	No.	Country	No.	Country
1.	Albania	41.	Czech Republic	81.	Lithuania
2.	Algeria	42.	Denmark	82.	Luxembourg
3.	Andorra	43.	Dominican Republic	83.	Macau SAR
4.	Angola	44.	Ecuador	84.	Macedonia
5.	Antigua and Barbuda	45.	Egypt	85.	Madagascar
6.	Argentina	46.	El Salvador	86.	Malawi
7.	Armenia	47.	Estonia	87.	Malaysia
8.	Australia	48.	Fiji	88.	Maldives
9.	Austria	49.	Finland	89.	Mali
10.	Azerbaijan	50.	France	90.	Malta
11.	Bahamas	51.	Gabon	91.	Marshall Islands
12.	Bahrain	52.	Gambia	92.	Mauritania
13.	Bangladesh	53.	Georgia	93.	Mauritius
14.	Barbados	54.	Germany	94.	Mexico
15.	Belarus	55.	Ghana	95.	Moldova
16.	Belgium	56.	Greece	96.	Monaco
17.	Belize	57.	Grenada	97.	Mongolia
18.	Benin	58.	Guatemala	98.	Morocco
19.	Bhutan	59.	Guyana	99.	Mozambique
20.	Bolivia	60.	Haiti	100.	Myanmar
21.	Bosnia and Herzegovina	61.	Honduras	101.	Namibia
22.	Botswana	62.	Hong Kong SAR	102.	Nauru
23.	Brazil	63.	Hungary	103.	Nepal
24.	Brunei	64.	Iceland	104.	Netherlands
25.	Bulgaria	65.	India	105.	New Zealand
26.	Burkina Faso	66.	Ireland	106.	Nicaragua
27.	Burundi	67.	Italy	107.	Norway
28.	Cambodia	68.	Jamaica	108.	Oman
29.	Canada	69.	Japan	109.	Palau
30.	Cape Verde	70.	Jordan	110.	Palestine
31.	Chad	71.	Kazakhstan	111.	Panama
32.	Chile	72.	Kenya	112.	Papua New Guinea
33.	China	73.	Kiribati	113.	Paraguay
34.	Commonwealth of Dominica	74.	Kuwait	114.	Peru
35.	Comoros	75.	Kyrgyzstan	115.	Philippines
36.	Costa Rica	76.	Laos	116.	Poland
37.	Cote D'Ivoire	77.	Latvia	117.	Portugal
38.	Croatia	78.	Lebanon	118.	Puerto Rico
39.	Cuba	79.	Lesotho	119.	Qatar
40.	Cyprus	80.	Liechtenstein	120.	Romania

No.	Country	No.	Country	No.	Country
121.	Russia	138.	St Kitts and Nevis	155.	Turkmenistan
122.	Rwanda	139.	St Lucia	156.	Tuvalu
123.	Samoa	140.	St Vincent and Grenadines	157.	Uganda
124.	San Marino	141.	Suriname	158.	Ukraine
125.	Sao Tome and Principe	142.	Swaziland	159.	United Arab Emirates
126.	Saudi Arabia	143.	Sweden	160.	United Kingdom
127.	Senegal	144.	Switzerland	161.	Uruguay
128.	Serbia	145.	Taiwan	162.	USA
129.	Seychelles	146.	Tajikistan	163.	Uzbekistan
130.	Singapore	147.	Tanzania	164.	Vanuatu
131.	Slovakia	148.	Thailand	165.	Vatican City
132.	Slovenia	149.	Timor-Leste	166.	Venezuela
133.	Solomon Island	150.	Togo	167.	Vietnam
134.	South Africa	151.	Tonga	168.	Zambia
135.	South Korea	152.	Trinidad & Tobago	169.	Zimbabwe
136.	Spain	153.	Tunisia		
137.	Sri Lanka	154.	Turkey		



Seaport for Visa on Arrival

- Batam Centre
- Sekupang
- Marina Teluk Senimba
- Nongsapura
- Harbour Bay



Airport for Visa on Arrival

- Hang Nadim International Airport



Limited Stay Visa (VITAS)

Limited Stay Visa for Work Requirement

Temporary Stay Visa (VITAS) is granted to a person who are work and not work, but had other necessary (application) business that related in Indonesia:

- ▶ Work as skilled (expert) workers in World Trade Organization (WTO) with permission for temporary stay in 2 (two) years.
- ▶ Work as an expert employee with permission to stay for 1 (one) year, which is:
 - Cooperate as individual with Indonesian government.
 - Cooperated as organization non government with The Indonesian Government.
 - Cooperated between foreign company with The Indonesian Government.
 - Joint for work in offshore, on top of a ship, Rigs or shipyard (float equipment) which operate inside territorial sea, Indonesian archipelago, or Indonesian Exclusive Economic Zone (ZEEI) with temporary permission.
 - On a duty that related in religiousness
 - Doing activity that connected with profession which is payable, such as: athlete (sportsman), artist (entertain), medicine treatment, consultant, lawyers, business trade, or other profession which have permission from the authorized jurisdiction.
 - Participate on International Fair that purpose for commercial.
 - Extend a guidance, direction or information for industrial technology innovation to rise up the quality product design along with marketing (economic) cooperation between foreign country with Indonesian government.
 - Making movie or film that purpose for commercial benefit that already have permission from official government

Limited Stay Visa (VITAS)

Temporary Stay Visa (VITAS) that granted to person who are not working, but is already have another requirement (application) that related in Indonesia, which is:

- ▶ Investment that come from outside Indonesia and have temporary permission to stay for period time in 1 (one) year.
- ▶ Investment that come from outside Indonesia and already have temporary permission to stay for period time in 2 (two) year.
- ▶ Participate (attended) on trainee and scientific research with permission period time for 1 (one) year.
- ▶ Participate in education (study) program with temporary permission to stay for period time in 2 (two) year.
- ▶ Family gathering with permission to stay in period time for 1 (one) year.
- ▶ Repatriation person which is already had approval from Indonesian government with permission to stay for 1 (one) year.
- ▶ Older persons that already have permission to stay for period time in 1 (one) year.

Multiple Entry Visa

Visited Visa for Several Times can be obtained from the Indonesian Overseas, Embassy, Consulate General and Immigration Department for necessity not to work which covered all aspect and related in Government activity, Tourism, Social Culture, and business requirements, but need several times visiting to Indonesian in maximum 1(one) year, and for period time every visited it is not more than 60 days.



Diplomatic relationship between another country with Indonesian Government.



Business conversation, such a transaction, purchase and sale commodity (goods) and serve or supervise for the quality of productions.



Tourism



Giving information, speech or having a seminar that not commercial in Social, Culture and Government activities after had approval from official Government



Family or Social visiting



With another Educational Institutions



Participate on a general meeting or conference which take place in main office (department) or represent in Indonesia.



Short Trainee (Education, Information, Business).

Visa on Arrival is not extendable and not convertible into other types of visa. Countries which are exempted of Indonesian Visa : Brunei Darussalam, Chile, Peru, Hongkong, Malaysia, Macau, Morocco, Singapore, Thailand, Phillipines, Vietnam.

CHAPTER

5

UTILITIES

Electricity Rates

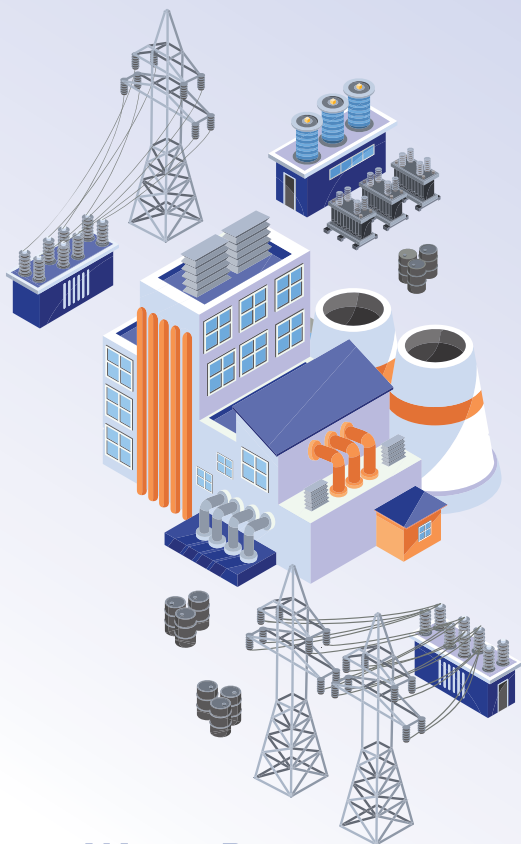
Tariff Category	Contracted Power	Demand Charger (IDR/KVA/Month)	Energy Charge (IDR/KWh)
Business and Hotel			
B-1/TR	250 VA up to 900 VA	31,614	Block I : < 120 Utilization hours = 641 Block II : > 120 Utilization hours = 793
B-1/TR	1.300 VA up to 2.200 VA	39,722	Block I : < 120 Utilization hours = 1,080 Block II : > 120 Utilization hours = 1,188
B-2/TR	2.201 VA up to 200 kVA	43,412	Block I : < 100 Utilization hours = 1,195 Block II : > 100 Utilization hours = 1,228 KVArh = 1,005
B-3/MV	Over 200 kVA	38,602	Block WBP (Peak hours) = 1,262 Block LWBP (Off Peak) = 1,148 KVArh = 1,117
Industry			
I-1/TR	450 VA up to 900 VA	34,999	Block I : < 120 Utilization hours =936 Block II : > 120 Utilization hours = 935
I-1/TR	1.300 VA up to 14 kVA	41,713	Block I : < 120 Utilization hours = 936 Block II : > 120 Utilization hours = 1935
I-2/TR	14 kVA up to 200 kVA	43,841	Block WBP (Peak hours) = 1,105 Block LWBP (Off Peak) = 1,004 KVArh = 1.057
I-3/TM	Over 200 kVA	37,140	Block WBP (Peak hours) = 1,066 Block LWBP (Off Peak) = 968 KVArh = 1,200
I-3/TM	Over 30.000 kVa	34,650	Block WBP (Peak hours) = 1,066 Block LWBP (Off Peak) = 968 KVArh = 1,200
I-5/HV	Upper 30.000 kVA	31,907	-

Notes: LV = Low Voltage, MV = Medium Voltage, HV = High Voltage
Source : www.pln.batam

Connection Fee

No.	Tariff Category	Connection Fee (IDR/Va)
1.	a. Contracted Power Up to 2200 VA	1,200/VA
	b. Contracted Power over 2200 VA up to 197,000 VA	1,250/VA
2.	Contracted Power over 200 kVA	900/VA
3.	Contracted Power Over 30,000 kVA	750/VA

Source: PLN Batam, October 2019



Development Plan 2012 - 2021

- Tg. Kasam I Steam Power Plant
55.00 MV
- Tg. Kasam II Steam Power Plant
55.00 MV
- Rempang Steam Power Plant
65.00 MV
- Penaran Gas Power Plant
55.00 MV
- Penaran CC Power Plant
25.00 MV
- Diesel & Gas Power Plant
15.00 MV
- Sekupang Diesel Gas Power Plant
30.00 MV
- Additional Transmission Line
49.00 MV

Water Rates

Classification	Water Consumption Rate					Invoice Printing Fee
	0-10 m ³ IDR/m ³	11-20 m ³ IDR/m ³	21-30 m ³ IDR/m ³	31-40 m ³ IDR/m ³	>40 m ³ IDR/m ³	
Public Facilities	2,080	2,080	2,400	4,100	4,100	3,000
Special Facilities	2,080	2,080	2,400	3,100	3,100	3,000
Government	5,700	5,700	8,375	11,800	13,900	3,000
Low Cost Housing	860	1,040	3,700	9,175	10,750	3,000
Household Type A	3,000	3,530	6,650	9,425	10,750	3,000
Household Type B	4,775	6,650	8,550	11,650	11,650	3,000
Small Trade	7,700	8,550	10,050	13,100	13,900	3,000
Large Trade	8,350	9,700	11,000	13,500	14,500	3,000
Small Industry	11,000	11,000	11,000	11,000	11,000	3,000
Large Industry	11,500	11,500	11,500	11,500	11,500	3,000
Shipyards Industry	13,000	13,000	13,000	13,000	13,000	3,000
Sea Port (Special)	70,000	70,000	70,000	70,000	70,000	3,000
Sea Port (Non-Ship)	25,600	25,600	25,600	25,600	25,600	3,000
Air Port	33,600	33,600	33,600	33,600	33,600	3,000

Classification	Water Consumption Rate					Invoice Printing Fee
	0-10 m ³ IDR/m ³	11-20 m ³ IDR/m ³	21-30 m ³ IDR/m ³	31-40 m ³ IDR/m ³	>40 m ³ IDR/m ³	
Rental Flats	5,130	5,130	5,130	5,130	5,130	3,000
Private Flats	3,000	2,080	6,650	9,425	10,750	3,000
Batamindo Dormitory (Industrial Estate)	3,000	2,080	6,650	9,425	10,750	3,000
Water Depot	4,500	4,500	4,500	4,500	4,500	3,000


Source: PT. Adyha Tirta Batam, updated: October 2019

Fuel Cost

 Pertalite IDR 7,650/Liter	 Pertamax Turbo IDR 9,850/Liter	 Solar Non-Subsidized IDR 9,400/Liter
 Dexlite IDR 9,500/Liter	 Pertamina Dex IDR 10,200/Liter	 Kerosene Non-Subsidized IDR 11,220/Liter

Source: www.pertamina.com, updated October 2019. Note: Prices fluctuate based on market (only for Batam FTZ)

Gas Cost

			
RT_1 IDR 2,838/m ³	RT_2 IDR 3,406/m ³	RK_1 IDR 2,838/m ³	RK_2 IDR 3,264/m ³
Low class houses & dormitory, etc.	Middle to Upperclass houses, apartment, etc.	Stateowned Hospital, Orphanage, Prayer Place, Religius Agency, Government Office, Social Organisation, etc.	Hotel, Restaurant, Private Hospital, Private Office, Market/Mall, Commercial Activites, etc.

Source: bphmigas.go.id, January 2018

Telecommunication

Telecommunication Busines Rates by Provider.



Installation fee
IDR 450,000



Monthly Subscription
IDR 57,000

Local Rate Per Call

Distance (km)	Time				
	00.00-18.00	06.00-18.00	18.00-12.00	09.00-15.00	15.00-24.00
0-20	IDR 250 /3 minute	IDR 300 /2 minute	IDR 250 /3 minute	IDR 250 /1,5 minute	IDR 250 /2 minute
>20	IDR 250 /2 minute	IDR 300 /1,5 minute	IDR 250 /2 minute		

Long Distance Ongoing Cell (SLJJ)

Distance (km)	Time Band	Monday to Saturday Tariff per Minute (IDR)		Sunday to Public Holidays Tariff per Minute (IDR)	
		Fixed to Fixed	Fixed to Flexi	Fixed to Fixed	Fixed to Flexi
30 - 200 km Zone 1	06.00 - 07.00	900	640	900	640
	07.00 - 08.00	900	1,100	900	640
	08.00 - 18.00	1,650	1,100	900	640
	18.00 - 20.00	900	1,100	900	640
	20.00 - 23.00	900	640	900	640
	23.00 - 06.00	600	320	600	320
200 - 500 km Zone 2	06.00 - 07.00	1,200	910	1,200	910
	07.00 - 08.00	1,200	1,770	1,200	910
	08.00 - 18.00	2,151	1,770	1,200	910
	18.00 - 20.00	1,200	1,770	1,200	910
	20.00 - 23.00	1,200	910	1,200	910
	23.00 - 06.00	600	320	600	320
> 500 km Zone 3	06.00 - 07.00	1,395	1,130	1,395	1,130
	07.00 - 08.00	1,395	2,100	1,395	1,130
	08.00 - 18.00	2,610	2,100	1,395	1,130
	18.00 - 20.00	1,395	2,100	1,395	1,130
	20.00 - 23.00	1,395	1,230	1,395	1,130
	23.00 - 06.00	600	320	600	320

International Call 007

Zone	Countries	Standard 100% (IDR)
Zone I		
South East Asia	Brunei Darussalam, Burma (Myanmar), Malaysia, Philippines, Singapore, Thailand, Vietnam	4,550
South Pasific	Australia, Fiji Island, French Polynesia, Marshall Island, Micronesia, New Caledoria, New Zealand, Palau, Samoa, Tonga, Vanuatu	4,550
Zone II		
North America	United States, Canada, American Samoa, Anguila, Antigua & Barbua, Bahamas, Barbados, Bermuda, British Virgin Island, Cayman Island, Dominica, Dominican Republic, Grenada /Carricou, Guam, Jamaica, Montserrat, Northern Marianas, Puerto Rico, St Kitts & Nevis, St Lucia, St Vincent & The Grenadines, Il Trinidad & Tobago, Turks & Caicos, U.S Virgin Island	5,550
South America	United States, Canada, American Samoa, Anguila, Antigua & Barbua, Bahamas, Barbados, Bermuda, British Virgin Island, Cayman Island, Dominica, Dominican Republic, Grenada/Carricou, Guam, Jamaica, Montserrat, Northern Marianas, Puerto Rico, St Kitts & Nevis, St Lucia, St Vincent & The Grenadines, Trinidad & Tobago, Turks & Caicos, U.S Virgin Island	5,550



International Call 008 & 001

Countries	Reduction 25% from Normal (75%)	Reduction 25% from Normal (100%)	Reduction 25% from Normal (120%)	Reduction 75%	Normal (100%)	Premium (120%)
	008 per minute			001 per minute		
Bangladesh, Bhutan, Brunei Darussalam, Cambodia, Laos, Macao, Mongolia, Myanmar, Vietnam	2,756	3,675	4,410	3,675	4,900	5,880
Afghanistan, Algeria 213, 214, 215, Angola, Anguilla, Antigua & Barbuda, Argentina Republic, Armenia, Aruba, Ascension, Azerbaijan, Bahamas, Bahrain, Barbados, Belize, Bermuda, Bolivia, Botswana, Brazil, Britania Virgin Island, Burkina Faso, Burundi, Cameroon, Cayman Islands, Central African, Chad, Chile, Christmas Island, Cocos Island, Colombia, Comoros, Congo, Costa Rica, Cuba, Diego Garcia, Djibouti, Dominica, Dominican Republic, Egypt, El Salvador, Equador, Equatorial Guinea, Eritera, Ethiopia, Falkland Island, Faroe Islands, Gabonese Republic, Gambia, Ghana, Greenland, Grenada, Guadaloupe, Guatemala, Guiana French	3,178	4,238	5,085	4,238	5,650	6,780

Countries	Reduction 25% from Normal (75%)	Reduction 25% from Normal (100%)	Reduction 25% from Normal (120%)	Reduction 75%	Normal (100%)	Premium (120%)
	008 per minute			001 per minute		
Singapore	3,200	3,200	3,200	3,000	3,000	3,000
Cyprus, Guam, Israel, Jordan, Lebanon, Maldives Island, Nepal, Pakistan, Palau, Philippines, Russia Fed., Saipan (Mariana Island), Sri Lanka, Syria Arab Rep., Thailand	3,516	4,688	5,625	4,688	6,250	7,500
Alaska USA, Albania, American Samoa, Andorra, Australia Antarctic Bases, Azores & Madeira, Belarus, Bosnia Herzegovina, Bulgaria, Canary Island, Cape Verde Island, Cook Island, Croatia, Czech Republic, Czechoslovakia, Estonia, Fiji Island, Finland, French Polynesia, Georgia, Gibraltar, Greece, Hungary, Iceland, Ireland (I. Rep.), Kiribati Republic, Latvia, Liechtenstein, Lithuania, Luxembourg, Macedonia, Malta, Marshall Islands, Micronesia, Moldova, Monaco, Nauru, New Caledonia, Niue Island, Norfolk Island, Poland, Portugal, Romania, San Marino, Slovakia, Slovenia, Solomon Island, St. Helena, Tokelau, Tonga, Turkey, Tuvalu, Ukraine, Vanuatu, Vatican City, Yugoslavia, Fed., Western Samoa, Wallis Futuna.	4,022	5,363	6,435	5,363	7,150	8,580

Countries	Reduction 25% from Normal (75%)	Reduction 25% from Normal (100%)	Reduction 25% from Normal (120%)	Reduction 75%	Normal (100%)	Premium (120%)
008 per minute				001 per minute		
Australia, Canada Alberta, Canada B. Colombia, Canada Manitoba, Canada N. Brunswick, Canada N. Foundland, Canada Nova Scotia, Canada Ontario 1416, 1519, 1613, 1705, 1807,1905, Canada Quebec 1418,1514, 1819, Canada Saskatch-ewan, Hawaii USA, Hong Kong, Korea South, New Zealand, Taiwan, U.S.A	4,669	6,225	7,470	6,225	8,300	9,960
India, Japan, Saudi Arabia, U. A. Emirates, United Kingdom	5,288	7,050	8,460	7,050	9,400	11,280
Austria, Belgium, China Republic, Denmark, France, Germany Dem. Rep, Germany Fed. Rep, Italy Netherlands, Norway, Spain, Sweden, Switzerland, Timor Leste.	6,019	8,025	9,630	8,025	10,700	12,840

Source: BP Batam Office, updated October 2019



Internet Service Provider



Sumatera Net

Quota	Price (IDR)
Broadband/Shared Internet	
2 Mbps	1,000,000
4 Mbps	1,800,000
6 Mbps	2,600,000
8 Mbps	3,400,000
10 Mbps	4,200,000
Installation	1,000,000

Quota	Price (IDR)
Dedicated Internet	
1 Mbps	2,000,000
2 Mbps	3,500,000
3 Mbps	5,500,000
4 Mbps	6,500,000
5 Mbps	8,500,000
6 Mbps	10,500,000
7 Mbps	13,500,000
8 Mbps	15,000,000
Installation	1,500,000

Source: www.sumateranet.co.id



Solnet

Speed	Price (IDR)/Months
5 Mbps	600,000
10 Mbps	900,000

Source: www.solnet.net.id

IndiHome Fiber

Speed	Price (IDR)/Months
10 Mbps	250,000
20 Mbps	350,000
30 Mbps	510,000
40 Mbps	610,000

Source: www.indihome.co.id

MNET

Package	Speed	Price (IDR)	Installation Fee
Corporate	SIA 1 Mbps	1,000,000	1,000,000
	SIA 2 Mbps	1,500,000	
	SIA 3 Mbps	2,000,000	
	SIA 1 Mbps	1,700,000	
Personal	SIA 1 Mbps	300,000	200,000
	SIA 2 Mbps	500,000	

Source: www.mnet.net.id

Biznet Home Internet

Package	Speed	Price (IDR)/Months	Computer/Gadget
Home Internet 1	30 Mbps	280,000	1 - 10
Home Internet 2	60 Mbps	430,000	11 - 20
Home Internet 3	100 Mbps	720,000	21 - 40

Source: www.biznethome.net

Mobile Internet Provider

XL HotRod 3G+

Quota	Price (IDR)	Active Period
5 GB	59,000	Monthly
10 GB	89,000	Monthly
15 GB	129,000	Monthly
20 GB	179,000	Monthly
35 GB	239,000	Monthly

Source: www.xl.co.id

Telkomsel Simpati

Quota	Price (IDR)	Active Period
6,5 GB	65,000	Monthly
19 GB	115,000	Monthly
27 GB	146,000	Monthly
30 GB	149,000	Monthly
52 GB	182,000	Monthly

Source: www.telkomsel.com

Tri Regular

Quota	Price (IDR)	Active Period
12 GB	50,000	Monthly
15 GB	60,000	Monthly
20 GB	70,000	Monthly
24 GB	90,000	Monthly
30 GB	100,000	Monthly

Source: www.tri.co.id

Indosat Super Internet

Quota	Price (IDR)	Active Period
12 GB	65,000	Monthly
26 GB	100,000	Monthly
41 GB	150,000	Monthly
65 GB	200,000	Monthly

Source: www.indosatoredoo.com



Postal Rates

Pos Indonesia

Country of Destination	up to 250 gr		up to 500 gr		up to 1.000 gr		up to 2.000 gr	
	Express	Normal	Express	Normal	Express	Normal	Express	Normal
Zone II : ASIA PASIFIC Countries and others								
Australia	372,538	102,010	391,085	160,694	428,324	248,938	627,707	440,061
Azerbaijan	361,815	121,571	423,108	199,817	545,838	327,184	885,774	596,698
Bahrain	319,070	105,632	362,830	167,939	450,204	263,428	625,968	469,186
Bangladesh	278,063	98,822	296,610	154,463	333,850	236,477	508,019	390,795
Hong Kong	386,159	100,416	404,706	157,651	441,945	216,626	625,823	375,726
India	286,031	107,081	314,723	167,649	351,962	247,924	534,681	438,323
Iraq	293,857	120,702	354,281	198,223	474,982	323,852	856,649	590,178
Japan	352,397	100,416	371,089	157,506	408,328	242,563	591,627	402,387
Kuwait	307,913	104,473	348,774	165,766	430,643	258,936	631,764	460,058
Macao	403,691	101,285	440,206	159,390	513,091	246,185	653,209	434,700
Maldives	202,860	95,924	239,085	148,523	305,739	224,595	372,538	391,665
Nepal	235,752	100,706	271,398	158,086	342,833	243,722	479,764	429,629
New Caledonia	333,270	113,747	379,638	184,313	463,680	296,031	666,540	534,391
New Zealand	194,746	108,095	239,520	173,011	329,213	273,426	531,783	489,038
Pakistan	180,835	104,328	218,509	165,476	286,757	258,357	460,782	459,043
RRC (China)	207,207	105,777	246,330	166,925	320,229	258,122	499,905	390,361
Qatar	345,007	116,210	396,591	189,095	492,515	305,594	681,175	553,518
Republic of Korea	207,207	103,459	246,330	163,737	320,229	254,879	499,905	452,088
Saudia Arabia	336,748	111,283	380,073	179,241	459,478	286,033	615,245	514,540
Taiwan	201,411	91,867	234,738	140,408	295,596	208,221	452,088	358,628
United Arab Emirates	398,185	104,038	435,859	164,751	504,107	257,053	637,560	456,435
Zone IV EUROPEAN Countries								
Austria	383,405	103,748	419,630	164,172	485,125	255,748	692,622	453,972
Belgium	323,127	114,471	388,332	185,617	511,497	298,784	792,603	539,753
Denmark	504,397	121,136	564,386	198,803	677,263	325,156	899,829	592,641
Finland	430,208	103,748	466,433	164,172	552,069	255,748	811,440	453,972
France	338,776	107,806	392,969	172,431	502,079	272,267	768,260	487,260
Germany	352,107	109,544	415,863	175,619	537,579	278,788	802,456	499,905
Ireland	415,863	106,791	483,966	170,258	612,927	268,065	974,742	478,605
Italy	381,087	103,748	420,500	164,172	536,999	255,748	779,562	402,387
Netherlands	413,979	107,226	429,918	171,127	555,547	269,804	819,844	481,793

Country of Destination	up to 250 gr		up to 500 gr		up to 1.000 gr		up to 2.000 gr	
	Express	Normal	Express	Normal	Express	Normal	Express	Normal
Zone IV EUROPEAN Countries								
Norway	397,895	103,748	411,661	164,172	584,328	255,748	974,742	453,972
Poland	329,792	103,748	378,189	164,172	492,660	255,748	753,480	453,972
Portugal	297,045	103,748	368,046	164,172	501,354	255,748	802,746	453,972
Russia	284,004	117,659	340,515	179,966	446,292	278,933	691,173	500,340
Sweden	517,873	120,122	575,108	196,919	682,479	321,388	893,888	585,106
United Kingdom	231,985	116,355	296,031	189,529	417,167	306,464	697,404	555,402
Switzerland	501,209	106,791	541,781	170,258	615,535	267,920	843,318	478,170

UPS

Country	Zone	Tariff (USD)
America		
USA	5	31.30
Canada	5	31.30
Argentina	8	83.60
Brazil	8	83.60
Africa		
South Africa	9	89.60
Central African Rep.	9	89.60
Madagascar	9	89.60
Nigeria	9	89.60
Australia		
Australia	3	42.60
New Zealand	3	42.60

Country	Zone	Tariff (USD)
Asia		
Singapore	1	31.30
Malaysia	2	36.70
South Korea	3	42.60
Japan	4	42.60
Europe		
Germany	6	57.20
Netherland	6	57.20
Russia	6	89.60
Spain	6	57.20

Note: price for documents shipping only.
For more info please contact UPS Batam
+62 778 427381 or website www.ups.com

TIKI International

Country	Zone	Tariff (USD)
America		
USA	G	49.5
Canada	G	49.5
Argentina	K	96.5
Brazil	K	96.5

Country	Zone	Tariff (USD)
Asia		
Singapore	S	10
Malaysia	A	13
South Korea	C	31
Japan	E	38

Note: price for documents shipping only,
for more info please contact 0778-422365 or website <http://www.tiki-online.com/>

Country	Zone	Tariff (USD)
Africa		
South Africa	I	82.5
Central African Rep.	K	96.5
Madagascar	K	96.5
Nigeria	K	96.5
Australia		
Australia	D	37.5
New Zealand	D	37.5

Country	Zone	Tariff (USD)
Europe		
Germany	H	48
Netherland	H	48
Russia	K	96.5
Spain	I	82.5

*Note: price for documents shipping only,
for more info please contact 0778-422365
or website <http://www.tiki-online.com/>*

a. Domestic

City	Tariff (IDR)
Jakarta	20,500
Medan	23,000
Surabaya	27,000
Pekanbaru	24,000

City	Tariff (IDR)
Bali	31,500
Samarinda	47,500
Balikpapan	40,500
Makasar	42,000

*Note: for more information please contact
0778-422365 or website <http://www.tiki-online.com/>*

b. Tiki Zone

Zone	Country
A	Malaysia
B	Brunei Darussalam, Hong Kong, Macao, Philippines, Taiwan, Thailand
C	South Korea
D	Australia, China, India, New Zealand, Vietnam
E	Japan
F	Bangladesh, Bhutan, Cambodia, Cooks Islands, East Timor, Fiji Islands, Kiribati, Laos, Maldives, Mongolia, Myanmar, Nauru, Nepal, New Caledonia, Niue, North Korea, Pakistan, Papua New Guinea, Solomon Islands, Sri Lanka, Tahiti, Tonga, Tuvalu, Vanuatu
G	Canada, Mexico, United States Of America
H	Belgium, France, Germany, Italy, Luxembourg, Monaco, Netherlands, United Kingdom
I	Andora, Areland, Austria, Bulgaria, Canary Islands, Channel Islands, Croatia, Cyprus, Czech, Denmark, Estonia, Falkand Islands, Finland, Gibraltar, Greece, Guernsey, Hungary, Iceland, Jersey, Latvia, Liechtenstein, Lithuania, Malta, Norway, Poland, Portugal, Romania, Slovakia, Slovenia, South Africa, Spain, Sweden, Switzerland, Yugoslavia, Zaire

Zone	Country
J	Ajerbaizan, Albania, Armenia, Bahrain, Belarus, Bosnia & Herzegovina, Egypt, Georgia, Iran, Israel, Jordan, Kazakhstan, Kuwait, Kyrgysztan, Lebanon, Libya, Macedonia, Moldova, Montenegro, Oman, Qatar, Saudi Arabia, Serbia, Syria, Tajikistan, Turkey, Ukraine, United Arab Emirates, Uzbekistan, Yemen
K	Algeria, American Samoa, Angola, Anguilla, Antigua, Argentina, Aruba, Bahamas, Balize, Barbados, Benin, Bermuda, Bolivia, Bonaire, Botswana, Brazil, Burkina Faso, Burundi, Cameroon, Cape Verde, Cayman Islands, Central African, Chad, Chile, Colombia, Comoros, Congo, Costa Rica, Cuba, Curacao, Djibouti, Dominica, Dominican, Ecuador, El Savador, Equatorial Guinea, Ethiopia, Etree, French Guiana, Gabon, Gambia, Ghana, Grenada, Guadeloupe, Guam, Guatemala, Guinea Bissau, Guinea, Guyana (British), Haiti, Honduras, Jamica, Kenya, Lesotho, Liberia, Madagascar, Malawi, Mali, Martinique, Mauritania, Mauritius, Montserrat, Morocco, Mozambique, Namibia, Nevis, Niger, Nigeria, Panama, Paraguay, Peru, Puerto Rico, Island Of Reunion, Russian Federation, Rwanda, Saipan, Senegal, Seychelles, Sierra Leone, Somalia, St. Barthelemy, St. Eustatius, St. Kitts, St. Lucia, St. Maarten, St. Vincent, Sudan, Suriname, Swaziland, Tanzania, Tobago & Trinidad, Togo, Tunisia, Turkmenistan, Turks & Caicos Island, Uganda, Uruguay, Venezuela, Virgin Islands (British), Virgin Islands (USA)
SI	Singapore

JNE (Domestic)

City	Tarrif (IDR)	Estimated Day
Jakarta	20,000	2-3
Medan	21,000	3-4
Surabaya	35,000	2-3
Pekanbaru	20,000	3-4
Samarinda	45,000	3-5
Balikpapan	46,000	3-5
Makasar	46,000	3-5
Bandung	32,000	3-5
Semarang	35,000	2-3
Padang	33,000	3-4
Solo	35,000	2-3
Jambi	35,000	3-4
Banjarmasin	43,000	3-5

FedEx Export Rate (For International Priority Shipment)

Rates (IDR)								
Major Destinations		Singapore	China (South), Hong Kong, Malaysia	China (Excluding China South), Japan, Australia	U.S.A, Canada, Mexico	Germany, France, United Kingdom	India, United Arab Emirates, Turkey	Brazil, Argentina, South Africa
FedEx Envelope	0,5	297,000	394,000	455,000	708,000	538000	527,000	828,000
FedEx Pak	0,5	474,000	512,000	576,000	781,000	822,000	898,000	1,072,000
	1	595,000	696,000	796,000	1,132,000	1,158,000	1,258,000	1,493,000
	1,5	715,000	877,000	1,035,000	1,502,000	1,520,000	1,497,000	1,963,000
	2	838,000	1,059,000	1,270,000	1,873,000	1,879,000	1,706,000	2,413,000
	2,5	962,000	1,239,000	1,509,000	2,235,000	2,234,000	1,914,000	2,890,000
International Priority (IP)	0,5	690,000	700,000	940,000	1,231,000	1,281,000	1,079,000	1,624,000
	1	797,000	895,000	1,115,000	1,498,000	1,538,000	1,296,000	2,079,000
	1,5	904,000	1,090,000	1,290,000	1,765,000	1,795,000	1,513,000	2,534,000
	2	1011,000	1,285,000	1,465,000	2,032,000	2,052,000	1,730,000	2,989,000
	2,5	1,118,000	1,480,000	1,640,000	2,299,000	2,309,000	1,947,000	3,444,000
	3	1,276,000	1,652,000	1,892,000	2,560,000	2,500,000	2,205,000	3,899,000
	3,5	1,434,000	1,824,000	2,144,000	2,821,000	2,691,000	2,463,000	4,354,000
	4	1,592,000	1,996,000	2,396,000	3,082,000	2,882,000	2,721,000	4,809,000
	4,5	1,750,000	2,168,000	2,648,000	3,343,000	3,073,000	2,979,000	5,264,000
	5	1,908,000	2,340,000	2,900,000	3,604,000	3,264,000	3,237,000	5,719,000
	5,5	2,006,000	2,512,000	3,108,000	3,856,000	3,496,000	3,478,000	6,134,000
	6	2,104,000	2,684,000	3,316,000	4,108,000	3,728,000	3,719,000	6,549,000
	6,5	2,202,000	2,856,000	3,524,000	4,360,000	3,960,000	3,960,000	6,964,000
	7	2,300,000	3,028,000	3,732,000	4,612,000	4,192,000	4,201,000	7,379,000
	7,5	2,398,000	3,200,000	3,940,000	4,864,000	4,424,000	4,442,000	7,794,000
	8	2,496,000	3,372,000	4,148,000	5,116,000	4,656,000	4,683,000	8,209,000
	8,5	2,594,000	3,544,000	4,356,000	5,368,000	4,888,000	4,924,000	8,624,000
	9	2,692,000	3,716,000	4,564,000	5,620,000	5,120,000	5,165,000	9,039,000
	9,5	2,790,000	3,888,000	4,772,000	5,872,000	5,352,000	5,406,000	9,454,000
	10	2,888,000	4,060,000	4,980,000	6,124,000	5,584,000	5,647,000	9,869,000
	10,5	2,975,000	4,189,000	5,113,000	6,345,000	5,783,000	5,811,000	10,295,000
	11	3,062,000	4,318,000	5,246,000	6,566,000	5,982,000	5,975,000	10,721,000
	11,5	3,149,000	4,447,000	5,379,000	6,787,000	6,181,000	6,139,000	11,147,000
	12	3,236,000	4,576,000	5,512,000	7,008,000	6,380,000	6,303,000	11,537,000
	12,5	3,323,000	4,705,000	5,645,000	7,229,000	6,579,000	6,467,000	11,999,000
	13	3,410,000	4,834,000	5,778,000	7,450,000	6,778,000	6,631,000	12,425,000
	13,5	3,497,000	4,963,000	5,911,000	7,671,000	6,977,000	6,795,000	12,851,000
	14	3,584,000	5,092,000	6,044,000	7,892,000	7,176,000	6,959,000	13,277,000
	14,5	3,671,000	5,221,000	6,177,000	8,113,000	7,375,000	7,123,000	13,703,000

Rates (IDR)								
Major Destinations	Singapore	China (South), Hong Kong, Malaysia	China (Excluding China South), Japan, Australia	U.S.A, Canada, Mexico	Germany, France, United Kingdom	India, United Arab Emirates, Turkey	Brazil, Argentina, South Africa	
International Priority (IP)	15	3,758,000	5,350,000	6,310,000	8,334,000	7,574,000	7,287,000	14,129,000
	13.5	3,497,000	4,963,000	5,911,000	7,671,000	6,977,000	6,795,000	12,851,000
	14	3,584,000	5,092,000	6,044,000	7,892,000	7,176,000	6,959,000	13,277,000
	14.5	3,671,000	5,221,000	6,177,000	8,113,000	7,375,000	7,123,000	13,703,000
	15	3,758,000	5,350,000	6,310,000	8,334,000	7,574,000	7,287,000	14,129,000
	15.5	3,845,000	5,479,000	6,443,000	8,555,000	7,773,000	7,451,000	14,555,000
	16.0	3,932,000	5,608,000	6,576,000	8,776,000	7,972,000	7,615,000	14,981,000
	16.5	4,019,000	5,737,000	6,709,000	8,997,000	8,171,000	7,776,000	15,407,000
	17.0	4,106,000	5,866,000	6,842,000	9,218,000	8,370,000	7,943,000	15,833,000
	17.5	4,193,000	5,995,000	6,975,000	9,439,000	8,569,000	8,107,000	16,259,000
	18.0	4,280,000	6,124,000	7,108,000	9,660,000	8,768,000	8,271,000	16,685,000
	18.5	4,367,000	6,253,000	7,241,000	9,881,000	8,967,000	8,435,000	17,111,000
	19.0	4,454,000	6,382,000	7,374,000	10,102,000	9,166,000	8,599,000	17,472,000
	19.5	4,541,000	6,511,000	7,507,000	10,323,000	9,365,000	8,763,000	17,472,000
	20.0	4,628,000	6,640,000	7,640,000	10,544,000	9,564,000	8,927,000	17,472,000
	20.5	4,715,000	6,769,000	7,773,000	10,731,000	9,763,000	9,091,000	17,472,000
Rates per Kg (Multiply by Total Shipment Weight)								
Weight (kg)	21-44	241,000	371,000	439,000	511,000	653,000	632,000	832,000
	45-70	197,000	294,000	329,000	412,000	517,000	566,000	692,000
	71-99	157,000	275,000	316,000	412,000	517,000	566,000	638,000
	100-299	125,000	231,000	296,000	368,000	499,000	566,000	627,000
	300-499	125,000	223,000	276,000	351,000	499,000	565,000	626,000
	500-999	125,000	223,000	276,000	338,000	489,000	532,000	588,000
	1000+	125,000	223,000	276,000	338,000	489,000	532,000	588,000

(For International Priority Freight Shipments)

Rates (IDR)								
Major Destinations	Singapore	China (South), Hong Kong, Malaysia	China (Excluding China South), Japan, Australia	U.S.A, Canada, Mexico	Germany, France, United Kingdom	India, United Arab Emirates, Turkey	Brazil, Argentina, South Africa	
International Priority	3 68-99	157,000	275,000	316,000	412,000	517,000	566,000	638,000
Freight (IPF) Weight	3 100-299	125,000	231,000	296,000	368,000	499,000	566,000	627,000
(Kg) ³	3 300-499	125,000	223,000	276,000	351,000	499,000	565,000	626,000
	3 500-999	125,000	223,000	276,000	338,000	489,000	532,000	588,000
	3 1000	125,000	223,000	276,000	338,000	489,000	532,000	588,000

Effective October 2019

Footnotes:



All rates are exclusive of all applicable tax. For special fee and fuel surcharges, please refer to the Surcharge Other Information page for details.



FedEx Express packaging must be used. No multiple piece shipments are allowed when using FedEx Envelope or FedEx Pak. FedEx Envelope shipments exceeding 0.5kg will be charged at FedEx Pak rates. FedEx Pak shipments exceeding 2.5kg will be charged at IP rates.



Space must be reserved in advance through our Customer Service team for the following shipments: IP shipments with an actual weight of more than 300kg, or IPF shipments (regardless of weight).

Remarks:



These are special rates and available only to qualified customers in Indonesia. See the Miscellaneous Information section for details.



A fuel surcharge and other special fees will apply.



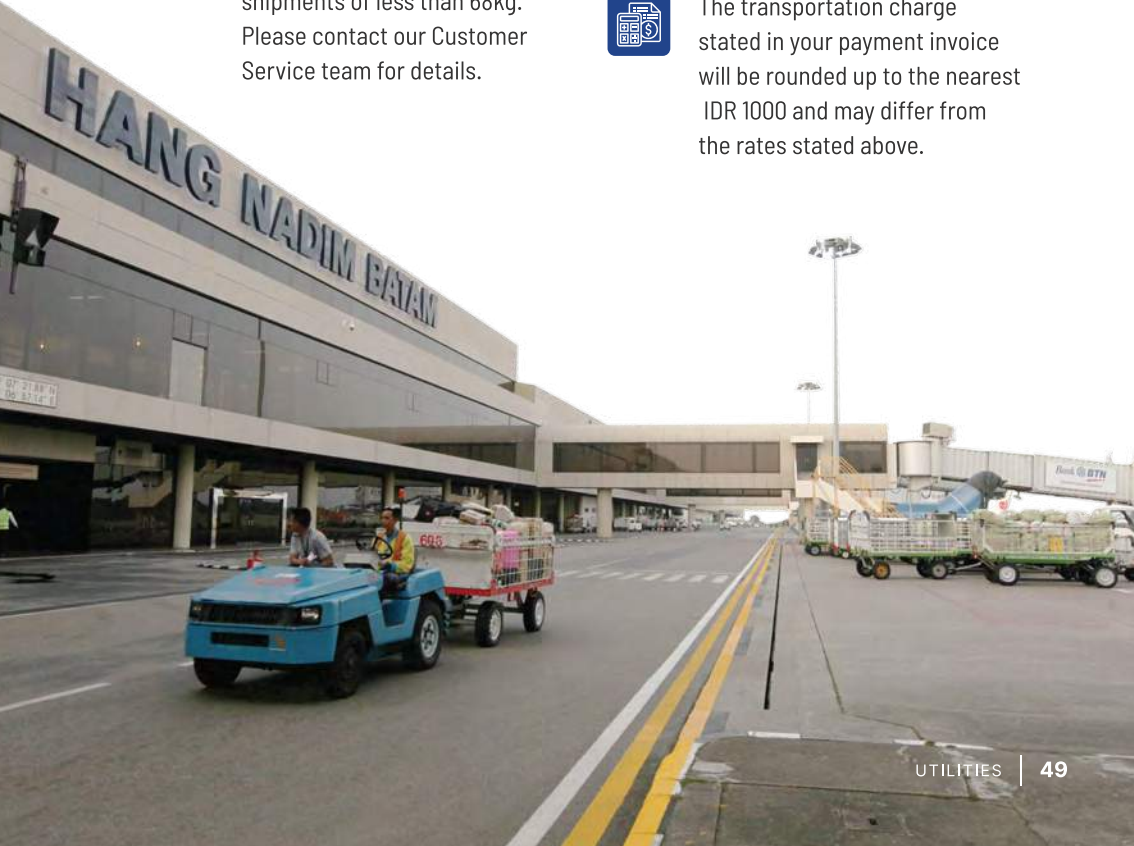
The above rates do not apply to FedEx 10kg or 25kg Box. For applicable rates, please refer to IP Box Rates.



A 68kg minimum rate charge per package shall apply to IPF shipments of less than 68kg. Please contact our Customer Service team for details.



The transportation charge stated in your payment invoice will be rounded up to the nearest IDR 1000 and may differ from the rates stated above.





CHAPTER

TRANSPORTATION



Shipping Cost

Batam-Singapore-Batam

Types	Price
One-way Laden Batam / Singapore	SGD 610 / 20Ft & SGD 950 / 40Ft
One way Singapore / Batam	SGD 610 / 20Ft & SGD 950 / 40Ft
Round trip transshipment (Empty in Laden Out)	SGD 950 / 20Ft & SGD 1200 / 40Ft
LCL	SGD 26/m ³ , Minimum charge : SGD - 340

Source: PT Golden Gate Mandiri, updated November 2019

Types	Price
Singapore-Japan Main Ports (Nagoya/Yokohama/Tokyo etc)	USD 500/800 per 20'/40' subject to FAF USD 75/150 + THC + docs
Singapore/Europe Main Ports (Rotterdam/Hamburg/Le Harve etc)	USD 1700/2800 per 20'/40' (all-in incl off PSS/GRR/BAF/ISPS) + THC + docs
Singapore-America (Long Beach/Oakland etc)	USD 1900/3500 per 20'/40' (All-in incl off PSS/GRR/BAF/ISPS/AMS) + THC + docs
Singapore-W.Africa (Douala/Luanda/Libreville etc)	USD 3500/5500 per 20'/40' (All-in incl off PSS/GRR/BAF/ISPS/AMS) + THC + docs
Singapore-Middle East (Dubai/Dammam/Abu Dhabi etc)	USD 60/950 per 20'/40' (all-in) + THC + docs

Source: PT Golden Gate Mandiri, updated November 2019



Transportation and Heavy Equipment Tariff

Vessel/Voy		Price
Forklift	Up to 3 tons	USD 14.00/hour
	3,5 up to 5 tons	USD 15.00/hour
	5,5 up to 7 tons	USD 19.00/hour
	35 tons	USD 77.00/hour
Truck	Truck with capacity of 6 tons	USD 12.00/hour
	Truck cargo capacity of 10 tons	USD 15.00/hour
	Truck cargo capacity of 12 tons	USD 15.00/hour
	Truck crane capacity of 6 tons	USD 30.00/hour
Crane on Land	Up to 16 tons	USD 35.00/hour
	16,5 up to 45 tons	USD 65.00/hour
	80 tons	USD 115.00/hour
	Up to 150 tons	USD 192.00/hour
Top Loader		USD 23.00/hour
Price Over Trailer		USD 20.00/hour
Low Bed		USD 115.00/hour

Minimum charges = 3 hours (Source: PT Golden Gate Mandiri, updated November 2019)

Trucking

Company	Address	Phone (+62-778)
Batami Sentratama, PT	Komp Inti C.10	457984
Bok Seng Indonesia, PT	I. Majapahit, Bukit Senyum	456103
Citra Pembina Pengangkutan Industri, PT	I. Batu Ampar Industrial	711777
Citramadya Cargindo, PT	Komp Terminal CPD, Kabil	711777
Citranstirta Tatasarana, PT	Kawasan Industri Citra	711009
Tat Seng Indo Perkasa, PT	Tunas Industri Blok 4 Batam Center	471477

Source: PT Golden Gate Mandiri, updated November 2019

Shipping Company

Company	Address	Phone (+62-778)
Adhigana Pratama Mulya	Ruko Dermaga Culinary Paradise Blok RJ No. 05	4085541
Aditya Aryaprawira Shipping, PT	Komp. Cluster Melati Residence Blok A No.15 Tiban Baru	463182
Admiral Lines, PT	Komp. Nagoya Square Blok B No.33	459896
Aeromic, PT	Komp. Ruko Srijaya Abadi Blok H No 1-2 Nagoya Batam	452188
Agung Lisna Sakti, PT	Komp. Eden Garden No 6 Kel. Baloj Indah	456712
Al Kadinan, PT	Perum Taman Marcelia Blok B No. 186 Batam Kota	7280088
Aldino Shipping Lines, PT	Komp. Taman Buana Indah Blok C No 32, Sei Panas	455746
Allya Bintang Mas, PT	Kavling Lama Telaga Punggur No. 6 RT.003 RW.011 - Kabil	7497418
Altus Lines Indonesia, PT	Gedung Gapura Jl. Kuda Laut No 2 Sungai Jodoh Batu	432982
Alvinda Pelayaran Nasional, PT	Komp. Green Land Blok F6 No 7-8 Batam Kota	465342
Andalan Samudra, PT	Komp. Ruko Tiban Sakura Blok A No 11	325899
Andhika Lines, PT	-	-
Anugrah Jala Chandra, PT.	Telaga Punggur RT.002 RW.001 Kel. Kabil	0811 700 4000
Anugrah Lintas Samudra Bahari, PT	Komp. Bimatama Darma Perkasa Jl. Lumba-Lumba No. 01 RT.001 RW.006 Kel. Sungai Jodoh Kec. Batu Ampar	456233
Arena Bahari Tirtatama, PT	Pelabuhan Ferry Internasional Batam Centre	456233
Armada Sumber Rezeki, PT	Komp. Bumi Indah Blok IV No.41	422911
Arung Samudera Sejati, PT	Komp. Nagoya Square Blok D.93	7305977



Company	Address	Phone (+62-778)
Arya Laksamana Samudra, PT	Perum. Cluster Melati Residence Blok F No 15 RT.004 RW.018 Kel. Tiban Baru Kec. Sekupang Batam	0823 8567 3456
ASADAC, PT	Komp. Inti Batam Business & Industrial Park Blok D No 5A Sei Panas	425711
Asia Samudera Hokindo, PT.	Komp. Union Industrial Park Blok C No 3	412889
Asia Sinergi Lintasnusa, PT	Komp. Ruko Gajahmada Square Blok A1 No.2 Sei Harapan	323378
Asia Sukses Lintasnusa, PT	Komp. Gajah Mada Square Blok A1 No. 3 Jl. Gajah Mada Kel. Patam Lestari - Sekupang	4807157
Asta Samudera, PT	Komp. Ruko Air Mas Blok B2 No 6-7	433463
Audya Ananda Pratama, PT	Komp. Pertokoan Seraya Mas Centre, D No 7	457174
Awak Samudera Transportasi, PT	Jl. Brigjen Katamso RT 01/XV Kel. Tanjung Uncang Batu Aji	323378
Awang Pass, PT	Jl. RE Martadinata Blok A No 9	323920
Axelindo Shipping, PT	Komp. Ruko Aljabar Blok E No.5	457747
Ayodhia Bahari, PT	Jl. Kuda Laut No 1A Batu Ampar Kel Sei Jodoh	458361
Ayodhia Lela Samudera, PT	Jl. Kuda Laut No.1A Batuampar	458361
Ayodhia, PT	Jl. Kuda Laut No 1A Batu Ampar Kel Sei Jodoh	458361
Bahari Dharma Nusantara, PT	Komp. Baloi Kesehatan Blok B No 10A RT.04 RW.09 Kel. Baloi Indah Kec. Lubuk Baja Kota Batam	426301
Bahari Eka Nusantara, PT	Dana Graha Building 3rd Floor Suite 302	433771
Bahari Sandi Pratama, PT	Palm Hill Bungalow Blok B No 9 Bukit Senyum	7029722
Bahtera Adhiguna, PT	Perumahan Alam Raya Blok A1 No. 10 Batam Center	7061679

Source: BP Batam Office, updated November 2019



Freight Forwarding

Company	Address	Phone (+62-778)
Bintang Sembilan Sembilan Persada, PT	Komp. Nagoya Centre Blok C No.8 Sungai Jodoh Batu Ampar	455577
Snepac Service Utama, PT	Komp. Citra Permai Blok B No 09 Batu Ampar	429866
Asean Indah Sukses, PT	Komp. Maritim Square Blok F No.12A Sei Jodoh	456789
Ansari Sukses Mandiri, PT	Ruko Seraya Mas Center Blok H No.10	452452
Baruna Cakrawala Service, PT	Ruko Permata Regency Blok AA No 3A	7436164
Batam Lintas Logistics, PT	Komp. Ruko Genta Plaza Blok B. No. 07 Batu Aji	364280
BS Agensindo, PT	Komp. Citra Permai Blok B No. 12 Sei Jodoh	430233
Baruna Semesta Pahala, PT	Komp. Green Garden Blok D No.12A Kampung Seraya	450931
Citra Pembina Pengangkutan Industries, PT	Jl. Mas Surya Negara No. 9 Kawasan Industri Terpadu Kabil, Batu Besar, Nongsa	711777
Delion Transpolindo, PT	Jodoh Square II Blok CQ No.8	424064
Elham Batam Bersama, PT	Gedung Gapuro, Jl. Kuda Laut Sei Jodoh	458151
Esqarada, PT	Jl. Kerapu, Batu Ampar	411800
Japa Trans, PT	Komp. Ruko Tunas Regency Blok E No 10	8075054
Karya Citra Fajar, PT	Komp. Timsco Point 01 Jl.Lumba Lumba No.1	412711
Mandala Kriya Wisesa, PT	Jl. Gunung Bintang No.3 Baloi Indah	454192

Source: BP Batam Office, updated November 2019



General Transportation Seaport

Port	Services
Harbour Bay	International & Domestic
Sekupang	International & Domestic
Kabil	General Harbour/Asia (Loading and Unloading to Kabil Industrial Free Zone)
Telaga Punggur	Domestic (Tanjung Pinang, Ngenang Island and Surrounding Island)
Buluh Island	General Harbour
Belakang Padang	General Harbour
Sambu Island	General Harbour
Nongsa Pura	International (Singapore)
Batam Center	International (Singapore & Johor)
Sagulung	Domestic (Bulan Island,Bulang Lintang Island, buluh Island, and Surrounding island)
Cakang	Galang and Surrounding Island
Tanjung Riau	Domestic (Belakang Padang and Surrounding Island)
Teluk Senimba (Waterfront City)	International (Singapore)

Source: BP Batam Office, updated November 2019

Harbour Location	Destination	Price			
		Return		One Way	
		Indonesian (IDR)	Foreigner (IDR)	Indonesian (IDR)	Foreigner (IDR)
Sekupang	Singapore	390,000 - 400,000	450,000 - 490,000	235,000 - 250,000	235,000 - 250,000
Nongsa Pura	Singapore	490,000	490,000	250,000	250,000
Teluk Senimba	Singapore	350,000	477,000	235,000	235,000
Harbour Bay	Singapore	420,000	475,000 - 530,000	250,000 - 320,000	250,000 - 320,000
	Malaysia	450,000	450,000	280,000	280,000
	Singapore	350,000 - 400,000	475,000 - 490,000	250,000 - 305,000	250,000 - 305,000
	Malaysia	402,000 - 440,000	402,000 - 440,000	293,000	293,000
Batam Centre					

Source: BP Batam Office, updated November 2019

Airport

Hang Nadim International Airport Airlines

Company	Address	Phone (+62-778)
Garuda Indonesia	I Hotel Jl. Teuku Umar Bukit Nagoya	458866
Citilink	Hang Nadim International Airport	479300
Lion Air	Jl. Duyung No.661 Sungai Jodoh	454666
Sriwijaya Air	Blok C No.4 Komp Jl. Imam Bonjol - Nagoya	430777
Batik Air	Jl. Duyung No.661 Sungai Jodoh	453700

Source: BP Batam Office, updated November 2019

International Flight

Destination	Flight	Lowest Rate (IDR)	Highest Rate (IDR)
Subang, Malaysia	Malindo Air	1,389,000	1,749,000
Jeddah, Saudi Arabia	Garuda Indonesia	9,418,000	15,338,000

Source: BP Batam Office, updated November 2019



Domestic Flight

Destination		Distance (Km)	Rate (IDR)
Batam	Bengkulu	588	1,446,900
Batam	Bandung	1.291	1,431,200
Batam	Dumai	309	857,800
Batam	Jakarta	914	847,700
Batam	Jambi	402	860,000
Batam	Lombok Praya	1.743	1,612,200
Batam	Makassar	1.850	1,652,900
Batam	Manado	2.317	3,368,500
Batam	Medan	646	1,122,485
Batam	Natuna	676	1,576,600
Batam	Padang	473	926,300
Batam	Palembang	467	937,300
Batam	Pangkal Pinang	451	648,000
Batam	Pekanbaru	326	688,700
Batam	Pontianak	643	116,600
Batam	Semarang	1.203	1,521,400
Batam	Silangit	584	914,961
Batam	Solo	1.212	1,695,000
Batam	Surabaya	1.371	1,723,000
Batam	Tanjung Pinang	51	266,300
Batam	Belitung	591	1,735,341
Batam	Yogyakarta	1.343	1,534,600

Source: BP Batam Office, updated November 2019





CHAPTER

7

LIVING
IN BATAM



Hotel Rates

Hotel	Phone (+62-778)	Type of Room	IDR	SGD
Harmoni One ☆☆☆☆	464 111 464 611	Deluxe	730,000	53.53
		Superior	780,000	60.00
		Junior Duite	930,000	71.00
		Executive Suite	1,720,000	132.00
Harris Batam Center ☆☆☆☆	749 8888	Deluxe	725,000	54.00
I Hotel ☆☆☆☆	431 111 431 999	Superior	1,300,000	100.00
		Executive	1,480,000	110.00
		Superior Executive	2,910,000	218.00
Montigo ☆☆☆☆☆	776 8888	Villa Hillside	3,505,000	262.00
		Villa Hilltop	4,131,000	262.00
Planet Holiday ☆☆☆☆☆	432 082 433 777	Superior	700,000	52.00
		Deluxe	750,000	56.00
		Premiere Suite	1,325,000	99.00
		Executive Suite	1,475,000	110.00
Radisson ☆☆☆☆	480 088	Superior Room	825,000	86.00
		Deluxe Room	975,000	125.00
		Deluxe Suite	1,775,000	145.00
		Executive Suite	1,975,000	319.00
Turi Beach Resort ☆☆☆☆	426 888 458 057	Weekend	1,300,000	97.00
		Deluxe	1,530,000	114.00
		Suite	3,000,000	224.00
Horison Ultima King's ☆☆☆☆	430 003	Deluxe	430,000	29.56
Aston Hotel and Residence ☆☆☆☆	488 1888	Superior	440,325	30.34
		Deluxe	483,075	33.29
		Premiere	2,764,000	202.68
		Family	3,752,000	275.13
		Suite	4,952,000	380.92



Hotel	Phone (+62-778)	Type of Room	IDR	SGD
Swiss-Belhotel Harbour Bay ☆☆☆☆	741 5 888	Deluxe	745,000	51.33
		Superior Deluxe	2,147,068	165.15
		Grand Deluxe	2,500,000	183.32
		Junior Suite	4,000,000	293.31
		Presidential Suite	6,578,512	482.40
Best Western Premiere Panbil ☆☆☆☆	371 888	Superior	1,380,000	101.19
		Deluxe	1,627,000	119.30
		Junior Suite	1,955,000	150.38
		Executive Suite	2,240,738	154.40
		Minister Suite	5,100,000	351.41
		Presidential Suite	5,400,000	372.08
Travelodge ☆☆☆☆	425 555 426 555	Deluxe	2,160,000	158.39
		Business Suite	2,755,295	202.04
		Grand Suite	1,030,000	77.00
		Presidential Suite	1,050,000	78.00
Nongsa Point Marina ☆☆☆	761 333 761 474	Bedroom Hotel Max 2 Hill View	907,000	67.00
		Bedroom Hotel Max 2 Sea View	800,000	59.00
		Bedroom Chalet Max 4	900,000	67.00
		Bedroom Chalet Max 6	1,974,250	147.00
Nagoya Hill Hotel ☆☆☆☆	403 4 888	Superior	950,413	583.00
		Deluxe	1,570,250	115.14
		Junior Suite	2,644,628	193.93
Harmoni Hotel ☆☆☆☆	459 308	Deluxe	1,260,000	92.39
		Junior Suite	1,420,000	104.12

Source: BP Batam Office, updated October 2019

Apartments

Apartments	Address	Phone (+62-778)	Type of Room (Facilities)	Room Rate (SGD)
Harmoni	Jl. Imam Bonjol Blok B No. 1, Nagoya	455 550	Standard Hotel Room Kitchen Set Laundry Breakfast	2,027-2,500 /month
Travelodge	Jl. Prambanan No. 1, Sei Jodoh	430 550	2 Bedrooms Livingroom 2 Bathrooms Kitchen Gas refill Internet Breakfast Laundry	4,233 /month
Vista Apartments	Komp. Top View Garden	431 888	2 Bedrooms 3 Bedrooms Kitchen set Livingroom Breakfast Laundry	1,889 /month
Southlinks Country Club	Jl. Gajah Mada Km 9, Sei Ladi	324 128	2 Bedrooms 2 Bedrooms- Suite	135 - 184/night 155 - 203 /night
Nagoya Mansion	Jl. Imam Bonjol No. 1, Kampung Utama, Nagoya	743 0077	Suite Room Business Deluxe	150/night 250/night 230/night
BCC Apartment	Jl. Bunga Mawar, Baloi Kusuma, Baloi	421 666/5	2 Bedrooms 3 Bedrooms 4 Bedrooms	283/night 232/night 141/night
Swissbell	Jodoh	430 500	Deluxe President	126/night 695/night

Source: BP Batam Office, updated October 2019

Local Workers House

Apartments	Address	Phone (+62-778)	Type of Room (Facilities)	Room Rate (IDR)	
BIDA Apartments	Kabil	081276582226		1st floor	172,500
	Batu Ampar	081371947130	Bed, cupboard,	2st floor	157,500
	Sekupang	081276582221	Fan, Gas Stove,	3rd floor	142,500
	Muka Kuning	081276582323	Electricity (4-6 A),	4th floor	127,500
	Tanjung Uncang	081276581616	Water Supply		

Source: www.rusunbpb Batam.com, October 2019

House for Rents

Address	Type of Housing	Rate	
Villa Panbil	3 bedroom	Rental	SGD 9,207 - SGD 15,000/year
		Service	IDR 625,000/month
		Security Deposit	SGD 3,000/year
	4 bedroom	Rental	SGD 23,000 - SGD 40,000/year
		Service	IDR 675,000/month
		Security Deposit	SGD 3,000/year
Duta Mas	2-4 bedroom	Sell	IDR 650,000,000 - IDR 1,000,000,000
		Service	IDR 300,000 - IDR 600,000/month
Bukit Indah Sukajadi	3 bedroom	Rental	SGD 8,000 - SGD 20,000/year
		Service	IDR 200,000/month
		Security Deposit	SGD 2,000/year
	4 bedroom	Rental	SGD 16,000 - SGD 20,000/year
		Service	IDR 370,000/month
		Security Deposit	SGD 2,000/year

Source: BP Batam Office, updated December 2019



Golf Course

Golf Courses	Phone (+62-778)	Weekdays Rate (SGD)	Weekdays Rate (SGD)
Palm Spring	761 222	108*/pax	128-125
Tering Bay	761 818	90,99	130
Indah Puri	323 702/3	78-105	84-125
Southlink	324 128	21-116	21-179
Batam Hills Golf	391 902	43-60	61-85
Tamarin	761 251	21-58	24-72
Sukajadi	8073008	26-96	26-135

*Most of golf courses offer group packages, for more information on special promotion, call each of the golf courses as above,

*Source: Golf courses in Batam, December 2019

Health Care

Hospitals	Phone (+62-778)
Awal Bros	431 777
BP Batam Hospital	322 046
Budi Kemuliaan Hospital	454 044
Harapan Bunda Hospital	457 333
Permata Hati Hospital	457 222 / 456 636
Kasih Sayang Ibu Hospital	428 800
Batam Medical Centre	426 324
Casa Medical Centre (Clinic)	371 002
Griya Medica	473 226





Shopping Centres

Shopping Centres	Phone (+62-778)
Mega Mall	470 100
Nagoya Hill	513 5917
Diamond City Mall	430 761
Batam City Square	743 5500
Panbil Shopping Mall	371 333
Top 100 Penuin	450 509
Kepri Mall	741 5000
Grand Batam Mall	403 9977

Source: Website, October 2019



CHAPTER

OTHERS

Money Changer

Company	Address	Phone (+62-778)
Asia Jaya Duta Mandiri	BCS Mall	427 017
Batam Mega Wismatara	Komp. Nagoya City Center Blok A No.14	428 565
Belika Murah Berseri	Komp. Plaza 100 61 Blok V No.01	451 371
Bintang Nagoya Valasindo	Komp. Nagoya City Center Blok E No.7	459 267
Citra Travel	Komp. Bumi Indah Blok A No.37	423 003
Jaya Hai Toko & Putra Kundur Mandiri Valsindo	Komp. Bumi Indah Blok A No.25	429 222
Karina Jaya Valasindo	Komp. Wijaya Kusuma Blok F No.49	457 110
Cipta Mandiri Valasindo	Jl. Imam Bonjol Nagoya Blok.F No.07	456 486
Batam Mega Valasindo	Komp. Nagoya City Center Blok A No.15	428 568
Surya Batam Valasindo	Komp. Bumi Indah Blok I No.36	457 136
Sinar Rejekindo	Komp. Sakura Anpan Blok F No.9	452 130

Source: BP Batam Office, updated October 2019

Bank

Bank	Address	Phone (+62-778)
Artha Graha International	Jl. Raden Patah, No.70	433 068
Barelang Mandiri	Palm Spring BI B-3/10 Batam	468 111
Buana Indonesia	Jl Imam Bonjol Batam Plaza BI E/1-3	459 691
Bukopin	Jl Sultan Abdurahman 1 Kom Sulaiman BI A/7-8	458 748
Bank MNC	Jl Engku Putri BI A/9-10	472 555
Central Asia (BCA)	Kompl Sakura Anpan BI B/6-8	457 905
CIMB Niaga	Komp. Nagoya Business Centre Block 6/25	426 777
Commonwealth Bank of Australia	Bumi Ayu Lestari, Blok D no 31-32, Jl.Imam Bonjol, Nagoya – Batam	428 856
Danamon Indonesia	Jl Imam Bonjol Nagoya	458 400
Ekonomi Raharja	Jl Raden Patah Komp Sumber Jaya BI A/1-3	426 800
Rabobank	Kompl Penuin Centre BI E/9-8	429 089
Harmoni	Jl Imam Bonjol Hotel Harmoni Lt 1	455 077
International Indonesia (BII Maybank)	Jl Raja Ali Haji Jodoh Square BI A/10-11	456 377
Mandiri (Persero)	Jl Imam Bonjol Komp Bumi Ayu Lestari BI D-25/27	456 717
Mega , PT, TBK	Jl Imam Bonjol Ged Dana Graha Lt 1	459 075
Muamalat Indonesia, PT, TBK	Kompl Baloi Point BI B-1/7	431 111

Bank	Address	Phone (+62-778)
Bank Negara Indonesia (BNI)	Jl. Imam Bonjol No.23, Lubuk Baja Kota	458446
OCBC NISP	Jl. Raden Patah, No.70	463 999
Panin	Palm Spring Bl B-3/10 Batam	450 222
Pembangunan Daerah Jawa Barat dan Banten (BJB)	Komp. Batam Center Square Blok D No. 01 dan 16, Kota Batam	429 222
Rakyat Indonesia (BRI)	Jl. Imam Bonjol Blok A No.7-9, Lubuk Baja, Kota Batam, Kepulauan Riau	458 778
Tabungan Negara (BTN)	Jl.Jendral Sudirman, Batam Center, Batam	462 033
The Hongkong and Shanghai Banking Corp (HSBC)	Wisma Batamindo, Jl. Rasamala 1 Batam Industrial Park	600 5400
UOB Indonesia	Komp. New Holiday Blok B/12-14, Lubuk Baja	454 206

Source: BP Batam Office, updated October 2019

Notariates

Name Of Notariates	Address	Phone (+62-778)
Agny Yuanita Magdalena T, SH	Komp. Bumi Indah Blok 4 No.46	454 810
Anita Mahdalena, SH	Jl. Imam Bonjol, Graha Noagoya Mas, Gedung Jamsostek Lt.2 No.203 Sei Jodoh	458 915
Anly Cenggana, SH	Komp. Penuin Centre Blok.0C/7	432 327/432 328
Ariani Theresiana, SH	Komp. Pertokoan Seruni Blok A No.1-2, Sei Panas	430 408/430 307
Arunee Olivia Depary, SH	Jl. Pembangunan No. 8 blok 6, Baloi	430 510
Aryanto Lie, SH	Jl. Bunga Raya No.22, Baloi Indah	456 476
Basaina P Siahaan, SH	Jl. Imam Bonjol No. 9, Lubuk Baja Kota	426 417/426 418
Carolina Mulyati, SH	Jl. Central Raya No. 2, Central Sukajadi	457 778/431 055
Debora Ekawati Lukman Dadali, SH	Komp The Central Sukajadi No. 2	736 7608
Ernawati Thaher, SH	Komp. Nagoya Gateway , Blok D No. 3	429 189/429 190
Erry Chandra, SH	Jl. Imam Bonjol No. 28-29, Nagoya	429 189/429 190
Fenny, SH	Komp. Baloi Point Blok B1 No. 2	429 189/429 190
Gerard Ikhsan Iskandar, SH	Komp. Palm Spring Blok B2 No.14	429 189/429 190
Hanugerah, SH	Jl. Imam Bonjol, Komp Wijaya Kusuma Blok H No.9	450 311/432 073
Hasan, SH	Jl. Raden Patah, Komp Batam Lucky Permai No.42	457 435/458 196
Hatma Wigati Kartono, SH	Jl. Sriwijaya, Komp. Regency Park Blok 4 No.46	452987/450 524
Herry Ridwanto, SH	Jl Sei Jodoh, Komplek Tanjung Pantun Blok A No. 4	458 937

Name Of Notariates	Address	Phone (+62-778)
Maria Hilaria Salim, SH	Komp. Harmoni Plaza Blok A. No.15	451 492/451 493
Nani Fitriyah, SH	Pondok Asri Indah Blok E NO.12, Sei Panas	428 290
Nurhayati Surya Sumirat, SH	Jl. Imam Bonjol No.21 Kp. Utama	456 120/459 811
Ny. Ria Adji Hendarto, SH	Jl. Kusuma Indah 6 Blok. C No.19, Komp Baloi Kusuma	459 522/458 822/ 457 548
Rida Marzuki, SH	Komp. Citra Mas Blok. C No.7, Penuin	429 906/429 907
Rio Zaldi, SH, M.Kn	Komp. Pertokoan Plamo Garden Blok. D No.3	464 828/461 548
Ruth Widyastuti, SH	Komp. Seraya Mas Centre Blok H/2	702 5358/ 472 177/472 512
Sigit Sumantri, SH	Ruko Pantai Permata No. 5 (Depan My Piano)	743 7009/743 708/743 7077
Shinta Christiana Puspita Sari ,SH	Komp. Nagoya Plaza Blok B E/8	428 990/ 422 214/428 991
Sinwar Widjono, OEI, SH	Jl. Imam Bonjol No.15-16. Komp Galaxy, Nagoya	429 765/429 789
Soehendro Gautama, SH	Jl. Raden Pata, Komp Nagoya Gateway, Blok A No 1-2	454 222/455 534/ 454 678/454 678
Syaifudin, SH	Komp. Ruko Permata Regency No. 5	743 6117/743 6116/743 6158
Tuti Rahmawati Lalo, SH	Jl. Raja Ali Haji, Komp Inti Sakti Blok BB No 6	457 794/455 274, 454 054
Yudo Diharjo Lantanea, SH	Gedung M3G, Jl Yos Sudarso, 29432	456 900/456 680
Yondri Darto, SH	Jl. Sultan Abdul Rahman, Komp. Sulaiman Blok.A No.10-12	424 579/431 373/ 424 58/431 374
Yulianistri, SH	Jl. Raden Patah, Ruko Baloi Office park No. 11	459 729

Source: BP Batam Office, updated October 2019

Lawyers and Legal Consultants

Name Of Lawyers and Legal Consultants	Address	Phone (+62-778)
Ony Kosasih, SH & Partners	Jl. Cendrawasih Blok IV No.114	458 330
LBH Darmabakti	Komp. Nagoya City Ctr Blok D/3	457 212
Bobby Batubara, SH & Associates	Graha Sulaiman Lt.III Blok C No2 Wing Utara, Komp. Sulaiman Plaza. Jl. Sultan Abdul Rahman No.3	321 744
Ampuan Situmeang & Partners	Jl. Imam Bonjol Blok J No.9 Nagoya	457 212

Name Of Lawyers and Legal Consultants	Address	Phone (+62-778)
Adam A Kola, SH & Partners	Komp. Batam Sentosa Blok A No.3, Tanah Longsor	312 254
Leks & Co	Gedung Graha Nagoya Mas 3rd floor West Wing Cluster R.03, Jl. Imam Bonjol, Nagoya	463 212
Wilberforce	Graha Pena Building, 6th floor, Suite 616, Batam Centre, Batam, Indonesia	460 188

Source: BP Batam Office, updated October 2019

Police Station

Location	Phone (+62-778)
Kapolresta Bareleng	458 330
Polsekta Lubuk Baja	457 212
Polsekta Sekupang	321 744
Polsekta Kabil	311 110
Polsekta Tanjung Uncang	312 254
Polsekta Batam Centre	463 212

Source: BP Batam Office, updated October 2019

Emergency Telephone Number

	Emergency ☎ 112		Fire ☎ 113
	Ambulance ☎ 118		PLN Batam ☎ 123

Source: BP Batam Office, updated October 2019



ADDRESS

One Stop Services, PTSP (Pelayanan Terpadu Satu Pintu)

Sumatera Promotion Centre Building (SPC),
Batam Centre, Phone: (0778) 470 052

Tax Office, Kantor Pelayanan Pajak Pratama Batam

Jl. Kuda Laut No.1 Batu Ampar, Batam 29432
Phone: (0778) 425540, 452009, 452010, 426169,
428091, 452012, 452013, Fax: (0778) 427708

Workers Social Security, BPJS Ketenagakerjaan

BPJS Branch Batam I

Gedung Jamsostek Rental Office
Lt. 3 Jl, Imam Bonjol Nagoya Office, Batam
Phone: (0778) 458324, 455920, Fax: (0778) 452986

BPJS Branch Batam II

Jl. Radja Hadji No. 5-6, Batam
Phone: (0778) 322858

Water Services, PT. Adhya Tirta Batam

Adya Building Tower, Komplek Permata Niaga Bukit
Indah Sukajadi. Jl. Jenderal Sudirman,
Phone: (0778) 465 566, Fax: (0778) 467007,
Email: enriqo.moreno@atbbatam.com

Gas Services, PT. Perusahaan Gas Negara (Persero) Tbk

SBU Distribusi wilayah III,
Area Batam Gedung Batam Centre
Jl. Engku Putri, Batam Centre, Batam, Indonesia
Phone: (0778) 467299 (ext.3223), Fax: (0778) 4673999,
Email: rika.sari@pgn.co.id

Electricity Services, Pelayanan Listrik Nasional Batam

Jl. Engku Putri, No. 3 Batam Centre
Phone: (0778) 464202

Immigration Office, Kantor imigrasi Kelas 1 Khusus Batam

Jl. Engku Putri No. 3, Batam Centre, Batam, Indonesia
Phone: (0778) 462068-70 Fax: (0778) 462004,
Email: kanim_batam@batam.imigrasi.go.id
Website: www.batam.imigrasi.go.id



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