

# Cost of Doing Business in Batam



# Cost of Doing Business in Batam



# Preface

The Batam Free Trade Zone is a designated zone within Indonesia to attract foreign investment and promote economic growth. Located on one of the world's busiest shipping channels across from Singapore, Batam provides financial and non-financial incentives to investors.

Batam is now home to many multinationals whom operate from their manufacturing plants, fabrication yards and shipyards, IT centres, technical workshops, and services. Many more benefit from supply chain and value added with the combination of global trading and regional markets in South East Asia.

This particular publication "Cost of Doing Business in Batam" is designed to assist potential investors and businesses with comprehensive information on related expenses, such as corporate administration, tax, office leases, visas, minimum wage, salaries, logistics and shipping as well as utility tariffs, e.g. water, electricity, telephone and internet services.



**H. Muhammad Rudi**  
Chairman of BP Batam

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# 01

## CHAPTER

STARTING  
A BUSINESS





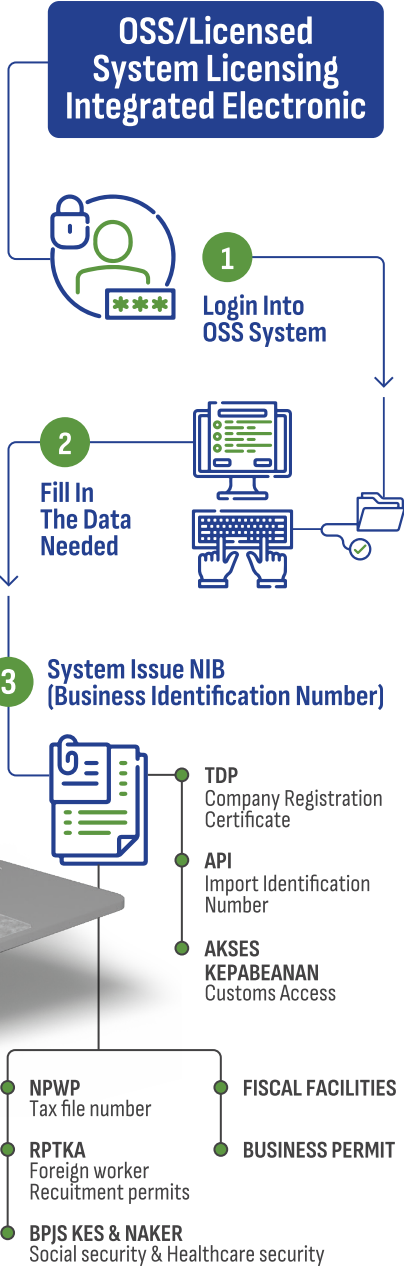
# STARTING A BUSINESS

# Foreign Investment Application

To support the ease of doing business in Batam and with the success in implementing i23j (3 hours investment licensing services policy), Central Government through Government Regulation Number 24 year 2018 regarding Integrated Electronic Business Services and Presidential Decree number 91 year 2017 regarding Acceleration of Business Implementation has launched a new policy called **Online Single submission** on 9 July 2018 to further improve licensing process.



All application can be submitted through:  
**www.oss.go.id**



## Land in Batam

**Badan Pengusahaan Batam (BP Batam)** has the authority for land management in Batam, according to Decree of the Minister of Home Affairs No 43/1977.



**Applicant should submit**  
Land application letter,  
Proposal for land used.



**Upon approval, BP Batam issue**  
Principal Permit, Invoice for land lease,  
Land allocation documents  
(Land lease agreement and land allocation decree).

## Land Allocation Tariff for 30 Years (per m2)

No.	Allocation	In IDR										
		Batam Island										
		Batam Centre		Batu Ampar			Sekupang		Pantai Timur			Surrounding Island
		Core	Village	Nagoya	Sei Panas	Muka Kuning	Sekupang	Tanjung Uncang/ Sagulung	Nongsa	Kabil	Tanjung Piayu	
1.	Low Cost Apartment	32,900	29,400	29,400	29,400	29,400	29,400	29,400	29,400	29,400	29,400	29,400
2.	Ready-to-built Housing Lot	54,900	49,000	49,000	49,000	49,000	49,000	49,000	49,000	49,000	49,000	49,000
3.	Landed House	-	108,300	118,800	97,900	82,700	97,900	88,700	67,500	67,500	67,500	44,800
4.	Apartment	134,400	120,000	147,400	121,400	102,600	121,400	102,600	83,900	83,900	83,900	55,700
5.	Industry	-	75,200	-	115,400	52,400	39,400	39,400	56,300	56,300	39,400	25,400
6.	Commercial	205,400	150,800	271,600	150,800	104,200	129,700	104,200	104,200	129,700	104,200	68,500
7.	Tourism	119,400	84,400	75,400	75,400	58,200	53,300	53,300	84,400	53,300	43,700	28,00
8.	Golf Course	-	-	43,100	43,100	38,500	38,500	-	38,500	-	-	-
9.	Sport Facility	-	-	32,400	32,400	28,900	28,900	-	28,900	-	-	-
10.	Government Office Building	16,700	8,000	6,900	6,900	6,200	6,900	6,200	6,200	6,200	6,200	2,900
11.	Government Social Facilities	13,200	5,800	5,300	4,700	5,300	4,700	4,700	4,700	4,700	4,700	1,100
12.	Private Social Facilities	43,700	39,000	43,700	39,000	39,000	39,000	39,000	39,000	39,000	39,000	39,000
13.	Agriculture	-	-	-	-	68,100	78,700	78,700	-	-	78,700	34,100
14.	Fisheries	-	-	-	-	45,800	40,400	40,400	-	-	45,800	19,200
15.	Shoreline	*)	*)	*)	*)	*)	*)	*)	*)	*)	*)	*)

\*) Tariff for shoreline land allocation = Shoreline length (m) x 20 m x land allocation tariff



## Land Tariff (extension for 20 years)

No.	Allocation	In IDR										
		Batam Island										
		Batam Centre		Batu Ampar			Sekupang		Pantai Timur			Surrounding Island
		Core	Village	Nagoya	Sei Panas	Muka Kuning	Sekupang	Tanjung Uncang/Sagulung	Nongsa	Kabil	Tanjung Piayu	
1.	Low Cost Apartment	17,600	17,600	17,600	17,600	17,600	17,600	15,700	17,600	17,600	17,600	17,600
2.	Ready-to-built Housing Lot	29,200	29,200	29,200	29,200	29,700	29,200	26,100	29,200	29,200	29,200	29,200
3.	Landed House	-	76,700	84,200	69,400	58,700	69,400	52,400	47,800	47,800	47,800	31,800
4.	Apartment	107,200	107,200	117,600	96,800	81,800	96,800	73,000	67,000	67,000	67,000	44,400
5.	Industry	-	79,900	-	86,400	55,800	55,800	49,800	79,900	79,900	48,400	36,000
6.	Commercial	232,800	170,900	308,000	170,900	118,200	146,900	105,500	118,200	146,900	118,200	77,700
7.	Tourism	169,200	119,700	119,700	119,700	61,900	75,600	67,500	119,700	75,600	61,900	39,800
8.	Golf Course	-	-	39,800	39,800	39,800	39,800	-	39,800	-	-	-
9.	Sport Facility	-	36,700	36,700	36,700	36,700	36,700	32,800	36,700	36,700	36,700	36,700
10.	Government Office Building	23,500	11,200	9,400	9,900	8,700	9,900	7,800	8,700	8,700	8,700	4,100
11.	Government Social Facilities	18,600	8,300	7,500	6,600	7,500	6,600	5,900	6,600	6,600	6,600	1,800
12.	Private Social Facilities	34,900	34,900	34,900	34,900	34,900	34,900	31,200	34,900	34,900	34,900	34,900
13.	Agriculture	-	-	-	-	31,800	36,700	36,700	-	-	36,700	15,900
14.	Fisheries	-	-	-	-	21,300	18,800	18,800	-	-	21,300	9,000
15.	Shoreline	*)	*)	*)	*)	*)	*)	*)	*)	*)	*)	*)

\*) Tariff for shoreline land allocation = Shoreline length (m) x 20 m x land allocation tariff



## Office and Warehouse Lease



### Warehouse Company

Company	Address	Phone (+62-778)
Archipelindo Utama, PT	Jl. Raja Ali Haji, Jodoh Square Arcade, Block D/47	459456
Persero Batam, PT	Jl. Komp, Yos Sudarso 1	458779
Rimbawana Sentosa, PT	Jl. Laks Martadinata. Kom Bumi Shangrilla Jaya Block B/10	321046
Tat Seng Logistics	Komp. Sei Panas	466509 / 466519
Batamindo Shippingband Warehousing PTE, LTD	Jalan Beringin Lot 13A Batamindo Industrial Park, Muka Kuning	611007
Snepac Group	Jalan Duyung, Komp Citra Permai Block B no. 9, Batam, Kepulauan Riau	429 866

*Source: BP Batam Office, updated June 2022*



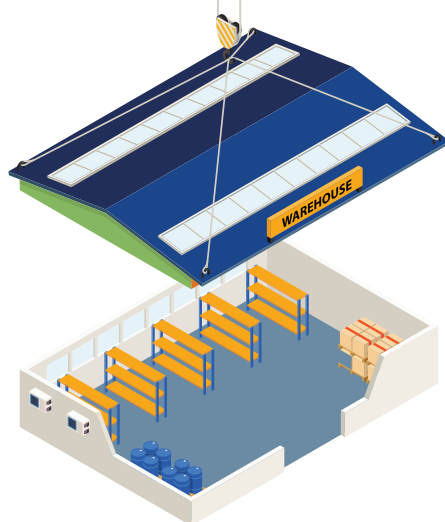




## Warehouse Rental Cost

Warehouse Rental	Tariff (USD)
Cover Storage	USD 0.09/sqm/day
Open Storage	USD 0.04/sqm/day
<b>Container 20'</b>	
The First Four Days	USD 1.20/sqm/day
Above Five Days	USD 1.10/sqm/day
<b>Container 40'</b>	
The First Four Days	USD 2.00/sqm/day
Above Five Days	USD 1.75/sqm/day

Source: BP Batam Office, updated June 2022



## Office Building

Company	Address	Rental Cost (per sqm/month)	Phone (+62-778)
<b>911, PT</b>	Sumatera Promotion Centre, Batam Centre	IDR 100,000 - IDR 120,000	470016 - 470019
<b>Batam Intermedia, PT</b>	Graha Pena Building, Batam Centre	IDR 100,000 - IDR 150,000	462992
<b>Wahana Optimal Permai, PT</b>	Dana Graha Building, Batam Centre	IDR 100,000 - IDR 150,000	425505 - 425515
<b>Adhya Graha Permata, PT</b>	Jalan Sudirman, Sukajadi, Kota Batam	IDR 120,000	737 20008 / 450 660
<b>Citra Buana Perkasa, PT</b>	Jalan Harbour Bay, Sungai Jodoh, Batu Ampar	IDR *,500,000 - IDR 21,390,000	741 7777

Source: BP Batam Office, updated June 2022



## Office Rental Cost



Batam Centre  
**IDR 100,000 up to IDR 150,000**  
/sqm/month



Open Storage  
**IDR 55,000 up to IDR 65,000**  
/sqm/month



PT Wahana Optimal Permai  
**IDR 30,000 up to IDR 50,000**  
/sqm/month

*Source: BP Batam Office, updated June 2022*



*Illustration*

# CHAPTER

# TAXATION GUIDE



The data presented in this chapter is sourced from the Directorate General of Taxes Indonesia.  
Further information, kindly contact: Tax Office, Kantor Pelayanan Pajak Pratama Batam  
Phone 0778 425540, 452009



# TAXATION GUIDE

# Tax Identification Number (Nomor Pokok Wajib Pajak)

The Tax Identification Number (NPWP) is a number issued to taxpayers by the tax office to identify taxpayers and to assist them in fulfilling their tax obligations. Since 1984, Tax Office has required all individual residents in Indonesia includes expatriate to have their own personal Tax Identification Number (Nomor Pokok Wajib Pajak/NPWP).

Foreigners in Indonesia can be categorized as residents or non-residents depending on the length of time they stay in Indonesia and their activities. As soon as an individual becomes a resident in Indonesia for tax purposes, he/she is obligated to register at the appropriate tax office. In practice, many expatriates are reluctant to register, giving the reason that they have one employer and that the tax on their employment income

has been withheld in accordance with paragraph 6 of article 21 of 1983 Income Tax Law, once an individual becomes a resident taxpayer, he/she is subject to tax on worldwide income, that is, income from sources within and outside Indonesia. The issuance of amended income tax provisions in the year 2008, that is, Law Number 28 year 2007, is meant to make it clear that any individual who has become a resident should register at the appropriate local tax office. After a taxpayer is registered and has a Tax ID Number (NPWP), he/she has obligations and rights as regulated by the prevailing tax provisions, for example, the obligation to pay and report monthly returns (SPT Bulanan) where applicable and annual returns (SPT Tahunan).

## Income Tax

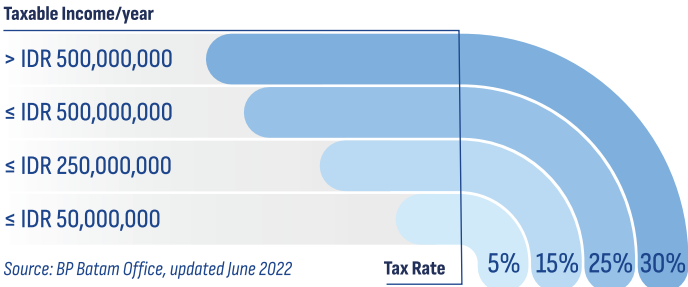
Tax payers for income tax purpose are individual, undivided inheritance as unit in lieu of the beneficiaries, corporation, and permanent establishment. Income tax imposed on Taxable Persons in relation to income received or accrued in a taxable year. Taxable Person will be subject to tax if that person receives or accrues income. A Taxable Person who derives income is called a Taxpayer under this law. A Taxpayer is taxed on the income received or accrued during a taxable year or a fraction of a taxable year, if the tax obligations commence or end in a taxable year. The term a taxable year under this law means a calendar year. However, a Taxpayer may use an accounting year which is different from the calendar year insofar as the accounting year has the period of 12 (twelve) months.



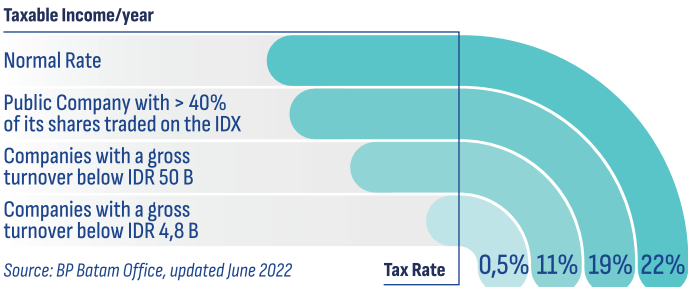
Tax rate according Income Tax Law, lastly amended by law Number 36 year 2008 which shall come into force as from 1 January 2009:



Individual Taxpayers



Corporate Tax



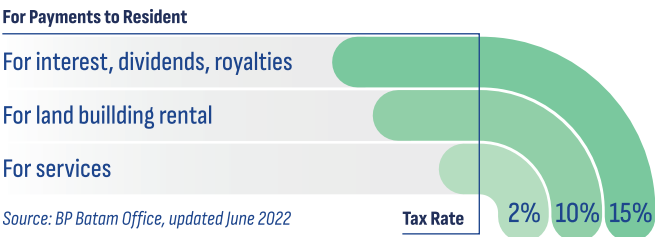
Entities as Resident Taxpayers and Permanent Establishment

Tax rate applicable to entities as resident taxpayers and permanent establishment is 25%.

With Holding Tax



For Payments to Resident



For payments to non-residents

Normal rate (can bereduced by using tax treaty provisions, or exempt services that quality as business profil) 20%.

Source: Indonesian pocket tax book 2019



**Final Tax, Article 4  
Paragraph 2,  
Income Tax Law**

#### Tax Object

Land and or building rental  
Service in construction control  
Service in construction planning  
Service in construction application

Source: BP Batam Office, updated June 2022

#### Tax Rate

2% 4/6% 2% 10%

## International Taxation Issues

Non Resident Alien (NRA) may derive income from Indonesia by using several schemes; e.g. direct investment, portfolio investment, and establishing a branch or permanent establishment in Indonesia. The income derived from Indonesia is taxed based on the nature of income. Dividend from direct and portfolio investment will be subjected to article 26 with holding tax at 20%. If the NRA recipient of dividend is able to provide certificate of domicile form the country which has a bilateral tax treaty with Indonesia, dividend will be taxed based on rate on tax treaty.

A branch of permanent establishment of an NRA has the same obligation as Indonesian corporations to comply with the Indonesia tax law is amended lastly in the year 2008. Additionally, a branch/permanent establishment has a specific obligation to pay branch profit tax.

## Land and Building Tax



Land building tax (Pajak Bumi dan Bangunan /PBB) is tax on property chargeable on all land and or buildings, unless exempted.



PBB is part of regional taxes which are governed under regional taxes and retribution (Pajak Daerah dan Retribusi Daerah/PDRD) Law in which each regional government has to issue a regulation to regulate PBB in its territory.



PBB rate is maximum 0,3% and tax due is calculated by applying tax rate on the sale value of the tax object (Nilai Jual Objek Pajak/NJOP) deducted by on-taxable NJOP). The non-taxable NJOP is set at IDR 10 million at the minimum.

## Value Added Tax (VAT) and Sales Tax on Luxury Goods

The Government of Indonesia issued a new government regulation, number 2 year 2009, which regulated about custom and taxation and controlling on Imports and Export goods to, from, and in free trade zone and free port area. The Minister of Finance Republic Indonesia has issued regulation number 45 year 2009 (PMK-45/2009) about procedure controlling, administration, and payment Value Added Tax and/or Sales Goods on Luxury Goods on exporting of goods and services from free zone to custom area and importing of goods and services from custom area to free zone.

According to the ministry of finance decree or (PMK-45/2009) imports of goods and service, incoming or supply taxable goods and/or taxable service in free zone shall not be implied of Value Added Tax and/or Sales Tax on Luxury should all requirements are met.

## Stamp Duty

Stamp duty is payable on legal documents such as letters of agreement, contracts, notaries deed, land deed, etc.



### Stamp Duty Values

> IDR 5,000,000 =  
IDR 10,000 Stamp duty as nominal, and payable as a fixed amount of IDR 10,000 on certain documents.

According to Article 4 the Law No.18/2000, VAT is the tax imposed on:



A supply of Taxable Goods by a Taxable Person for VAT purposes within the Custom Area of Indonesia.



Import of Taxable Goods.



Rendering of Taxable Service by a Taxable Person for VAT purposes in the Customs Area of Indonesia.



Utilization of Taxable Service obtained from outside the Customs Area of Indonesia within the Customs Area.



Utilization of intangible Taxable Goods obtained from outside the Customs Area of Indonesia within the Customs Area.



Export of Taxable Goods by a Taxable Person for VAT purposes.



VAT rate: 10%.



# Tax Holiday Facilities



A 100% reduction from the amount of corporate income tax payable for new investments with a minimum of IDR 500 billion.



50% reduction of the amount of corporate income tax payable for new investments of IDR 100 billion ≤ IDR 500 billion.



The 5-year tax reduction period for new investments is IDR 500 billion ≤ IDR 1 trillion.



The 7-year tax reduction period for new investments is IDR 1 trillion ≤ IDR 5 trillion.



The 10-year tax reduction period for new investments is IDR 5 trillion ≤ IDR 15 trillion.



The 15-year tax reduction period for new investments is IDR 15 trillion ≤ IDR 30 trillion.



Term of reduction of 20 tax years for new investments a minimum of IDR 30 trillion.

**After the tax holiday period ends, taxpayers are granted additional corporate income tax reductions, namely:** 50% of the income tax payable for the next 2 years for a minimum investment of IDR 500 billion and 25% of the income tax payable for the next 2 years for a minimum investment of IDR 100 billion ≤ IDR 500 billion.



# Double Taxation Avoidance Agreement

In order to avoid double taxation for certain income such as profit, dividend, interest, fee, and royalty, the Government of Indonesia has signed bilateral agreements with 71 countries. Some of the details of Double Taxation Avoidance Agreements are listed as follows:

No.	Country	Effective Date	No.	Country	Effective Date
1.	Algeria	1 January 2001	37.	New Zealand	1 January 1989
2.	Armenia	1 January 2017	38.	Norway	1 January 1991
3.	Australia	1 July 1993	39.	Pakistan	1 January 1991
4.	Austria	1 January 1989	40.	Papua New Guinea	1 January 2015
5.	Bangladesh	1 January 2007	41.	Philippines	1 January 1983
6.	Belarus	1 January 2014	42.	Poland	1 January 1994
7.	Belgium	1 January 2002	43.	Portugal	1 January 2008
8.	Brunei Darussalam	1 January 2003	44.	Qatar	1 January 1991
9.	Bulgaria	1 January 1993	45.	Romania	1 January 2000
10.	Cambodia	3 July 2020	46.	Russia	1 January 2003
11.	Canada	1 January 1980	47.	Serbia	1 January 2019
12.	China	1 January 2004	48.	Seychelles	1 January 2001
13.	Croatia	1 January 2013	49.	Singapore	1 January 1992
14.	Czech Republic	1 January 1997	50.	Slovakia	1 January 2002
15.	Denmark	1 January 1987	51.	South Africa	1 January 1999
16.	Egypt	1 January 2003	52.	Spain	1 January 2000
17.	Finland	1 January 1990	53.	Sri Lanka	1 January 1995
18.	France	1 January 1981	54.	Sudan	1 January 2001
19.	Germany	1 January 1992	55.	Suriname	1 January 2014
20.	Hongkong	1 January 2013	56.	Sweden	1 January 1990
21.	Hungary	1 January 1994	57.	Switzerland	1 January 1990
22.	India	1 January 1988	58.	Syria	1 January 1999
23.	Iran	1 January 2011	59.	Taiwan	1 January 1996
24.	Italy	1 January 1996	60.	Tajikistan	1 January 1999
25.	Japan	1 January 1983	61.	Thailand	1 January 2004
26.	Jordan	1 January 1999	62.	Tunisia	1 January 1994
27.	Korea, (South)	1 January 1990	63.	Türkiye	1 January 2001
28.	Korea, (North)	1 January 2005	64.	Ukraine	1 January 1999
29.	Kuwait	1 January 1999	65.	United Arab Emirates	1 January 2000
30.	Laos	11 October 2016	66.	United Kingdom	1 January 1995
31.	Luxembourg	18 February 2021	67.	USA	1 February 1997
32.	Malaysia	1 January 1987	68.	Uzbekistan	1 January 1999
33.	Marocco	1 January 2013	69.	Venezuela	1 January 2001
34.	Mexico	1 January 2005	70.	Vietnam	1 January 2000
35.	Mongolia	1 January 2001	71.	Zimbabwe	2 March 2012
36.	Netherlands	1 January 2004			

Source: Indonesian Pocket Tax book 2023

# 03

## CHAPTER



The data presented in this chapter is sourced from the Social Security Administration for Employment (BPJS Ketenagakerjaan) and the Department of Manpower (Dinas Ketenagakerjaan) of Indonesia. Further information, kindly contact: Social Security Administration for Employment Office. Phone 0778 458324



# VISA AND IMMIGRATION

## Wage Recipient Workers Benefit

To Protect Indonesian workers against occupational risks, through these 5 programs from BPJSOSTEK.



## Old-Age Security (JHT)

Old-Age Security is a protection program with benefits in the form of cash when the participant has reached the retirement age, has permanent total disability, or passes away.



### Forms of Benefits

The benefits of Old-Age Security are in the form of cash, the nominal of which is calculated from the accumulation of all contributions that have been paid by workers and the company, plus the yield of investment of Old-Age Security funds.

**Accumulated Contribution = Worker Contribution + Company Contribution  
Accumulated Contribution + Investment Return of Old-Age Security Funds**



### Full Benefits

Disbursement of benefits in the form of cash can be made:

1. Overall, when a participant meets any of the following requirements:
  - He/she has reached the age of 56 years
  - He/she is not actively working anywhere, for reasons of resignation or dismissal
  - He/she leaves Indonesian territory forever
  - Total Permanent Disability, or
  - He/she passes away
2. Partially, in the amount of:
  - A maximum of 10%, when the a participant is preparing a retirement period.
  - A maximum of 30%, when the participant takes a home ownership (it can only be taken once, and it is only applicable if the participant has a participation period of not less than 10 years)

# Employment Injury Security (JKK)

Employment Injury Security is a protection program with benefits in the form of health services. This program can also be accompanied by compensation in the form of cash for participants who suffer from illness or work accidents, which are caused by the work environment.



## Forms of Benefits

The benefits of Employment Injury Security are in the form of health care and treatment according to medical needs, and/or compensation in the form of cash.



Treatment without cost limit according to medical indications



Maximum scholarship benefit of IDR 174 million for 2 children



Homecare service



Return to work



Death benefit of 48x wages



Compensation for being unable to work of 100% of the first 12 wages and 50% of the next month's wages until recovered



Permanent total disability compensation of 56x wages



## Full Benefits

Employment Injury Security applies to work accidents that occur during the working period, starting from traveling to or from workplace, to accidents that occur in the workplace.

1. The benefits of Employment Injury Security are in the form of health care and treatment include:
  - a. Basic examination and diagnostic supporting examination
  - b. First level to intensive care
  - c. Class 1 inpatient at a Government Hospital, Local Government Hospital, or Private Hospital at an equivalent cost
  - d. Treatment of comorbidities and complications related to work accidents or occupational diseases
  - e. Special services and blood services
  - f. Medical devices and implants
  - g. Doctor or medical services
  - h. Operation
  - i. Medic rehabilitation

- j. Home care is provided with the following conditions:
    - It is for participants who cannot continue treatment at or to the hospital due to physical limitations and/or geographical conditions.
    - If it is recommended by a doctor.
    - It is carried out by health facilities in collaboration with BPJS Employment.
    - The maximum benefit is 1 year with a maximum cost of IDR 20.000.000
    - It is carried out as a diagnostic examination in the treatment of occupational diseases.
2. It is in the form of cash compensation, provided that:
- a. Reimbursement of transportation costs, for:
    - Land, river, and/or lake transportation, a maximum of IDR 5,000,000
    - Sea transportation, a maximum of IDR 2,000,000
    - Air transportation, a maximum of IDR 10,000,000
    - If the participant uses more than 1 transportation, the participant is entitled to the maximum cost of each transportation used
  - b. Compensation for a Temporary Unable to Work (STMB) condition, amounting to:
    - 100% of wages for the first 6 months
    - 100% of wages for the second 6 months
    - 50% of wages for the third 6 months and so on
  - c. Disability Benefits, for:
    - Anatomical partial disability, by calculating the percentage according to the disability table multiplied by 80 times the monthly wage
    - Functional partial disability, by calculating the percentage of reduced function multiplied by the percentage according to the disability table multiplied by 80 times the monthly wage
    - Permanent total disability, calculated at 70% multiplied by 80 times the monthly wage
  - d. Compensation for death is obtained by calculating:
 

60% × 80 × monthly wages, and at least the amount of compensation for Death Security, as well as funeral costs of IDR 10,000,000
  - e. Periodic compensation, will be paid at once in the amount of IDR 12,000,000, - for participants with permanent total disability or death due to work or work accidents.

- f. Rehabilitation, in the form of orthoses and/or prostheses for participants with missing or non-functioning limbs due to work accidents. Each case has a reference price set by the Government Public Hospital Rehabilitation Center plus 40% of that price and medical rehabilitation costs.
- g. Reimbursement for dentures with a maximum of IDR 5,000,000
- h. Reimbursement for hearing aids with a maximum of ID 2,500,000,-
- i. Reimbursement for glasses with a maximum of ID 1,000,000



- j. Scholarship, for a maximum of 2 children of the participants. For participants with permanent total disability or death due to work accidents or occupational diseases, the following conditions are regulated:
  - Scholarships are awarded periodically every year, according to the child's education level for:
    - Kindergarten education IDR 1,500,000 / person / year, for a maximum of 2 years.
    - Elementary education/equivalent IDR 1,500,000/person/year, for a maximum of 6 years.
    - Junior high school education/equivalent of IDR 2,000,000/person/year, for a maximum of 3 years.
    - High school education/equivalent of IDR 3,000,000/person/year, for a maximum of 3 years.
    - Higher education with a maximum of undergraduate level or training of IDR 12,000,000,-/person/year for a maximum of 5 years.
  - Submission of scholarship claims can be made every year.
  - For children of participants who have not reached school age (maximum elementary school) when the participant passes away or has permanent total disability, the scholarship will still be awarded when the children have reached the school age.
  - The scholarship ends when the participant's children have reached the age of 23 years or is married or has worked



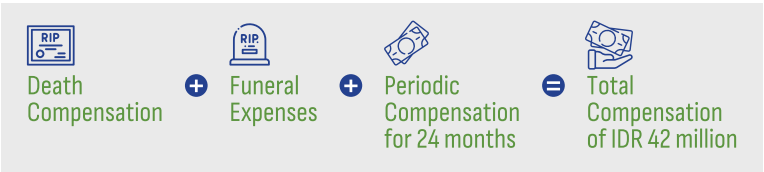
# Death Security (JKM)

Death Security is a protection program with cash benefits given to heirs when the participant passes away, which is NOT due to a work accident or work-related illness.



## Forms of Benefits

The benefits of Death Security are in the form of periodic compensation, funeral expenses, and educational scholarships for children of the participant.



Maximum in Scholarship Benefit of IDR 174 million for 2 children



## Full Benefits

Death Security benefits can be disbursed when the participant passes away during the active membership period, and in accordance with the following conditions:

1. Periodic compensation, which is paid at once in the amount of IDR 12,000,000
2. Death compensation, amounting to IDR 20,000,000
3. Funeral costs, amounting to IDR 10,000,000
4. Scholarship, for a maximum of 2 children of the participant.  
The scholarship will be awarded if the participant has a minimum contribution period of 3 years and passes away NOT due to a work accident or occupational disease. The following are the provisions for educational scholarships for children of the participant:
  - a. Scholarships are awarded periodically every year, according to the child's education level for:
    - **Kindergarten**  
education IDR 1,500,000 / person / year, for a maximum of 2 years.
    - **Elementary**  
education/equivalent IDR 1,500,000/person/year, for a maximum of 6 years.
    - **Junior high school**  
education/equivalent of IDR 2,000,000/person year, for a maximum of 3 years.
    - **High school**  
education/equivalent of IDR 3,000,000/person/year, for a maximum of 3 years.
    - **Higher education** with a maximum of undergraduate level or training of IDR 12,000,000/person/year, for a maximum of 5 years.

- b. Submission of scholarship claims can be made every year.
- c. For children of participants who have not reached school age (maximum elementary school) when the participant passes away or has permanent total disability, the scholarship will still be awarded when the children have reached the school age.
- d. The scholarship ends when the participant's children have reached the age of 23 years or is married or has worked.

## Pension Security (JP)

---

Pension Security is a protection program to maintain a decent life. Pension Security is given when participants reach retirement age or have a permanent total disability.



### Forms of Benefits

Pension Security benefits are in the form of cash, which is received every month, where the nominal is determined based on a certain formula, and or in the form of cash received at once, where the nominal is calculated from the accumulation of all contributions plus yield of investment.



### Full Benefits

1. The following are the conditions for cash each month:
  - a. Pension due to old age, which is received by participants after retirement until death.
  - b. Pension due to disability, which is received by participants with permanent total disability due to an accident or due to illness until death.
  - c. Pension due to being a widow/widower, which is received by the widow/widower as the participant's heir until death or he/she is married again.
  - d. Pension money for children, which is received by the participant's heirs up to a maximum age of 23 years, or has worked, or is married. Pensions for children are given to a maximum of 2 children of the registered participants.
  - e. Pension money for parents, which is received by one of the participant's parent heirs until death, for participants who do not have husband/wife/children.
2. The amount of which is determined based on a certain formula; and or In the form of cash received at once, the amount of which is the accumulation of all contributions plus the yield of investment.

# Unemployment Benefit (JKP)

Unemployment Benefit is a protection program given to workers/laborers who have been terminated. This program is given to maintain a decent life while the participants have not found work yet.



## Forms of Benefits

Unemployment Benefit benefits are in the form of cash, access to job market information, to job training. This benefit is given to participants who have been terminated, have not returned to work, and have a commitment to return to the job market, provided that the participant has had a contribution of Unemployment Benefit for at least 12 months in 24 months and has paid a contribution for at least 6 consecutive months.



Cash Benefit



Access To Job Market Information



Job Training



## Full Benefits

Benefits in the form of cash are provided by the Social Security Agency for Employment. Meanwhile, the benefits of access to labor market information and job training are organized by the ministry in the field of manpower. The amount of benefits in the form of cash given every month is a maximum of 6 months wages with the nominal calculation as follows:

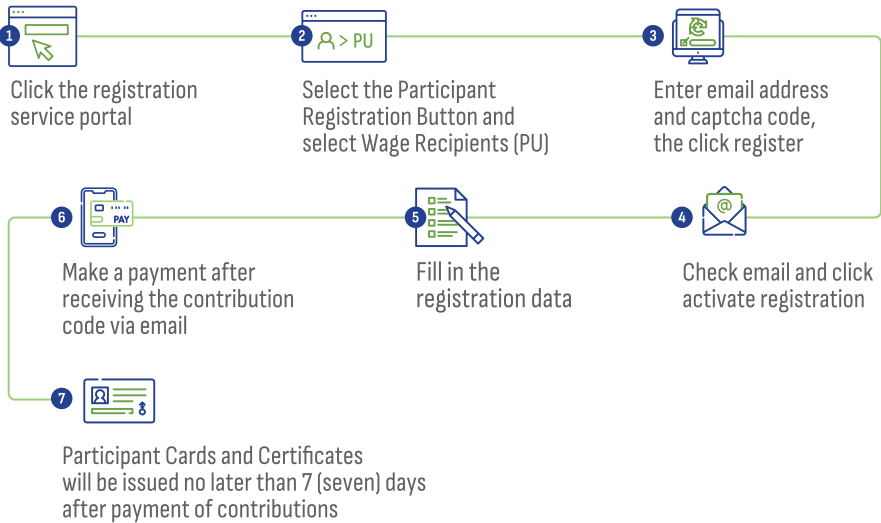
- 45% of the monthly wage for the first 3 months.
- 25% of the monthly wage for the next 3 months.

The basis for the wages used is taken from the most recent wages reported to the Social Security Agency for Employment with a maximum nominal value of IDR 5,000,000.

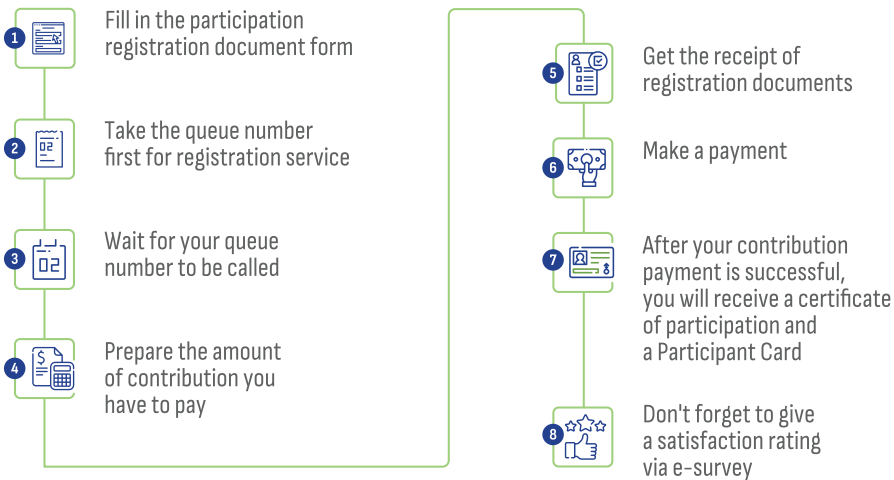


# Registration Procedure

## Registration Online




## Registration at the Branch Office




# Registration Documents


The employer prepares complete documents as a requirement for registration of participants of the Social Security Agency for Employment program.




Employer/Business Entity Registration Form




Worker ID card




Registration Form/ Change of Employee Data




Company Owner's Identity Card



Form of Detailed Report of Employee Contribution




TIN of the Company



Business Place Permit/ Trade Business Permit/ Business Registration Number

# Calculation of Contribution

## Jaminan Kecelakaan Kerja



### Employment Injury Security


**Very Low Risk Level:**  
0.24% of wages per month

**Low Risk Level:**  
0.54% of wages per month

**Medium Risk Level:**  
0.89% of wages per month


**High Risk Level:**  
1.27% of wages per month

**Very High Risk Level:**  
1.74% of wages per month




### Death Security

0.3% of wages per month



### Old-Age Security

Employers 3.7% of Wages per month  
Workers 2% of Wages per month



### Pension Security

Employers 2% of Wages per month  
Workers 1% of Wages per month

# Contribution Calculation Simulation

**Example:**

A worker with a monthly wage of Rp. 1,000,000, works in a restaurant (low risk category), then the total contribution that must be paid is:

Program	Contribution	Wages	Total Contribution
JHT	3,7% (Employer)	Rp1.000.000	IDR 37,000
JHT	2% (Worker)		IDR 20,000
JKK	0,54% (Employer)		IDR 5,400
JKM	0,3% (Employer)		IDR 3,000
JP	2% (Employer)		IDR 20,000
JP	1% (Worker)		IDR 10,000
Total			IDR 95,400
Total Contribution paid by the Employer			IDR 65,400
Total Contribution paid by the Worker			IDR 30,000

Based on article 88B paragraph (1) Law 13/2003 jo. Law 11/2020 and article 14 PP 36/2021, wages are determined based on time units and output units. The explanation is as follows:

## Based on the Unit of Time

**A. Hourly wages (article 16 PP 36/2021):**

- 1) Determination of hourly wages can only be allocated to workers /laborers who work part time. What is meant by "working part time" is working less than 7 hours 1 day and less than 35 hours 1 week
- 2) Hourly wages are paid based on an agreement between the Employer and the Worker/Labourer
- 3) The agreement cannot be lower than the result of calculating the hourly wage formula as follows:  
Hourly wages = Monthly wages: 126

Note: The number 126 is the denominator obtained from multiplying 29 hours (the highest median working hours of part-time workers from all Provinces in 1 week) by 52 weeks (number of weeks in 1 year) then divided by 12 months

## b. Daily wages (article 17 PP 36/2021)

in the case of wages set on a daily basis, the calculation of the daily wage is as follows:

- 1) For companies with a working time system of 6 days a week, the monthly wage is divided by 25, or
- 2) For companies with a working time system of 5 days a week, the monthly wage is divided by 21.

## c. Monthly wages

## Based on output units (articles 18 and 19 of PP 36/2021):

- a. Set in accordance with the results of work that has been agreed
- b. Determination of the amount of wages is carried out by the employer based on the results of an agreement between the worker and the entrepreneur
- c. Determination of monthly wages based on output units is determined based on the average wage for the last 12 months received by workers

Based on information from the Coordinating Ministry for Economic Affairs of the Republic of Indonesia, there are

## six labor regulations discussed in the Job Creation Law

### Type of Work

#### Specific Time Work Agreement (PKWT)

- Guaranteed compensation after the PKWT runs out
- Only for certain jobs

#### Transfer Power

- Still regulated by law according to the decision of the Constitutional Court
- There is no limit to the work that can be outsourced

### Minimum Wage (UM)

- Minimum Wage set at provincial level (UMP)
- Regency/city MW is determined if certain conditions are met
- The sectoral MW is removed but those that are higher than the district/city UM are not lowered
- The increase in MW refers to economic growth, inflation, and the productivity coefficient



### Severance Pay

Maximum severance pay is 25 times wages, consisting of:

- 19 times borne by the employer
- 6 times covered by the JKP program

### Job Loss Guarantee Program (JKP)

- Implementation of the program through Employment BPJS
- Does not reduce the benefits of JKK, JKM, JHT, JP
- Does not add to the burden of workers' or employer's contributions

### Plan for The Use of Foreign Workers (TKA)

Conveniences only for expert TKA such as maintenance (emergency), vocational, researchers, as well as investors and buyers

### Working Time

- Additions for part time jobs are more flexible
- The maximum digital economy is 8 hours/day and 40 hours/week
- Special work can exceed 8 hours/day (oil and gas, mining, plantation, agriculture, and fishery)



Source: UU Cipta Kerja

# Super Deductible Tax

Tax Indonesia is a tax incentive given by the government to industries involved in vocational education programs, including research and development activities to produce innovation.

The incentives provided by the government are tax cuts for the industry. Withholding tax is regulated in Government Regulation of the Republic of Indonesia Number 45 of 2019. There are two incentive points listed in the regulation, including:



## **Article 29B paragraph (1) reads:**

To domestic corporate taxpayers who carry out work practices, apprenticeship, and / or learning activities in the context of fostering and developing certain competency-based Human Resources (HR), a maximum gross income reduction of 200% can be given (two hundred percent) of the total costs incurred for work practices, apprenticeship, and/or learning activities.



## **Article 29C paragraph (1) which reads:**

To taxpayers of domestic bodies conducting research and development activities in Indonesia, a reduction in gross income of at least 300% (three hundred percent) of the total costs incurred for certain research and development activities in Indonesia is charged within a certain period.

Thus, domestic corporate taxpayers will get two types of tax-cutting incentives depending on the type of activity carried out. If the WP domestic agency organizes apprenticeship activities and the like, the business entity will get a maximum tax withholding of 200% of the total costs incurred for these learning activities.

Whereas if the WP of a domestic body carries out certain research and development activities, the business entity will obtain a reduction in gross income of a maximum of 300% of the amount spent on the ongoing activity.



# CHAPTER

# 4



The data presented in this chapter is sourced from the Indonesian Immigration.  
Further information, kindly contact: Immigration Office  
Phone 0778 462068



# HUMAN RESOURCE

Any foreign national who enters territory of Indonesia is required to possess a valid travel document and entry permit or visa. Some foreign nationals do not required to apply for a visa for short visit facility. All other foreign nationals are required to possess a visa. Visas are issued to those persons who are visiting Indonesia on government work, on business, socio-cultural activities and holiday purposes.



Type of Visa is categorized into:



Visit Visa  
**USD 50**



Multiple Entry Visa  
**USD 110**



Visa On Arrival (30 Days)  
**USD 50**



Limited Stay Visa ≤ 6 Month  
**USD 55**



Limited Stay Visa ≤ 1 Year  
**USD 105**



Limited Stay Visa ≤ 2 Years  
**USD 180**

No.	Types	Tariff
1.	Extension on Entry Visit Permit	IDR 300,000
	≤ 6 month	IDR 650,000
2.	Limited Stay Permit	≤ 1 year IDR 1,000,000
	≤ 2 years	IDR 1,600,000
	≤ 6 month	IDR 650,000
3.	Extention on Limited Permit	≤ 1 year IDR 1,000,000
	≤ 2 years	IDR 1,600,000
	≤ 6 month	IDR 1,100,000
4.	Replacement of valid Limited Stay Permit Card due to damage or lost	≤ 1 year IDR 2,000,000
	≤ 2 years	IDR 3,000,000
5.	Special Stay Immigration Permit, Extension, Replacement and Additional Validity Period	IDR 700,000
6.	Stamp on Issuance of Special Stay Immigration Permit Replacement and Additional Length of Special Stay Immigration Permit at the Immigration Office	IDR 150,000
7.	Permanent Stay Permit	IDR 3,700,000
8.	Extension for Permanent Stay Permit*	IDR 10,200,000
9.	Replacement of Valid Permanent Stay Permit due to damage or lost*	IDR 1,700,000
10	Service use of Immigration Management Information System Technology	IDR 1,700,000

Source: BP Batam Office, updated June 2022

Foreign within Indonesian territory exceeding not more than 60 (sixty) days of issued immigration permit, changed per day

**IDR 300,000**

Liable party for transportation equipment who has not met obligations to report as stated on article 9 laws no 9 year 1992 about Immigration

**IDR 50,000,000**

*Source: The Ministry of Justice and Human Rights,  
updated: October 2019*



Immigration Letter of Reference  
**IDR 3,000,000**



Smart Card  
**IDR 350,000**



APEC Business Travel Card (ABTC)  
**IDR 2,500,000**

Index visa is used based on its purpose, which is:

## Visit Visa

Visitor Visa is granted from the Indonesia Government only for the purpose No to Work activities which are covered in all aspect that connected with the government, tourism, social cultural, and business requirements. Visitor Visa can be used maximum for 60 days, such as:



Diplomatic relationship between foreign country and Indonesian Government



Go on short trainee (education, information, business)



Tourism



With another educational institutions



Family or social visiting



Participate on international fair that not commercial



Journalists that already have permission from authorized government



Business talk, such a trading goods (commodity) and serve or supervise for the quality of productions



Making movie/film which is not purpose for commercial benefit, and already have approval from official government



Participate on a meeting or conference that take place in center office (department) or represent in Indonesia



Giving speech, information or having a seminar that not commercial in social, culture or even government activities after already had approval from official government



## Visit Visa on Arrival

Visa on Arrival can be obtained directly when you are landed at the certain airports and seaport in Indonesia regardless of the purpose of your visits (business, tourist, social).



The Visa on Arrival is not a work visa nor a visitation visa. Therefore, it cannot be converted to obtain other immigration permits. The maximum stays permitted for the visa on arrival is 30 days. If you plan to stay longer than 30 days, you need to mention your intention to stay longer. Visa on Arrival can be extended for another 30 days. The general requirements for Visa on Arrival are:

- Expiration date of the applicant's passport must be at least 6 (six) months at the date of entry.

- Round-trip airplane ticket

- Fees

The fees for Visa On Arrival are:

- Visa for stay up to 30 (thirty) days = USD 35
- Extension of stay for up to 30 (thirty) days = IDR 300,000

Based on Presidential Decree Number 21 Year 2018 regarding Free Visit Visa dated March 2nd, 2018, Indonesia has waived 169 Countries Visa to travel to Indonesia under the following terms and requirements:



The Free Visa for Short Tourism Visit is for tourism visit only. Tourism is defined as visiting for recreation, self-exploration and to get to know local wisdom on a short period of time.



The Free Visa for Short Tourism Visit duration of stay is for up to 30 (thirty) days from the date of entry.



The Free Visa for Short Tourism will be given as a stamp at the immigration checkpoint as "tourism visit only".



The Free Visa for Short Tourism cannot be extended or converted into another type of visa.



Foreign citizen of the certain countries wish to visit other than tourism and/or wish to stay longer than 30 (thirty) days can be issued visa on arrival by request, or prior visa from Indonesia Mission abroad.



Foreign citizens of the certain countries with any offence and/or criminal conviction should apply for prior visa through Indonesian Mission of their respected country.



Passport validity of 6 (six) month or more from the date of arrival.

Presidential Decree Number 1 year 2018 regarding Free Visit Visa, the list of the countries are:

No.	Country	No.	Country	No.	Country
1.	Albania	40.	Cyprus	80.	Liechtenstein
2.	Algeria	41.	Czech Republic	81.	Lithuania
3.	Andorra	42.	Denmark	82.	Luxembourg
4.	Angola	43.	Dominican Republic	83.	Macau SAR
5.	Antigua and Barbuda	44.	Ecuador	84.	Macedonia
6.	Argentina	45.	Egypt	85.	Madagascar
7.	Armenia	46.	El Salvador	86.	Malawi
8.	Australia	47.	Estonia	87.	Malaysia
9.	Austria	48.	Fiji	88.	Maldives
10.	Azerbaijan	49.	Finland	89.	Mali
11.	Bahamas	50.	France	90.	Malta
12.	Bahrain	51.	Gabon	91.	Marshall Islands
13.	Bangladesh	52.	Gambia	92.	Mauritania
14.	Barbados	53.	Georgia	93.	Mauritius
15.	Belarus	54.	Germany	94.	Mexico
16.	Belgium	55.	Ghana	95.	Moldova
17.	Belize	56.	Greece	96.	Monaco
18.	Benin	57.	Grenada	97.	Mongolia
19.	Bhutan	58.	Guatemala	98.	Morocco
20.	Bolivia	59.	Guyana	99.	Mozambique
21.	Bosnia and Herzegovina	60.	Haiti	100.	Myanmar
22.	Botswana	61.	Honduras	101.	Namibia
23.	Brazil	62.	Hong Kong SAR	102.	Nauru
24.	Brunei Darussalam	63.	Hungary	103.	Nepal
25.	Bulgaria	64.	Iceland	104.	Netherlands
26.	Burkina Faso	65.	India	105.	New Zealand
27.	Burundi	66.	Ireland	106.	Nicaragua
28.	Cambodia	67.	Italy	107.	Norway
29.	Canada	68.	Jamaica	108.	Oman
30.	Cape Verde	69.	Japan	109.	Palau
31.	Chad	70.	Jordan	110.	Palestine
32.	Chile	71.	Kazakhstan	111.	Panama
33.	China	72.	Kenya	112.	Papua New Guinea
34.	Commonwealth of Dominica	73.	Kiribati	113.	Paraguay
35.	Comoros	74.	Kuwait	114.	Peru
36.	Costa Rica	75.	Kyrgyzstan	115.	Philippines
37.	Cote D'Ivoire	76.	Laos	116.	Poland
38.	Croatia	77.	Latvia	117.	Portugal
39.	Cuba	78.	Lebanon	118.	Puerto Rico
		79.	Lesotho	119.	Qatar

No.	Country	No.	Country	No.	Country
120.	Romania	137.	Sri Lanka	153.	Tunisia
121.	Russia	138.	St Kitts and Nevis	154.	Türkiye
122.	Rwanda	139.	St Lucia	155.	Turkmenistan
123.	Samoa	140.	St Vincent and Grenadines	156.	Tuvalu
124.	San Marino	141.	Suriname	157.	Uganda
125.	Sao Tome and Principe	142.	Swaziland	158.	Ukraine
126.	Saudi Arabia	143.	Sweden	159.	United Arab Emirates
127.	Senegal	144.	Switzerland	160.	United Kingdom
128.	Serbia	145.	Taiwan	161.	Uruguay
129.	Seychelles	146.	Tajikistan	162.	USA
130.	Singapore	147.	Tanzania	163.	Uzbekistan
131.	Slovakia	148.	Thailand	164.	Vanuatu
132.	Slovenia	149.	Timor-Leste	165.	Vatican City
133.	Solomon Island	150.	Togo	166.	Venezuela
134.	South Africa	151.	Tonga	167.	Vietnam
135.	South Korea	152.	Trinidad & Tobago	168.	Zambia
136.	Spain			169.	Zimbabwe



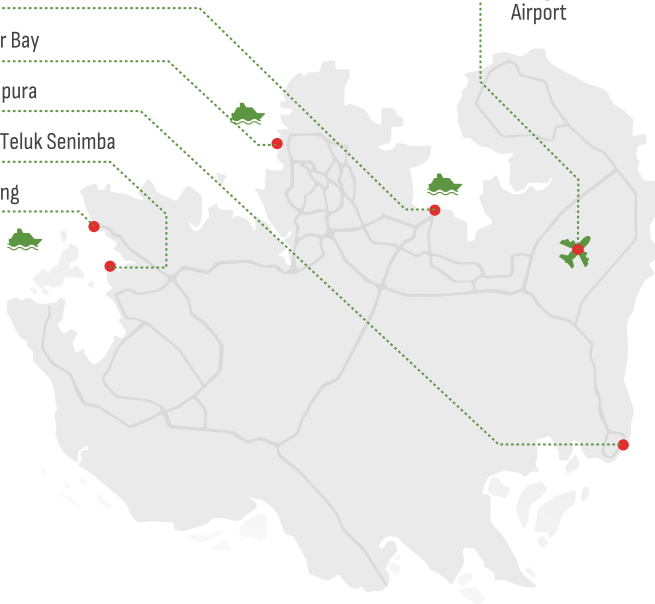
## Seaport for Visa on Arrival

- Batam Centre
- Harbour Bay
- Nongsapura
- Marina Teluk Senimba
- Sekupang



## Airport for Visa on Arrival

- Hang Nadim International Airport





## Limited Stay Visa (VITAS)



### Limited Stay Visa for Work Requirement

Temporary Stay Visa (VITAS) is granted to a person who are work and not work, but had other necessary (application) business that related in Indonesia:

- Work as skilled (expert) workers in World Trade Organization (WTO) with permission for temporary stay in 2 (two) years.
- Work as an expert employee with permission to stay for 1 (one) year, which is:
  - ✔ Cooperate as individual with Indonesian Government.
  - ✔ Cooperated as organization non government with The Indonesian Government.
  - ✔ Cooperated between foreign company with The Indonesian Government.
  - ✔ Joint for work in offshore, on top of a ship, Rigs or shipyard (float equipment) which operate inside territorial sea, Indonesian archipelago, or Indonesian Exclusive Economic Zone (ZEEI) with temporary permission.
  - ✔ On a duty that related in religiousness.
  - ✔ Participate on international fair that purpose for commercial.
  - ✔ Doing activity that connected with profession which is payable, such as: athlete (sportsman), artist (entertain), medicine treatment, consultant, lawyers, business trade, or other profession which have permission from the authorized jurisdiction.
  - ✔ Extend a guidance, direction or information for industrial technology innovation to rise up the quality product design along with marketing (economic) cooperation between foreign country with Indonesian Government.
  - ✔ Making movie or film that purpose for commercial benefit that already have permission from official government.





## Limited Stay Visa (VITAS)

Temporary Stay Visa (VITAS) that granted to person who are not working, but is already have another requirement (application) that related in Indonesia, which is:

- ✔ Investment that come from outside Indonesia and have temporary permission to stay for period time in 1 (one) year.
- ✔ Investment that come from outside Indonesia and already have temporary permission to stay for period time in 2 (two) year.
- ✔ Participate (attended) on trainee and scientific research with permission period time for 1 (one) year.
- ✔ Participate in education (study) program with temporary permission to stay for period time in 2 (two) year.
- ✔ Family gathering with permission to stay in period time for 1 (one) year.
- ✔ Repatriation person which is already had approval from Indonesian Government with permission to stay for 1 (one) year.
- ✔ Older persons that already have permission to stay for period time in 1 (one) year.



# Multiple Entry Visa

Visited Visa for Several Times can be obtained from the Indonesian Overseas, Embassy, Consulate General and Immigration Department for necessity not to work which covered all aspect and related in Government activity, tourism, social culture, and business requirements,



but need several times visiting to Indonesia in maximum 1 (one) year, and for period time every visited it is not more than 60 days.



Diplomatic relationship between another country with Indonesian Government



Tourism



Family or social visiting



With another Educational Institutions



Short trainee (education, information, business)



Business conversation, such a transaction, purchase and sale commodity (goods) and serve or supervise for the quality of productions

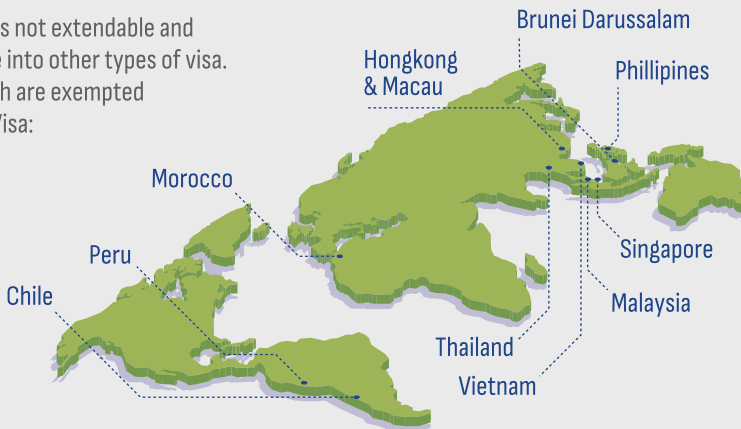


Giving information, speech or having a seminar that not commercial in social, culture and government activities after had approval from official government



Participate on a general meeting or conference which take place in main office (department) or represent in Indonesia

Visa on Arrival is not extendable and not convertible into other types of visa. Countries which are exempted of Indonesian Visa:



The cost for making a passport is in accordance with: Government Regulation of the Republic of Indonesia Number 28 of 2019 concerning Types and Tariffs for Types of Non-Tax State Revenues Applicable to the Ministry of Law and Human Rights:

### Travel Documents of Republic of Indonesia

No.	PNBP Type	Unit	Tariff
1.	Ordinary passport 48 pages	Per Application	IDR 350,000
2.	Ordinary passport 48 pages Electronic	Per Application	IDR 650,000
3.	Travel Document in Lieu of a Passport for Indonesia Citizens	Per Application	IDR 100,000
4.	Travel Document in Lieu of a Passport for Foreigners	Per Application	IDR 150,000
5.	Passport Expediting Service Completed on The Same Day	Per Application	IDR 1,000,000

### B. Visa

No.	PNBP Type	Unit	Tariff
A. Visitor Visa			
1.	One Time Visit Visa	Per Application	US\$ 50.00
2.	Visit Visa for Multiple Trips Calculated per Year	Per Application	US\$ 110.00
3.	Visa on Arrival	Per Application	IDR 500,000
B. Admission			
1.	Temporary/Limited Stay Permit Visa	Per Application	US \$150
2.	Extension of Stay Permit with on Arrival Visit Visa	Per Application	IDR 700,000
C. Director General of Immigration Visa Approval			
1.	Director General of Immigration Visa Approval	Per Application	IDR 200,000

### C. Immigration Permit

No.	PNBP Type	Unit	Tariff
A. VISIT PERMIT			
1.	Granting a Visit Permit with a Validity Period of 30 Days	Per Application	IDR 500,000
2.	Visit Permit Extension Valid for 30 Days	Per Application	IDR 500,000
3.	Visit Permit Extension Valid for 60 Days	Per Application	IDR 750,000
B. LIMITED STAY PERMIT			
1.	Limited Stay Permit on Arrival	Per Application	IDR 750,000
2.	Limited Stay Permit valid for a maximum of 6 (six) months	Per Application	IDR 1,000,000
3.	Limited Stay Permit with a Maximum Validity of 1 (One) Year	Per Application	IDR 1,500,000
4.	Limited Stay Permit Valid for a Maximum of 2 (Two) Years	Per Application	IDR 2,000,000
5.	Special Limited Stay Permit Valid for a Maximum Period of 5 (Five) Special Special Economic Zones (SEZ)	Per Application	IDR 5,000,000
7.	Approval of Limited Stay Permits for Workers in Indonesian Waters	Per Application	IDR 1,000,000

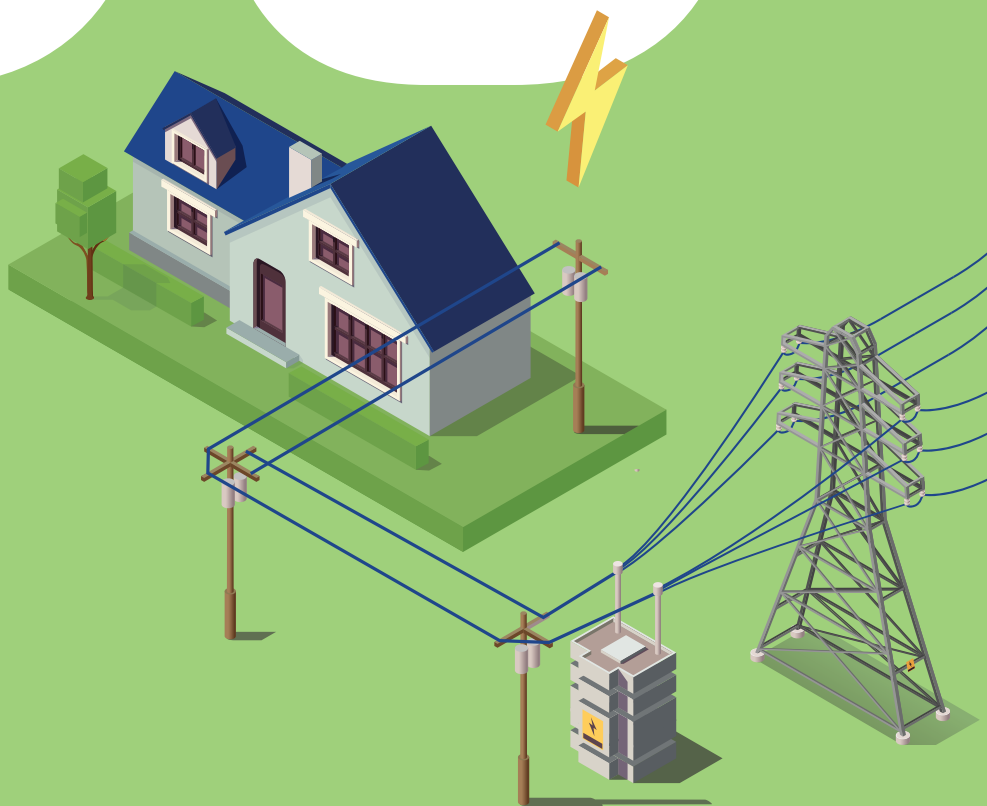
No.	PNBP Type	Unit	Tariff
8.	Appraisal of Limited Stay Permits for Workers in Indonesian Waters	Per Application	IDR 300,000
<b>C. PERMANENT STAY PERMIT</b>			
1.	Granting of a Permanent Stay Permit with a Validity Period of 5 (Five) Years	Per Application	IDR 5,000,000
2.	Extension of Permanent Stay Permit Valid for 5 (Five) Years	Per Application	IDR 5,000,000
3.	Extension of Permanent Stay Permit for an Unlimited Period	Per Application	IDR 10,200,000
<b>D. RE-ENTRY PERMIT</b>			
1.	Re-entry permit valid for a maximum of 6 (six) months	Per Application	IDR 600,000
2.	Re-entry permit valid for a maximum of 1 (one) year	Per Application	IDR 1,000,000
3.	Re-entry permit valid for a maximum of 2 (two) year	Per Application	IDR 1,750,000
4.	Re-entry Permit Valid for 5 (Five) Years for Special Economic Zones (SEZ)	Per Application	IDR 3,250,000

## D. Other Non-tax Revenue

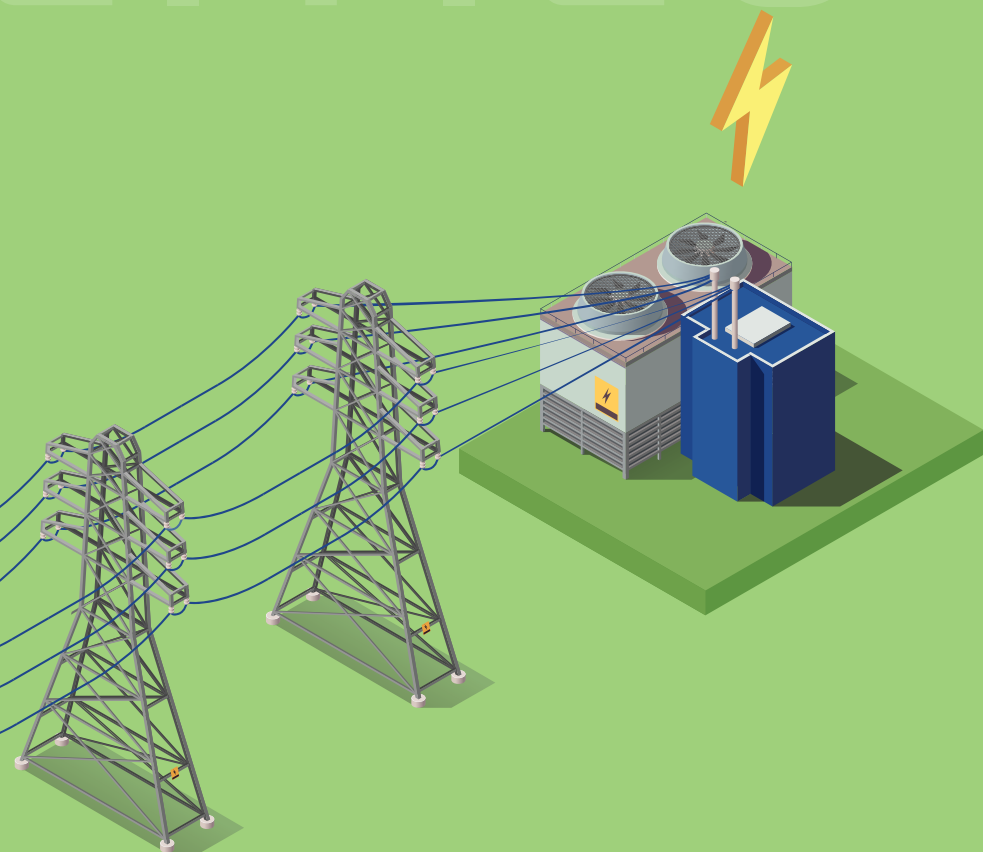
No.	PNBP Type	Unit	Tariff
<b>A. LOAD COST</b>			
1.	Foreigners Residing in Indonesian Territory Exceeding Not More Than 60 (Sixty) Days from the Granted Immigration Permit	Per Day	IDR 1,000,000
2.	Person in Charge of Means of Transportation Who Does Not Meet Article 18 Paragraph (1) of Law Number 6 of 2011 concerning Immigration	Per Conveyance	IDR 50,000,000
3.	Person in Charge of Transportation Means Transporting Passengers Who Do Not Have Legal and Valid Immigration Documents	Per Conveyance	IDR 50,000,000
4.	Lost Passport Expense Fee	Per Book	IDR 1,000,000
5.	Damaged Passport Expense Fee	Per Book	IDR 500,000
6.	Lost Permanent Stay Permit Card Fee	Per Card	IDR 1,000,000
7.	Lost/Damaged APEC KPP Cost	Per Card	IDR 1,000,000
<b>B. Smart Card</b>			
1.	Smart Card	Per Application	IDR 1,500,000
<b>C. Businessman Travel Card of Asia Pacific Economics Cooperation (KPP APEC) / APEC Business Travel Card (ABTC)</b>			
1.	New Application KPP APEC	Per Application	IDR 2,500,000
2.	Replacement KPP APEC	Per Application	IDR 2,500,000
<b>D. Immigration Facility (Afidavit) for Children with Dual Citizenship</b>			
1.	Immigration Facility (Afidavit) for Children with Dual Citizenship	Per Application	IDR 400,000
<b>E. Immigration Certificate</b>			
1.	Immigration Certificate	Per Application	IDR 3,000,000

*\*\* If at any time there is a change in costs and others, the Immigration Service Officer will notify you later.*

# CHAPTER



# LITIES



# UTILITIES

# Electricity Rates

Tariff Category	Contracted Power	Demand Charger (IDR/KVA/Month)	Energy Charge (IDR/KWh)
Business and Hotel			
B-1/TR	250 VA up to 900 VA	35,333	Block I : < 120 Utilization hours = 1,080 Block II : > 120 Utilization hours = 1,188
B-1/TR	1.300 VA up to 2.200 VA	39,962	Block I : < 120 Utilization hours = 1,080 Block II : > 120 Utilization hours = 1,188
B-2/TR	2.201 VA up to 200 kVA	44,678	Block I : < 100 Utilization hours = 1,195 Block II : > 100 Utilization hours = 1,228 KVArh = 1,005
B-3/MV	Over 200 kVA	39,802	Block WBP (Peak hours) = 1,262 Block LWBP (Off Peak) = 1,148 KVArh = 1,117
Industry			
I-1/TR	450 VA up to 900 VA	35,672	Block I : < 120 Utilization hours = 936 Block II : > 120 Utilization hours = 935
I-1/TR	1.300 VA up to 14 kVA	43,853	Block I : < 120 Utilization hours = 936 Block II : > 120 Utilization hours = 1935
I-2/TR	14 kVA up to 200 kVA	45,898	Block WBP (Peak hours) = 1,105 Block LWBP (Off Peak) = 1,004 KVArh = 1.057
I-3/TM	Over 200 kVA	38,18	Block WBP (Peak hours) = 1,066 Block LWBP (Off Peak) = 968 KVArh = 1,200
I-3/TM	Over 30.000 kVa	35,69	Block WBP (Peak hours) = 1,066 Block LWBP (Off Peak) = 968 KVArh = 1,200
I-5/HV	Upper 30.000 kVA	33,945	-

Notes: LV = Low Voltage, MV = Medium Voltage, HV = High Voltage

Source : [www.pln.batam](http://www.pln.batam)



## Connection Fee

No.	Tariff Category	Connection Fee (IDR/Va)
1.	a. Contracted Power Up to 2200 VA	1,400/VA
	b. Contracted Power Over 2200 VA up to 197,000 VA	1,340/VA
2.	Contracted Power Over 200 kVA	950/VA
3.	Contracted Power Over 30,000 kVA	750/VA

Source: PLN Batam, Feb 2023

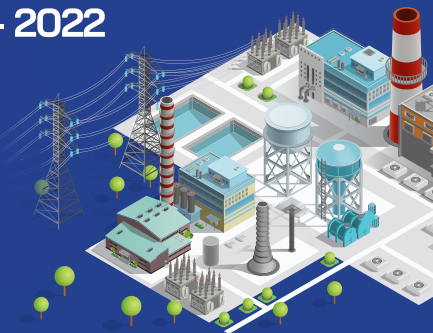
## Water Rates

Classification	Water Consumption Rate					Invoice Printing Fee
	0-10 m3 IDR/m3	11-20 m3 IDR/m3	21-30 m3 IDR/m3	31-40 m3 IDR/m3	>40 m3 IDR/m3	
Public Facilities	1,080	1,080	1,400	2,100	2,100	3,000
Special Facilities	1,080	1,080	1,400	2,100	2,100	3,000
Government	4,700	4,700	7,357	10,800	1,290	3,000
Low Cost Housing	7.60	940	2,700	8,175	9,750	3,000
Household Type A	2,000	2,530	5,650	8,425	9,750	3,000
Household Type B	3,775	5,650	7,550	10,650	10,650	3,000
Small Trade	6,700	7,550	9,050	12,100	12,900	3,000
Large Trade	7,350	8,700	10,000	12,500	13,500	3,000
Small Industry	10,000	10,000	10,000	10,000	10,000	3,000
Large Industry	10,500	10,500	10,500	10,500	10,500	3,000
Shipyard Industry	12,000	12,000	12,000	12,000	12,000	3,000
Sea Port (Special)	50,000	50,000	50,000	50,000	50,000	3,000
Sea Port (Non-Ship)	23,600	23,600	23,600	23,600	23,600	3,000
Air Port	23,600	23,600	23,600	23,600	23,600	23,600
Rental Flats	760	2,700	2,700	8,175	9,750	3,000
Private Flats	2,000	5,650	5,650	8,425	9,750	3,000
Batamindo Dormitory (Industrial Estate)	4,500	8,150	8,150	10,925	12,250	3,000
Water Depot	3,500	3,500	3,500	3,500	3,500	3,000

Source : Chairman of BP Batam Regulation Number 24 Year 2020

## Development Plan 2012 - 2022

Tg. Kasam I Steam Power Plant	58.00 MV
Tg. Kasam II Steam Power Plant	59.00 MV
Rempang Steam Power Plant	68.00 MV
Panaran Gas Power Plant	58.00 MV
Panaran CC Power Plant	28.00 MV
Baloi Diesel & Gas Power Plant	17.00 MV
Sekupang Diesel Gas Power Plant	32.00 MV
Additional Transmission Line	50.00 MV



Source: State Electricity Company / PLN Batam





## Fuel Cost



**Pertalite**  
IDR 10,000/Liter



**Pertamax 92**  
IDR 13,900/Liter



**Dexlite**  
IDR 18,700/Liter



**Pertamina Dex**  
IDR 18,550/Liter



**Pertamax Turbo**  
IDR 14,300/Liter

Source: [www.pertamina.com](http://www.pertamina.com),  
updated March 2023  
Note: Prices fluctuate based on  
market (only for Batam FTZ)

## Gas Cost

**RT\_1**  
IDR 4,250/m<sup>3</sup>

Low Class Houses  
& Dormitort, etc.

**RT\_2**  
IDR 6,000/m<sup>3</sup>

Middle to  
Upperclass Houses,  
Apartment, etc.

**PK\_1**  
IDR 4,250/m<sup>3</sup>

Stateowned Hospital,  
Orphanage, Prayer  
Place, Religijs Agency,  
Government Office,  
Social Organisation,  
etc.

**PK\_2**  
IDR 6,000/m<sup>3</sup>

Hotel, Restaurant,  
Private Hospital,  
Private Office,  
Market/Mall,  
Commercial  
Activites, etc.



Source: [bphmigas.go.id](http://bphmigas.go.id), Feb 2023

# Telecommunication

Telecommunication Busines Rates by Provider.



Installation fee  
IDR 450,000



Monthly Subscription  
IDR 58,000



## Local Rate per Call

Distance (km)	Time				
	00.00-18.00	06.00-18.00	18.00-12.00	09.00-15.00	15.00-24.00
0-20	IDR 250 /3 minutes	IDR 300 /2 minutes	IDR 250 /3 minutes	IDR 250 /1,5 minutes	IDR 250 /2 minutes
>20	IDR 250 /2 minutes	IDR 300 /1,5 minutes	IDR 250 /2 minutes		

Source : Telkom Indonesia



## Long Distance Ongoing Cell (SLJJ)

Distance (km)	Time Band	Monday to Saturday Tariff per Minute (IDR)		Sunday to Public Holidays Tariff per Minute (IDR)	
		Fixed to Fixed	Fixed to Flexi	Fixed to Fixed	Fixed to Flexi
30 - 200 km Zone 1	06.00 - 07.00	900	640	900	640
	07.00 - 08.00	900	1,100	900	640
	08.00 - 18.00	1,650	1,100	900	640
	18.00 - 20.00	900	1,100	900	640
	20.00 - 23.00	900	640	900	640
	23.00 - 06.00	600	320	600	320
200 - 500 km Zone 2	06.00 - 07.00	1,200	910	1,200	910
	07.00 - 08.00	1,200	1,770	1,200	910
	08.00 - 18.00	2,151	1,770	1,200	910
	18.00 - 20.00	1,200	1,770	1,770	910
	20.00 - 23.00	1,200	910	910	910
	23.00 - 06.00	600	320	320	320
> 500 km Zone 3	06.00 - 07.00	1,395	1,130	1,395	1,130
	07.00 - 08.00	1,395	2,100	1,395	1,130
	08.00 - 18.00	2,610	2,100	1,395	1,130
	18.00 - 20.00	1,395	2,100	1,395	1,130
	20.00 - 23.00	1,395	1,230	1,395	1,130
	23.00 - 06.00	600	320	600	320

Source : Telkom Indonesia



## International Call 007

Zone	Countries	Standard 100% (IDR)
Zone I		
South East Asia	Brunei Darussalam, Burma (Myanmar), Malaysia, Philippines, Singapore, Thailand, Vietnam	4,550
South Pasific	Australia, Fiji Island, French Polynesia, Marshall Island, Micronesia, New Caledoria, New Zealand, Palau, Samoa, Tonga, Vanuatu	4,550
Zone II		
North America	United States, Canada, American Samoa, Anguila, Antigua & Barbua, Bahamas, Barbados, Bermuda, British Virgin Island, Cayman Island, Dominica, Dominican Republic, Grenada /Carricou, Guam, Jamaica, Montserrat, Northern Marianas, Puerto Rico, St Kitts & Nevis, St Lucia, St Vincent & The Grenadines, Il Trinidad & Tobago, Turks & Caicos, U.S Virgin Island	5,550
South America	United States, Canada, American Samoa, Anguila, Antigua & Barbua, Bahamas, Barbados, Bermuda, British Virgin Island, Cayman Island, Dominica, Dominican Republic, Grenada/Carricou, Guam, Jamaica, Montserrat, Northern Marianas, Puerto Rico, St Kitts & Nevis, St Lucia, St Vincent & The Grenadines, Trinidad & Tobago, Turks & Caicos, U.S Virgin Island	5,550

Source : Telkom Indonesia





## International Call 008 & 001

Countries	Reduction 25% from Normal (75%)	Reduction 25% from Normal (100%)	Reduction 25% from Normal (120%)	Reduction 75%	Premium (100%)	Premium (120%)
	008 per minute			001 per minute		
Bangladesh, Bhutan, Brunei Darussalam, Cambodia, Laos, Macao, Mongolia, Myanmar, Vietnam	2,756	3,675	4,410	3,675	4,900	5,880
Afghanistan, Algeria 213, 214, 215, Angola, Anguilla, Antigua & Barbuda, Argentina Republic, Armenia, Aruba, Ascension, Azerbaijan, Bahamas, Bahrain, Barbados, Belize, Bermuda, Bolivia, Botswana, Brazil, Britania Virgin Island, Burkina Faso, Burundi, Cameroon, Cayman Islands, Central African, Chad, Chile, Christmas Island, Cocos Island, Colombia, Comoros, Congo, Costa Rica, Cuba, Diego Garcia, Djibouti, Dominica, Dominican Republic, Egypt, El Salvador, Equador, Equatorial Guinea, Eritrea, Ethiopia, Falkland Island, Faroe Islands, Gabonese Republic, Gambia, Ghana, Greenland, Grenada, Guadaloupe, Guatemala, Guiana French	3,178	4,238	5,085	4,238	5,650	6,780

Countries	Reduction 25% from Normal (75%)	Reduction 25% from Normal (100%)	Reduction 25% from Normal (120%)	Reduction 75%	Premium (100%)	Premium (120%)
	008 per minute			001 per minute		
Singapore	3,200	3,200	3,200	3,000	3,000	3,000
Alaska USA, Albania, American Samoa, Andorra, Australia Antarctic Bases, Azores & Madeira, Belarus, Bosnia Herzegovina, Bulgaria, Canary Island, Cape Verde Island, Cook Island, Croatia, Czech Republic, Czechoslovakia, Estonia, F�i Island, Finland, French Polynesia, Georgia, Gibraltar, Greece, Hungary, Iceland, Ireland (I. Rep.), Kiribati Republic, Latvia, Liechtenstein, Lithuania, Luxembourg, Macedonia, Malta, Marshall Islands, Micronesia, Moldova, Monaco, Nauru, New Caledonia, Niue Island, Norfolk Island, Poland, Portugal, Romania, San Marino, Slovakia, Slovenia, Solomon Island, St. Helena, Tokelau, Tonga, Turkey, Tuvalu, Ukraine, Vanuatu, Vatican City, Yugoslavia, Fed., Western Samoa, Wallis Futuna.	4,022	5,363	6,435	5,363	7,150	8,580
Cyprus, Guam, Israel, Jordan, Lebanon, Maldives Island, Nepal, Pakistan, Palau, Philippines, Russia Fed., Saipan (Mariana Island), Sri Lanka, Syria Arab, Rep., Thailand Faroe Islands, Gabonese Republic, Gambia, Ghana, Greenland, Grenada, Guadaloupe, Guatemala, Guiana French	4.022	5363	6.435	5.363	7.150	8580



Countries	Reduction 25% from Normal (75%)	Reduction 25% from Normal (100%)	Reduction 25% from Normal (120%)	Reduction 75%	Premium (100%)	Premium (120%)
	008 per minute			001 per minute		
Australia, Canada Alberta, Canada B. Colombia, Canada Manitoba, Canada N. Brunswick, Canada N. Foundland, Canada Nova Scotia, Canada Ontario 1416, 1519, 1613, 1705, 1807,1905, Canada Quebec 1418,1514, 1819, Canada Saskatch-ewan, Hawaii, USA, Hong Kong, Korea South, New Zealand, Taiwan, U.S.A	4,669	6,225	7,470	6,225	8,300	9,960
India, Japan, Saudi Arabia, U. A. Emirates, United Kingdom	5,288	7,050	8,460	7,050	9,400	11,280
Austria, Belgium, China Republic, Denmark, France, Germany Dem. Rep, Germany Fed. Rep, Italy Netherlands, Norway, Spain, Sweden, Switzerland, Timor Leste.	6,019	8,025	9,630	8,025	10,700	12,840

Source: BP Batam Office updated Feb 2023

# Internet Service Provider

## Sumatera Net

Quota	Price (IDR)	Quota	Price (IDR)
Broadband/Shared Internet		Dedicated Internet	
2 Mbps	1,000,000	1 Mbps	2,000,000
4 Mbps	1,800,000	2 Mbps	3,500,000
6 Mbps	2,600,000	3 Mbps	5,500,000
8 Mbps	3,400,000	4 Mbps	6,500,000
10 Mbps	4,200,000	5 Mbps	8,500,000
Installation	1,000,000	6 Mbps	10,500,000
		7 Mbps	13,500,000
		8 Mbps	15,000,000
		Installation	1,500,000

Source: [www.sumateranet.co.id](http://www.sumateranet.co.id)

## MNET

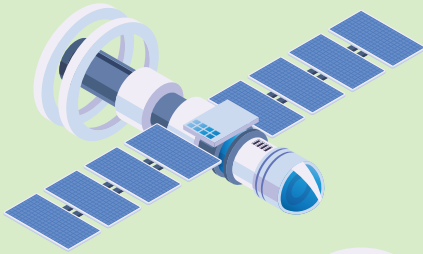
Package	Speed	Price (IDR)	Installation Fee
Corporate	SIA 1 Mbps	1,000,000	1,000,000
	SIA 2 Mbps	1,500,000	
	SIA 3 Mbps	2,000,000	
	SIA 1 Mbps	1,700,000	
Personal	SIA 1 Mbps	300,000	200,000
	SIA 2 Mbps	500,000	

Source: [www.mnet.net.id](http://www.mnet.net.id)

## Biznet Home Internet

Package	Speed	Price (IDR)/Months	Computer/Gadget
Home Internet 1	30 Mbps	280,000	1 - 10
Home Internet 2	60 Mbps	430,000	11 - 20
Home Internet 3	100 Mbps	720,000	21 - 40

Source: [www.biznethome.net](http://www.biznethome.net)



## Solnet

Speed	Price (IDR)/Months
5 Mbps	600,000
10 Mbps	900,000

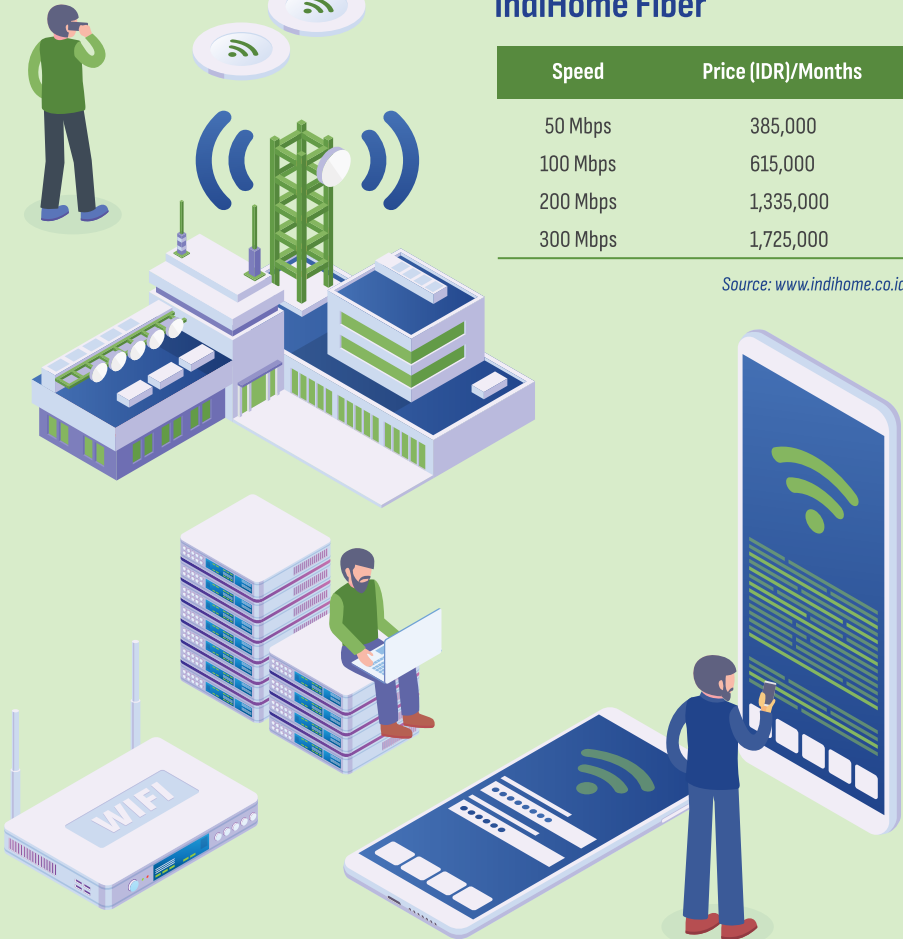
Source: [www.solnet.net.id](http://www.solnet.net.id)



## IndiHome Fiber

Speed	Price (IDR)/Months
50 Mbps	385,000
100 Mbps	615,000
200 Mbps	1,335,000
300 Mbps	1,725,000

Source: [www.indihome.co.id](http://www.indihome.co.id)





## Mobile Internet Provider

Active Periode: Monthly

Price (IDR)

## XL HotRod 3G+

Source: [www.xl.co.id](http://www.xl.co.id)

10 GB	24 GB	30 GB	52 GB	72 GB
61,000	88,000	131,000	178,000	238,000

## Telkomsel Simpati

Source: [www.telkomsel.com](http://www.telkomsel.com)

6,5 GB	19 GB	27 GB	30 GB	52 GB
64,000	113,000	148,000	151,000	182,000



## Tri Regular

Source: [www.tri.co.id](http://www.tri.co.id)

	6 GB	12 GB	16 GB	26 GB	30 GB
	32,000	43,000	52,000	66,000	87,000

## Indosat Super Internet

Source: [www.indosatoredoo.com](http://www.indosatoredoo.com)

10 GB	14 GB	18 GB	28 GB
32,000	42,000	51,000	62,000

# Pos Indonesia

Country of Destination	up to 250 gr		up to 500 gr		up to 1.000 gr		up to 2.000 gr	
	Express	Normal	Express	Normal	Express	Normal	Express	Normal
Zone II : ASIA PASIFIC Countries and others								
Australia	372,538	102,010	391,085	160,694	428,324	248,938	627,707	440,061
Azerbaijan	361,815	121,571	423,108	199,817	545,838	327,184	885,774	596,698
Bahrain	319,070	105,632	362,830	167,939	450,204	263,428	625,968	469,186
Bangladesh	278,063	98,822	296,610	154,463	333,850	236,477	508,019	390,795
Hong Kong	386,159	100,416	404,706	157,651	441,945	216,626	625,823	375,726
India	286,031	107,081	314,723	167,649	351,962	247,924	534,681	438,323
Iraq	293,857	120,702	354,281	198,223	474,982	323,852	856,649	590,178
Japan	352,397	100,416	371,089	157,506	408,328	242,563	591,627	402,387
Kuwait	307,913	104,473	348,774	165,766	430,643	258,936	631,764	460,058
Macao	403,691	101,285	440,206	159,390	513,091	246,185	653,209	434,700
Maldives	202,860	95,924	239,085	148,523	305,739	224,595	372,538	391,665
Nepal	235,752	100,706	271,398	158,086	342,833	243,722	479,764	429,629
New Caledonia	333,270	113,747	379,638	184,313	463,680	296,031	666,540	534,391
New Zealand	194,746	108,095	239,520	173,011	329,213	273,426	531,783	489,038
Pakistan	180,835	104,328	218,509	165,476	286,757	258,357	460,782	459,043
RRC (China)	207,207	105,777	246,330	166,925	320,229	258,122	499,905	390,361
Qatar	345,007	116,210	396,591	189,095	492,515	305,594	681,175	553,518
Republic of Korea	207,207	103,459	246,330	163,737	320,229	254,879	499,905	452,088
Saudia Arabia	336,748	111,283	380,073	179,241	459,478	286,033	615,245	514,540
Taiwan	201,411	91,867	234,738	140,408	295,596	208,221	452,088	358,628
United Arab Emirates	398,185	104,038	435,859	164,751	504,107	257,053	637,560	456,435
Zone IV EUROPEAN Countries								
Austria	383,405	103,748	419,630	164,172	485,125	255,748	692,622	453,972
Belgium	323,127	114,471	388,332	185,617	511,497	298,784	792,603	539,753
Denmark	504,397	121,136	564,386	198,803	677,263	325,156	899,829	592,641
Finland	430,208	103,748	466,433	164,172	552,069	255,748	811,440	453,972
France	338,776	107,806	392,969	172,431	502,079	272,267	768,260	487,260
Germany	352,107	109,544	415,863	175,619	537,579	278,788	802,456	499,905
Ireland	415,863	106,791	483,966	170,258	612,927	268,065	974,742	478,605
Italy	381,087	103,748	420,500	164,172	536,999	255,748	779,562	402,387
Netherlands	413,979	107,226	429,918	171,127	555,547	269,804	819,844	481,793

Country of Destination	up to 250 gr		up to 500 gr		up to 1.000 gr		up to 2.000 gr	
	Express	Normal	Express	Normal	Express	Normal	Express	Normal
<b>Zone IV EUROPEAN Countries</b>								
Norway	397,895	103,748	411,661	164,172	584,328	255,748	974,742	453,972
Poland	329,792	103,748	378,189	164,172	492,660	255,748	753,480	453,972
Portugal	297,045	103,748	368,046	164,172	501,354	255,748	802,746	453,972
Russia	284,004	117,659	340,515	179,966	446,292	278,933	691,173	500,340
Sweden	517,873	120,122	575,108	196,919	682,479	321,388	893,888	585,106
United Kingdom	231,985	116,355	296,031	189,529	417,167	306,464	697,404	555,402
Switzerland	501,209	106,791	541,781	170,258	615,535	267,920	843,318	478,170

Source : Pos Indonesia

## UPS

Country	Zone	Tariff (USD)
<b>America</b>		
USA	5	32.30
Canada	5	31.30
Argentina	8	83.80
Brazil	8	83.90
<b>Africa</b>		
South Africa	9	89.70
Central African Rep.	9	89.50
Madagascar	9	88.90
Nigeria	9	90.30
<b>Australia</b>		
Australia	3	45.80
New Zealand	3	42.60
<b>Asia</b>		
Singapore	1	35.20
Malaysia	2	37.80
South Korea	3	45.90
Japan	4	46.80
<b>Europe</b>		
Germany	6	60.60
Netherland	6	60.30
Russia	6	86.30
Spain	6	50.60

Note: price for documents shipping only. For more info please contact UPS Batam +62 778 427381 or website [www.ups.com](http://www.ups.com)

## TIKI International

Country	Zone	Tariff (USD)
<b>America</b>		
USA	G	53.4
Canada	G	54.2
Argentina	K	98.2
Brazil	K	97.4
<b>Africa</b>		
South Africa	I	85.2
Central African Rep.	K	97.4
Madagascar	K	94.2
Nigeria	K	96.5
<b>Australia</b>		
Australia	D	40.5
New Zealand	D	38.3
<b>Asia</b>		
Singapore	S	13
Malaysia	A	13
South Korea	C	32
Japan	E	35
<b>Europe</b>		
Germany	H	49
Netherland	H	50
Russia	K	97.5
Spain	I	86.5

Note: price for documents shipping only, for more info please contact 0778-422365 or website <http://www.tiki-online.com/>

## a. Domestic

City	Tariff (IDR)	City	Tariff (IDR)
Jakarta	25.600	Bali	32.500
Medan	24.000	Samarinda	48.000
Surabaya	28.000	Balikpapan	43.500
Pekanbaru	25.000	Makassar	44.000

*Note: for more information please contact  
0778-422365 or website <http://www.tiki-online.com/>*

## b. Tiki Zone

Zone	Country
A	Malaysia
B	Brunei Darussalam, Hong Kong, Macao, Philippines, Taiwan, Thailand
C	South Korea
D	Australia, China, India, New Zealand, Vietnam
E	Japan
F	Bangladesh, Bhutan, Cambodia, Cooks Islands, East Timor, Fiji Islands, Kiribati, Laos, Maldives, Mongolia, Myanmar, Nauru, Nepal, New Caledonia, Niue, North Korea, Pakistan, Papua New Guinea, Solomon Islands, Sri Lanka, Tahiti, Tonga, Tuvalu, Vanuatu
G	Canada, Mexico, United States Of America
H	Belgium, France, Germany, Italy, Luxembourg, Monaco, Netherlands, United Kingdom
I	Andora, Areland, Austria, Bulgaria, Canary Islands, Channel Islands, Croatia, Cyprus, Czech, Denmark, Estonia, Falkand Islands, Finland, Gibraltar, Greece, Guernsey, Hungary, Iceland, Jersey, Latvia, Liechtenstein, Lithuania, Malta, Norway, Poland, Portugal, Romania, Slovakia, Slovenia, South Africa, Spain, Sweden, Switzerland, Yugoslavia, Zaire
J	Ajerbaizan, Albania, Armenia, Bahrain, Belarus, Bosnia & Herzegovina, Egypt, Georgia, Iran, Israel, Jordan, Kazakhstan, Kuwait, Kyrgysztan, Lebanon, Libya, Macedonia, Moldova, Montenegro, Oman, Qatar, Saudi Arabia, Serbia, Syria, Tajikistan, Turkey, Ukraine, United Arab Emirates, Uzbekistan, Yemen
K	Algeria, American Samoa, Angola, Anguilla, Antigua, Argentina, Aruba, Bahamas, Balize, Barbados, Benin, Bermuda, Bolivia, Bonaire, Botswana, Brazil, Burkina Faso, Burundi, Cameroon, Cape Verde, Cayman Islands, Central African, Chad, Chile, Colombia, Comoros, Congo, Costa Rica, Cuba, Curacao, Djibouti, Dominica, Dominican, Ecuador, El Savador, Equatorial Guinea, Ethiopia, Etea, French Guiana, Gabon, Gambia, Ghana, Grenada, Guadeloupe, Guam, Guatemala, Guinea Bissau, Guinea, Guyana (British), Haiti, Honduras, Jamica, Kenya, Lesotho, Liberia, Madagascar, Malawi, Mali, Martinique, Mauritania, Mauritius, Montserrat, Morocco, Mozambique, Namibia, Nevis, Niger, Nigeria, Panama, Paraguay, Peru, Puerto Rico, Island Of Reunion, Russian Federation, Rwanda, Saipan, Senegal, Seychelles, Sierra Leone, Somalia, St. Barthelemy, St. Eustatius, St. Kitts, St. Lucia, St. Maarten, St. Vincent, Sudan, Suriname, Swaziland, Tanzania, Tobago & Trinidad, Togo, Tunisia, Turkmenistan, Turks & Caicos Island, Uganda, Uruguay, Venezuela, Virgin Islands (British), Virgin Islands (USA)
SI	Singapore

*Source : Pos Indonesia*



## JNE (Domestic)

City	Tariff (IDR)	Estimated Day
Jakarta	45000	2-3
Medan	35000	3-4
Surabaya	45000	2-3
Pekanbaru	30000	3-4
Samarinda	45000	3-5
Balikpapan	45000	3-5
Makassar	45000	3-5
Bandung	45000	3-5
Semarang	45000	2-3
Padang	35000	3-4
Solo	45000	2-4
Jambi	35000	3-4
Banjarmasin	45000	3-5

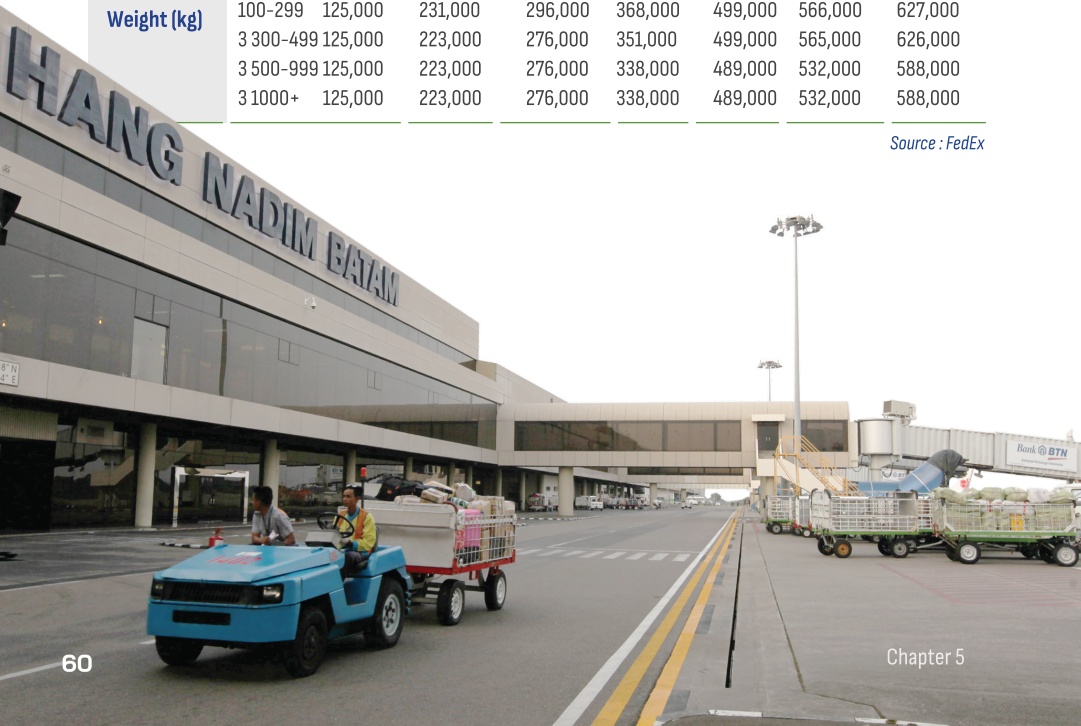
Source : JNE

# FedEx Export Rate (For International Priority Shipment)

Rates (IDR)							
Major Destinations	Singapore	China (South), Hong Kong, Malaysia	China (Excluding China South), Japan, Australia	U.S.A, Canada, Mexico	Germany, France, United Kingdom	India, United Arab Emirates, Turkey	Brazil, Argentina, South Africa
FedEx Envelope	0,5 297,000	394,000	455,000	708,000	538000	527,000	828,000
FedEx Pak	0,5 474,000	512,000	576,000	781,000	822,000	898,000	1,072,000
	1 595,000	696,000	796,000	1,132,000	1,158,000	1,258,000	1,493,000
	1,5 715,000	877,000	1,035,000	1,502,000	1,520,000	1,497,000	1,963,000
	2 838,000	1,059,000	1,270,000	1,873,000	1,879,000	1,706,000	2,413,000
	2,5 962,000	1,239,000	1,509,000	2,235,000	2,234,000	1,914,000	2,890,000
International Priority (IP)	0,5 690,000	700,000	940,000	1,231,000	1,281,000	1,079,000	1,624,000
	1 797,000	895,000	1,115,000	1,498,000	1,538,000	1,296,000	2,079,000
	1,5 904,000	1,090,000	1,290,000	1,765,000	1,795,000	1,513,000	2,534,000
	2 1011,000	1,285,000	1,465,000	2,032,000	2,052,000	1,730,000	2,989,000
	2,5 1,118,000	1,480,000	1,640,000	2,299,000	2,309,000	1,947,000	3,444,000
	3 1,276,000	1,652,000	1,892,000	2,560,000	2,500,000	2,205,000	3,899,000
	3,5 1,434,000	1,824,000	2,144,000	2,821,000	2,691,000	2,463,000	4,354,000
	4 1,592,000	1,996,000	2,396,000	3,082,000	2,882,000	2,721,000	4,809,000
	4,5 1,750,000	2,168,000	2,648,000	3,343,000	3,073,000	2,979,000	5,264,000
	5 1,908,000	2,340,000	2,900,000	3,604,000	3,264,000	3,237,000	5,719,000
	5,5 2,006,000	2,512,000	3,108,000	3,856,000	3,496,000	3,478,000	6,134,000
	6 2,104,000	2,684,000	3,316,000	4,108,000	3,728,000	3,719,000	6,549,000
	6,5 2,202,000	2,856,000	3,524,000	4,360,000	3,960,000	3,960,000	6,964,000
	7 2,300,000	3,028,000	3,732,000	4,612,000	4,192,000	4,201,000	7,379,000
	7,5 2,398,000	3,200,000	3,940,000	4,864,000	4,424,000	4,442,000	7,794,000
	8 2,496,000	3,372,000	4,148,000	5,116,000	4,656,000	4,683,000	8,209,000
	8,5 2,594,000	3,544,000	4,356,000	5,368,000	4,888,000	4,924,000	8,624,000
	9 2,692,000	3,716,000	4,564,000	5,620,000	5,120,000	5,165,000	9,039,000
	9,5 2,790,000	3,888,000	4,772,000	5,872,000	5,352,000	5,406,000	9454,000
	10 2,888,000	4,060,000	4,980,000	6,124,000	5,584,000	5,647,000	9,869,000
	10,5 2,975,000	4,189,000	5,113,000	6,345,000	5,783,000	5,811,000	10,295,000
	11 3,062,000	4,318,000	5,246,000	6,566,000	5,982,000	5,975,000	10,721,000
	11,5 3,149,000	4,447,000	5,379,000	6,787,000	6,181,000	6,139,000	11,147,000
	12 3,236,000	4,576,000	5,512,000	7,008,000	6,380,000	6,303,000	11,537,000
	12,5 3,323,000	4,705,000	5,645,000	7,229,000	6,579,000	6,467,000	11,999,000
	13 3,410,000	4,834,000	5,778,000	7,450,000	6,778,000	6,631,000	12,425,000
	13,5 3,497,000	4,963,000	5,911,000	7,671,000	6,977,000	6,795,000	12,851,000
	14 3,584,000	5,092,000	6,044,000	7,892,000	7,176,000	6,959,000	13,277,000
	14,5 3,671,000	5,221,000	6,177,000	8,113,000	7,375,000	7,123,000	13,703,000

Rates (IDR)								
Major Destinations		Singapore	China (South), Hong Kong, Malaysia	China (Excluding China South), Japan, Australia	U.S.A, Canada, Mexico	Germany, France, United Kingdom	India, United Arab Emirates, Turkey	Brazil, Argentina, South Africa
International Priority (IP)	15	3,758,000	5,350,000	6,310,000	8,334,000	7,574,000	7,287,000	14,129,000
	13.5	3,497,000	4,963,000	5,911,000	7,671,000	6,977,000	6,795,000	12,851,000
	14	3,584,000	5,092,000	6,044,000	7,892,000	7,176,000	6,959,000	13,277,000
	14.5	3,671,000	5,221,000	6,177,000	8,113,000	7,375,000	7,123,000	13,703,000
	15	3,758,000	5,350,000	6,310,000	8,334,000	7,574,000	7,287,000	14,129,000
	15.5	3,845,000	5,479,000	6,443,000	8,555,000	7,773,000	7,451,000	14,555,000
	16.0	3,932,000	5,608,000	6,576,000	8,776,000	7,972,000	7,615,000	14,981,000
	16.5	4,019,000	5,737,000	6,709,000	8,997,000	8,171,000	7,776,000	15,407,000
	17.0	4,106,000	5,866,000	6,842,000	9,218,000	8,370,000	7,943,000	15,833,000
	17.5	4,193,000	5,995,000	6,975,000	9,439,000	8,569,000	8,107,000	16,259,000
	18.0	4,280,000	6,124,000	7,108,000	9,660,000	8,768,000	8,271,000	16,685,000
	18.5	4,367,000	6,253,000	7,241,000	9,881,000	8,967,000	8,435,000	17,111,000
	19.0	4,454,000	6,382,000	7,374,000	10,102,000	9,166,000	8,599,000	17,472,000
	19.5	4,541,000	6,511,000	7,507,000	10,323,000	9,365,000	8,763,000	17,472,000
	20.0	4,628,000	6,640,000	7,640,000	10,544,000	9,564,000	8,927,000	17,472,000
	20.5	4,715,000	6,769,000	7,773,000	10,731,000	9,763,000	9,091,000	17,472,000
Rates per Kg (Multiply by Total Shipment Weight)								
Weight (kg)	21-44	241,000	371,000	439,000	511,000	653,000	632,000	832,000
	45-70	197,000	294,000	329,000	412,000	517,000	566,000	692,000
	71-99	157,000	275,000	316,000	412,000	517,000	566,000	638,000
	100-299	125,000	231,000	296,000	368,000	499,000	566,000	627,000
	3 300-499	125,000	223,000	276,000	351,000	499,000	565,000	626,000
	3 500-999	125,000	223,000	276,000	338,000	489,000	532,000	588,000
	3 1000+	125,000	223,000	276,000	338,000	489,000	532,000	588,000

Source : FedEx



# (For International Priority Freight Shipments)

Rates (IDR)								
Major Destinations	Singapore		China (South), Hong Kong, Malaysia	China (Excluding China South), Japan, Australia	U.S.A, Canada, Mexico	Germany, France, United Kingdom	India, United Arab Emirates, Turkey	Brazil, Argentina, South Africa
International Priority	3 68-99	160,000	288,000	355,000	455,000	587,000	587,000	652,000
Freight (IPF) Weight	3 100-299	155,000	281,000	343,000	388,000	540,000	571,000	641,000
(Kg) <sup>3</sup>	3 300-499	185,000	293,000	386,000	364,000	510,000	585,000	687,000
	3 500-999	145,000	253,000	396,000	387,000	530,000	582,000	663,000
	3 1000	175,000	243,000	365,000	396,000	521,000	572,000	643,000

Effective Feb 2023

### Footnotes:



All rates are exclusive of all applicable tax. For special fee and fuel surcharges, please refer to the Surcharge Other Information page for details.



FedEx Express packaging must be used. No multiple piece shipments are allowed when using FedEx Envelope or FedEx Pak. FedEx Envelope shipments exceeding 0.5kg will be charged at FedEx Pak rates. FedEx Pak shipments exceeding 2.5kg will be charged at IP rates.



Space must be reserved in advance through our Customer Service team for the following shipments: IP shipments with an actual weight of more than 300kg, or IPF shipments (regardless of weight).

### Remarks:



These are special rates and available only to qualified customers in Indonesia. See the Miscellaneous Information section for details.



A fuel surcharge and other special fees will apply.



The above rates do not apply to FedEx 10kg or 25kg Box. For applicable rates, please refer to IP Box Rates.



A 68kg minimum rate charge per package shall apply to IPF shipments of less than 68kg. Please contact our Customer Service team for details.



The transportation charge stated in your payment invoice will be rounded up to the nearest IDR 1000 and may differ from the rates stated above.



# 06

## CHAPTER





**TRANSPORTATION**

# Shipping Cost

## Batam-Singapore-Batam



**One-way Laden  
Batam/Singapore**

SGD 610 / 20Ft  
& SGD 950 / 40Ft



**One way  
Singapore/Batam**

SGD 610 / 20Ft  
& SGD 950 / 40Ft



**Round trip  
transshipment  
(Empty in Laden Out)**

SGD 950 / 20Ft & SGD 1200 / 40Ft



**LCL**

SGD 26/m3,  
Minimum charge : SGD - 340









Source: PT Golden Gate Mandiri, updated November 2019

Types	Price
<b>Singapore-Japan Main Ports (Nagoya/Yokohama/Tokyo etc)</b>	USD 500/800 per 20'/40' subject to FAF USD 75/150 + THC + docs
<b>Singapore/Europe Main Ports (Rotterdam/Hamburg/Le Harve etc)</b>	USD 1700/2800 per 20'/40' (all-in incl off PSS/GRR/BAF/ISPS) + THC + docs
<b>Singapore-America (Long Beach/Oakland etc)</b>	USD 1900/3500 per 20'/40' (All-in incl off PSS/GRR/BAF/ISPS/AMS) + THC + docs
<b>Singapore-W.Africa (Douala/Luanda/Libreville etc)</b>	USD 3500/5500 per 20'/40' (All-in incl off PSS/GRR/BAF/ISPS/AMS) + THC + docs
<b>Singapore-Middle East (Dubai/Dammam/Abu Dhabi etc)</b>	USD 60/950 per 20'/40' (all-in) + THC + docs

Source: PT Golden Gate Mandiri, updated November 2019

# Transportation and Heavy Equipment Tariff

Vessel/Voy		Minimum charges = 3 hours	
	<b>Forklift</b>		
	Up to 3 tons	USD 15.00/hour	
	3,5 up to 5 tons	USD 16.00/hour	
	5,5 up to 7 tons	USD 19.00/hour	
	35 tons	USD 78.00/hour	
	<b>Truck</b>		
	Truck with capacity of 6 tons	USD 15.00/hour	
	Truck cargo capacity of 10 tons	USD 12.00/hour	
	Truck cargo capacity of 12 tons	USD 15.00/hour	
	Truck crane capacity of 6 tons	USD 30.00/hour	
	<b>Crane on Land</b>		
	Up to 16 tons	USD 115.00/hour	
	16,5 up to 45 tons	USD 37.00/hour	
	80 tons	USD 65.00/hour	
	Up to 150 tons	USD 192.00/hour	
	<b>Top Loader</b>	USD 23.00/hour	
	<b>Price Over Trailer</b>	USD 20.00/hour	
	<b>Low Bed</b>	USD 115.00/hour	

Source: PT Golden Gate Mandiri, updated November 2019

## Trucking

Company	Address	Phone (+62-778)
PT Batami Sentratama	Komp Inti C 10	457984
PT Bok Seng Indonesia	Jln. Majapahit, Bukit Senyum	456103
PT Citra Pembina Pengangkutan Industri	Jln. Batu Ampar Industrial	711777
PT Citramadya Cargindo	Komp Terminal CPO, Kabil	711777
PT Citranstirta Tatasarana	Kawasan Industri Citra	711009
PT Tat Seng Indo Perkasa	Tunas Industri Blok 4, Batam Center	471477

Source: PT Golden Gate Mandiri, updated November 2019



# Shipping Company

Company	Address	Phone (+62-778)
Adhigana Pratama Mulya	Ruko Dermaga Culinary Paradise Blok RJ No. 05	4085541
Aditya Aryaprawira Shipping, PT	Komp. Cluster Melati Residence Blok A No.15 Tiban Baru	463182
Admiral Lines, PT	Komp. Nagoya Square Blok B No.33	459896
Aeromic, PT	Komp. Ruko Srijaya Abadi Blok H No 1-2 Nagoya Batam	452188
Agung Lisna Sakti, PT	Komp. Eden Garden No 6 Kel. Baloi Indah	456712
Al Kadinan, PT	Perum Taman Marcelia Blok B No. 186 Batam Kota	7280088
Aldino Shipping Lines, PT	Komp. Taman Buana Indah Blok C No 32, Sei Panas	455746
Allya Bintang Mas, PT	Kavling Lama Telaga Punggur No. 6 RT.003 RW.011 - Kabil	7497418
Altus Lines Indonesia, PT	Gedung Gapura Jl. Kuda Laut No 2 Sungai Jodoh Batu	432982
Alvinda Pelayaran Nasional, PT	Komp. Green Land Blok F6 No 7-8 Batam Kota	465342
Andalan Samudra, PT	Komp. Ruko Tiban Sakura Blok A No 11	325899
Andhika Lines, PT	-	-
Anugrah Jala Chandra, PT.	Telaga Punggur RT.002 RW.001 Kel. Kabil	0811 700 4000
Anugrah Lintas Samudra Bahari, PT	Komp. Bimatama Darma Perkasa Jl. Lumba-Lumba No. 01 RT.001 RW.006 Kel. Sungai Jodoh Kec. Batu Ampar	456233
Arena Bahari Tirtatama, PT	Pelabuhan Ferry Internasional Batam Centre	456233
Armada Sumber Rezeki, PT	Komp. Bumi Indah Blok IV No.41	422911
Arung Samudera Sejati, PT	Komp. Nagoya Square Blok D.93	7305977



Company	Address	Phone (+62-778)
<b>Arya Laksamana Samudra, PT</b>	Perum. Cluster Melati Residence Blok F No 15 RT.004 RW.018 Kel. Tiban Baru Kec. Sekupang Batam	0823 8567 3456
<b>ASADAC, PT</b>	Komp. Inti Batam Business & Industrial Park Blok D No 5A Sei Panas	425711
<b>Asia Samudera Hokindo, PT.</b>	Komp. Union Industrial Park Blok C No 3	412889
<b>Asia Sinergi Lintasnusa, PT</b>	Komp. Ruko Gajahmada Square Blok A1 No.2 Sei Harapan	323378
<b>Asia Sukses Lintasnusa, PT</b>	Komp. Gajah Mada Square Blok A1 No. 3 Jl. Gajah Mada Kel. Patam Lestari - Sekupang	4807157
<b>Asta Samudera, PT</b>	Komp. Ruko Air Mas Blok B2 No 6-7	433463
<b>Audya Ananda Pratama, PT</b>	Komp. Pertokoan Seraya Mas Centre, D No 7	457174
<b>Awak Samudera Transportasi, PT</b>	Jl. Brigjen Katamso RT 01/XV Kel. Tanjung Uncang Batu Aji	457174
<b>Awang Pass, PT</b>	Jl. RE Martadinata Blok A No 9	323920
<b>Axelindo Shipping, PT</b>	Komp. Ruko Aljabar Blok E No.5	457747
<b>Ayodhia Bahari, PT</b>	Jl. Kuda Laut No 1A Batu Ampar Kel Sei Jodoh	458361
<b>Ayodhia Lela Samudera, PT</b>	Jl. Kuda Laut No.1A Batuampar	458361
<b>Ayodhia, PT</b>	Jl. Kuda Laut No 1A Batu Ampar Kel Sei Jodoh	458361
<b>Bahari Dharma Nusantara, PT</b>	Komp. Baloi Kesehatan Blok B No 10A RT.04 RW.09 Kel. Baloi Indah Kec. Lubuk Baja Kota Batam	426301
<b>Bahari Eka Nusantara, PT</b>	Dana Graha Building 3rd Floor Suite 302	433771
<b>Bahari Sandi Pratama, PT</b>	Palm Hill Bungalow Blok B No 9 Bukit Senyum	7029722
<b>Bahtera Adhiguna, PT</b>	Perumahan Alam Raya Blok A1 No. 10 Batam Center	7061679

Source: BP Batam Office updated June 2022

# Freight Forwarding

Company	Address	Phone (+62-778)
Bintang Sembilan Sembilan Persada, PT	Komp. Nagoya Centre Blok C No.8 Sungai Jodoh Batu Ampar	455577
Snepac Service Utama, PT	Komp. Citra Permai Blok B No. 09 Batu Ampar	429866
Asean Indah Sukses, PT	Komp. Maritim Square Blok F No. 12A Sei Jodoh	456789
Ansari Sukses Mandiri, PT	Ruko Seraya Mas Center Blok H No. 10	452452
Baruna Cakrawala Service, PT	Ruko Permata Regency Blok AA No 3A	7436164
Batam Lintas Logistics, PT	Komp. Ruko Genta Plaza Blok B No. 07, Batu Aji	364280
BS Agensindo, PT	Komp. Citra Permai Blok B No. 12 Sei Jodoh	430233
Baruna Semesta Pahala, PT	Komp. Green Garden Blok D No. 12A Kampung Seraya	450931
Citra Pembina Pengangkutan Industries, PT	Jl. Mas Surya Negara No. 9 Kawasan Industri Terpadu Kabil, Batu Besar, Nongsa	711777
Delion Transpolindo, PT	Jodoh Square II Blok CQ No.8	424064
Elham Batam Bersama, PT	Gedung Gapuro, Jl. Kuda Laut Sei Jodoh	458151
Esqarada, PT	Jl. Kerapu, Batu Ampar	411800
Japa Trans, PT	Komp. Ruko Tunas Regency Blok E No 10	8075054
Karya Citra Fajar, PT	Komp. Timsco Point 01 Jl.lumba Lumba No.1	412711
Mandala Kriya Wisesa, PT	Jl. Gunung Bintang No.3 Baloi Indah	454192

Source: BP Batam Office. updated June 2022



# General Transportation Seaport

Port	Services
Harbour Bay	International & Domestic
Sekupang	International & Domestic
Kabil	General Harbour/Asia (Loading and Unloading to Kabil Industrial Free Zone)
Telaga Punggur	Domestic (Tanjung Pinang, Ngenang Island and Surrounding Island)
Buluh Island	General Harbour
Belakang Padang	General Harbour
Sambu Island	General Harbour
Nongsa Pura	International (Singapore)
Batam Center	International (Singapore & Johor)
Sagulung	Domestic (Bulan Island, Bulang Lintang Island, Buluh Island, and Surrounding Island)
Cakang	Galang and Surrounding Island
Tanjung Riau	Domestic (Belakang Padang and Surrounding Island)
Teluk Senimba (Waterfront City)	International (Singapore)

Source: BP Batam Office, updated June 2022

Harbour Location	Destination	Price			
		Return		One Way	
		Indonesian (IDR)	Foreigner (IDR)	Indonesian (IDR)	Foreigner (IDR)
Sekupang	Singapore	850,000 - 980,000	850,000 - 980,000	450,000 - 430,000	450,000 - 430,000
Nongsa Pura	Singapore	856,000 - 990,001	856,000 - 990,001	432,000	435,000
Teluk Senimba	Singapore	850,000 - 1,00,002	850,000 - 1,00,002	435,000	435,000
Harbour Bay	Singapore	850,000 - 990,003	850,000 - 990,003	430,000 - 450,000	430,000 - 450,000
	Malaysia	844,000 - 980,004	844,000 - 980,004	450,000	450,000
Batam Centre	Singapore	850,000 - 998,005	850,000 - 998,005	435,000 - 450,000	435,000 - 450,000
	Malaysia	850,000 - 980,006	850,000 - 980,006	410,000	410,000

Source: BP Batam Office updated Feb 2023



# Airport



## Hang Nadim International Airport Airlines

Company	Address	Phone (+62-778)
Garuda Indonesia	I Hotel Jl. Teuku Umar   Bukit Nagoya	458866
Citilink	Hang Nadim International Airport	479300
Lion Air	Jl. Duyung No.661 Sungai Jodoh	454666
Sriwijaya Air	Blok C No.4 Komp Jl. Imam Bonjol - Nagoya	430777
Batik Air	Jl. Duyung No.661 Sungai Jodoh	453700

Source: BP Batam Office, updated Feb 2023



## International Flight

Destination	Flight	Lowest Rate (IDR)	Highest Rate (IDR)
Subang, Malaysia	Malindo Air	1,383,000	1,659,000
Jeddah, Saudi Arabia	Garuda Indonesia	9,418,000	15,388,000

Source: BP Batam Office, updated Feb 2023





## Domestic Flight

Destination	Flight	Distance (Km)	Rate (IDR)
Batam	Bengkulu	588	1,460,900
Batam	Bandung	1.291	1,511,200
Batam	Dumai	309	857,800
Batam	Jakarta	914	887,700
Batam	Jambi	402	860,000
Batam	Lombok Praya	1.743	1,612,200
Batam	Makassar	1.850	1,672,900
Batam	Manado	2.317	3,388,500
Batam	Medan	646	1,162,485
Batam	Natuna	676	1,576,600
Batam	Padang	473	986,300
Batam	Palembang	467	967,300
Batam	Pangkal Pinang	451	648,000
Batam	Pekanbaru	326	698,700
Batam	Pontianak	643	118,600
Batam	Semarang	1.203	1,525,400
Batam	Silangit	584	918,961
Batam	Solo	1.212	1,691,000
Batam	Surabaya	1.371	1,773,000
Batam	Tanjung Pinang	51	286,300
Batam	Belitung	591	1,715,341
Batam	Yogyakarta	1.343	1,553,600

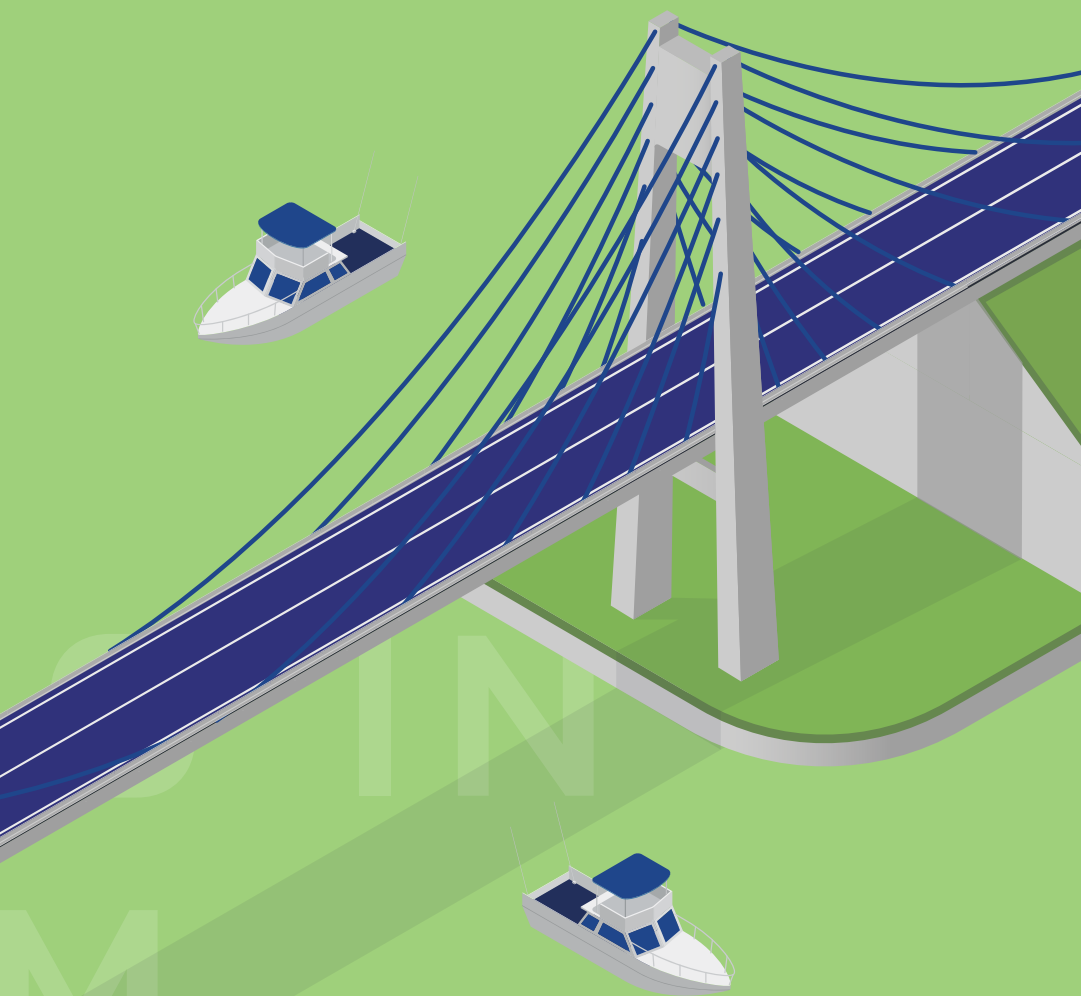
Source: BP Batam Office, updated Feb 2023



# 07

**CHAPTER**





**LIVING IN  
BATAM**



## Hotel Rates

Hotel	Phone (+62-778)	Type of Room	IDR	SGD
Harmoni One ★★★★★	464 111 464 611	Deluxe	475.000	42,04
		Superior	368.000	32,57
		Junior Suite	720.000	63,72
		Executive Suite	880.000	77,88
Harris Batam Center ★★★★★	749 8888	Deluxe	756.000	66,90
		Superior	398.000	35,22
I Hotel ★★★★★	431 111 431 999	Deluxe	1.038.000	91,86
		Superior Executive	2.910.000	257,52
Montigo ★★★★★	776 8888	Villa Hillside	3.505.000	310,18
		Villa Hilltop	4.131.000	365,58
Planet Holiday ★★★★★	432 082 433 777	Superior	700.000	61,95
		Deluxe	539.000	47,70
		Premiere Suite	1.530.000	135,40
		Executive Suite	2.070.000	183,19
Radisson ★★★★★	480 088	Superior Room	1.573.000	139,20
		Deluxe Room	1.633.000	144,51
		Deluxe Suite	2.873.000	254,25
		Executive Suite	5.263.000	465,75
Turi Beach Resort ★★★★★	426 888 458 057	Weekend	1.300.000	115,04
		Deluxe	1.041.000	92,12
		Suite	1.487.000	131,59
Horison Ultima King's ★★★★★	430 003	Deluxe	495.000	43,81
		Superior	440.325	38,97
		Deluxe	483.075	42,75
Aston Hotel and Residence ★★★★★	488 1888	Studio	860.000	76,11
		Family	1.022.000	90,44
		Suite	1.814.000	160,53
Swiss-Belhotel Harbour Bay ★★★★★	741 5 888	Deluxe	680.000	60,18
		Superior Deluxe	760.000	67,26
		Grand Deluxe	960.000	84,96
		Junior Suite	2.050.000	181,42
		Presidential Suite	2.800.000	247,79
Harmoni Hotel ★★★★★	459 308	Deluxe	1.260.000	111,50
		Junior Suite	1.420.000	125,66

Hotel	Phone (+62-778)	Type of Room	IDR	SGD
Hotel Marriot Batam ★★★★★	5707999	Deluxe	3.267.000	294,52
		M Club Level	3.267.000	458,15
		Suite Eksekutif King	8.712.000	785,39
		Suite Presidential King	23.232.000	2.940,38
Best Western Premiere Panbil ★★★★★	371 888	Superior	1.428.000	126,37
		Deluxe	1.728.000	152,92
		Junior Suite	1.928.000	170,62
		Executive Suite	2.528.000	223,72
		Minister Suite	5.128.000	453,81
		Presidential Suite	9.228.000	816,64
Travelodge ★★★★★	425 555 426 555	Deluxe	1.000.000	88,50
		Business Suite	1.960.000	173,45
		Grand Suite	1.030.000	91,15
		Presidential Suite	2.870.000	253,98
Nongsa Point Marina ★★★★★	761 333 761 474	Bedroom Hotel Max 2 Hill View	1.055.000	93,36
		Bedroom Hotel Max 2 Sea View	1.929.000	170,71
		Bedroom Chalet Max 4	2.381.000	210,71
		Bedroom Chalet Max 5	2.834.000	250,80
		Superior	570.000	50,44
Nagoya Hill Hotel ★★★★★	403 4 888	Deluxe	1.500.000	132,74
		Junior Suite	2.600.000	230,09

Kurs IDR 11.300

Source: BP Batam Office, updated 2023





## Apartments

Apartments	Address	Phone (+62-778)	Type of Room (Facilities)	Room Rate (SGD)
Harmoni	Jln. Imam Bonjol Blok B No. 1, Nagoya	455 550	Standard Hotel Room	2,027-2,500 /month
			Kitchen Set	
			Laundry	
			Breakfast	
Travelodge	Jln. Prambanan No. 1, Sei Jodoh	430 550	2 Bedrooms	4,250 /month
			Livingroom	
			2 Bathrooms	
			Kitchen	
			Gas refill	
			Internet	
			Breakfast	
Vista Apartments	Komp. Top View Garden	431 888	Laundry	1,900 /month
			2 Bedrooms	
			3 Bedrooms	
			Kitchen set	
			Livingroom	
Southlinks Country Club	Jln. Gajah Mada Km 9, Sei Ladi	324 128	Breakfast	135 - 210/night 155 - 203 /night
			Laundry	
			2 Bedrooms	
Nagoya Mansion	Jln. Imam Bonjol No. 1, Kampung Utama, Nagoya	743 0077	2 Bedrooms-Suite	
			Suite Room	
			Business	
BCC Apartment	Jln. Bunga Mawar, Baloi Kusuma, Baloi	421 666/5	Deluxe	283/night 235/night 145/night 130/night
			2 Bedrooms	
			3 Bedrooms	
			4 Bedrooms	
Swissbell	Jodoh	430 500	Deluxe	
			President	695/night

Source: BP Batam Office, updated 2023



## Local Workers House

Apartments	Address	Phone (+62-778)	Type of Room (Facilities)	Room Rate (IDR)
<b>BIDA Apartments</b>	Kabil	081276582226	Bed, cupboard, Fan, Gas Stove, Electricity (4-6 A), Water Supply	1st floor 172,500
	Batu Ampar	081371947130		2st floor 157,500
	Sekupang	081276582221		3rd floor 142,500
	Muka Kuning	081276582323		4th floor 127,500
	Tanjung Uncang	081276581616		

Source: [www.ameniti.bpbatam.go.id/rusun/](http://www.ameniti.bpbatam.go.id/rusun/)



## House for Rents

Address	Type of Housing	Rate	
Villa Panbil	3 bedrooms	Rental	SGD 9.500 - SGD 15.000/year
		Service	IDR 625.000/month
		Security Deposit	SGD 3.000/year
	4 bedrooms	Rental	SGD 23.000 - SGD 40.000/year
		Service	IDR 625.000/month
		Security Deposit	SGD 3.000/year
Duta Mas	2-4 bedrooms	Sell	SGD 7.000 - SGD 10.000/year
		Service	IDR 300.000 - 600.000/month
		Rental	SGD 8.000 - SGD 20.000/year
Bukit Indah Sukajadi	3 bedrooms	Service	IDR 300.000 - 600.000/month
		Security Deposit	SGD 2.000/year
		Rental	SGD 15.000 - SGD 20.000/year
	4 bedrooms	Service	IDR 300.000 - 600.000/month
		Security Deposit	SGD 2.000/year

Source: BP Batam Office, updated 2023



# Health Care

Hospitals	Address	Phone (+62-778)
Awal Bros Hospital	Jln. Gajah Mada No.1 BaloI Indah, Lubuk Baja	431777
Awal Bros Botania Hospital	Jln. Raja Ali Kelana Blok A No.8 Botania, Batam Centre	8098888
BP Batam Hospital	Jln. Dr. Ciptomangunkusumo No.1 Tanjung Pinggir, Sekupang	322046
Budi Kemuliaan Hospital	Jln. Budi Kemuliaan No.1 Kampung Seraya, Batu Ampar	454044
Harapan Bunda Hospital	Jln. Seraya No.1 Kampung Seraya, Batu Ampar	457333
Permata Hati Hospital	Jln. Bunga No.3A Lubuk Baja	457222/456636
Kasih Sayang Ibu Hospital	Jln. Raja H Fisabilillah No.11 Taman BaloI	428800
Santa Elisabeth Batam Kota Hospital	Jln. Raja ali Kelana, Belian, Batam Kota	4803139
Santa Elisabeth Batam	Jln. Anggrek Blok II Lubuk Baja	457357
Embung Fatimah Hospital	Jln. Pertiwi No.27 Bukit Tempayan, Batu Aji	364446

Source: BP Batam Office, updated 2023



## Shopping Centres

Shopping Centres	Phone (+62-778)
Mega Mall	470 100
Nagoya Hill	513 5917
Diamond City Mall	430 761
Batam City Square	743 5500
Panbil Shopping Mall	371 333
Top 100 Penuin	450 509
Kepri Mall	741 5000
Grand Batam Mall	403 9977

*Source: BP Batam Office, updated 2023*



## Golf Course

Golf Courses	Phone (+62-778)	Weekdays Rate (SGD)	Weekdays Rate (SGD)
Palm Spring	761 222	108	125-130
Tering Bay	761 818	90,99	130
Indah Puri	323 702/3	78-105	84-125
Southlink	324 128	21-116	21-179
Batam Hills Golf	391 902	43-60	61-85
Tamarin	761 251	21-58	24-72
Sukajadi	8073008	26-96	26-135

*\*Most of golf courses offer group packages, for more information on special promotion, call each of the golf courses as above,*

*\*Source: Golf courses in Batam 2023*



# 08

## CHAPTER

OTHER



OTHERS



Bank	Address	Phone (+62-778)
Artha Graha International	Jl. Raden Patah, No.70	433 068
Barelang Mandiri	Palm Spring Bl B-3/10 Batam	468 111
Buana Indonesia	Jl Imam Bonjol Batam Plaza Bl E/1-3	459 691
Bukopin	Jl Sultan Abdurahman 1 Kom Sulaiman Bl A/7-8	458 748
Bank MNC	Jl Engku Putri Bl A/9-10	472 555
Central Asia (BCA)	Kompl Sakura Anpan Bl B/6-8	457 905
CIMB Niaga	Komp. Nagoya Business Centre Block 6/25	426 777
Commonwealth Bank of Australia	Bumi Ayu Lestari, Blok D no 31-32, Jl.Imam Bonjol, Nagoya – Batam	428 856
Danamon Indonesia	Jl Imam Bonjol Nagoya	458 400
Ekonomi Raharja	Jl Raden Patah Komp Sumber Jaya Bl A/1-3	426 800
Rabobank	Kompl Penuin Centre Bl E/9-8	429 089
Harmoni	Jl Imam Bonjol Hotel Harmoni Lt 1	455 077
International Indonesia (BII Maybank)	Jl Raja Ali Haji Jodoh Square Bl A/10-11	456 377
Mandiri (Perseero)	Jl Imam Bonjol Komp Bumi Ayu Lestari Bl D-25/27	456 717
Mega , PT, TBK	Jl Imam Bonjol Ged Dana Graha Lt 1	459 075
Muamalat Indonesia, PT, TBK	Kompl Baloi Point Bl B-1/7	431 111
Bank Negara Indonesia (BNI)	Jl. Imam Bonjol No.23, Lubuk Baja Kota	458446
OCBC NISP	Jl. Raden Patah, No.70	463 999
Panin	Palm Spring Bl B-3/10 Batam	450 222
Pembangunan Daerah Jawa Barat dan Banten (BJB)	Komp. Batam Center Square Blok D No. 01 dan 16, Kota Batam	429 222
Rakyat Indonesia (BRI)	Jl. Imam Bonjol Blok A No.7-9, Lubuk Baja, Kota Batam, Kepulauan Riau	458 778
Tabungan Negara (BTN)	Jl.Jendral Sudirman, Batam Center, Batam	462 033
The Hongkong and Shanghai Banking Corp (HSBC)	Wisma Batamindo, Jl. Rasamala 1 Batam Industrial Park	600 5400
UOB Indonesia	Komp. New Holiday Blok B/12-14, Lubuk Baja	454 206
Bank Riau Kepri	Jl. Laksamana Bintan C No.14 Sei Panas	460264

Source: BP Batam Office, updated 2023



## Money Changer

Company	Address	Phone (+62-778)
Asia Jaya Duta Mandiri	BCS Mall	427 017
Batam Mega Wismatara	Komp.Nagoya City Center Blok A No.14	428 565
Belika Murah Berseri	Komp.Plaza 100b 61 Blok V No.01	451 371
Bintang Nagoya Valasindo	Komp.Nagoya City Center Blok E No.07	459 267
Citra Travel	Komp.Bumi Indah Blok A No.37	423 003
Jaya Hai Toko & Putra Kundur Valsindo	Komp.Bumi Indah Blok A No.26	429 222
Karina Jaya Valasindo	Komp.Wijaya Kusuma Blok F No.49	457 110
Cipta Mandiri Valasindo	Jl. Imam Bonjol Nagoya Blok F No.07	456 486
Batam Mega Valasindo	Komp.Nagoya City Center Blok A No.15	428 568
Surya Batam Valasindo	Komp.Bumi Indah Blok I No.36	457 136
Sinar Rejekindo	Komp. Sakura Anpan Blok F No.09	452 130

Source: BP Batam Office, updated 2023



## Lawyers and Legal Consultants

Company	Address	Phone (+62-778)
Ony Kosasih, SH & Partners	Jl. Cendrawasih Blok IV No.114	458 330
LBH Darmabakti	Komp. Nagoya City Ctr Blok D/3	457 212
Bobby Batubara, SH & Associates	Graha Sulaiman Lt.III Blok C No2 Wing Utara, Komp. Sulaiman Plaza. Jl. Sultan Abdul Rahman No.3	321 744
Ampuan Situmeang & Partners	Jl. Imam Bonjol Blok J No.9 Nagoya	457 212
Adam A Kola, SH & Partners	Komp. Batam Sentosa Blok A No.3, Tanah Longsor	312 254
Leks & Co	Gedung Graha Nagoya Mas 3rd floor West Wing Cluster R.03, Jl. Imam Bonjol, Nagoya	463 212
Wilberforce	Graha Pena Building, 6th floor, Suite 616, Batam Centre, Batam, Indonesia	460 188

Source: BP Batam Office, updated 2023

Name Of Notariates	Address	Phone (+62-778)
Agny Yuanita Magdalena T, SH	Komp. Bumi Indah Blok 4 No.46	454 810
Anita Mahdalena, SH	Jln. Imam Bonjol, Graha Noagoya Mas, Gedung Jamsostek Lt.2 No.203 Sei Jodoh	458 915
Anly Cenggana, SH	Komp. Penuin Centre Blok.OC/7	432 327/432 328
Ariani Theresiana, SH	Komp. Pertokoan Seruni Blok A No.1-2, Sei Panas	430 408/430 307
Arunee Olivia Depary, SH	Jl. Pembangunan No. 8 blok 6, Baloi	430 510
Aryanto Lie, SH	Jln. Bunga Raya No.22, Baloi Indah	456 476
Basaina P Siahaan, SH	Jln. Imam Bonjol No. 9, Lubuk Baja Kota	426 417/426 418
Carolina Mulyati, SH	Jln. Central Raya No. 2, Central Sukajadi	457 778/431 055
Debora Ekawati Lukman Dadali, SH	Komp The Central Sukajadi No. 2	736 7608
Ernawati Thaher, SH	Komp. Nagoya Gateway , Blok D No. 3	429 189/429 190
Erry Chandra, SH	Jl. Imam Bonjol No. 28-29, Nagoya	429 189/429 190
Fenny, SH	Komp. Baloi Point Blok B1 No. 2	429 189/429 190
Gerard Ikhsan Iskandar, SH	Komp. Palm Spring Blok B2 No.14	429 189/429 190
Hanugerah, SH	Jln. Imam Bonjol, Komp Wijaya Kusuma Blok H No.9	450 311/432 073
Hasan, SH	Jln. Raden Patah, Komp Batam Lucky Permai No.42	457 435/458 196
Hatma Wigati Kartono, SH	Jln. Sriwijaya, Komp. Regency Park Blok 4 No.46	452987/450 524
Herry Ridwanto, SH	Jln. Sei Jodoh, Komplek Tanjung Pantun Blok A No. 4	458 937
Maria Hilaria Salim, SH	Komp. Harmoni Plaza Blok A. No.15	451 492/451 493
Nani Fitriyah, SH	Pondok Asri Indah Blok E NO.12, Sei Panas	428 290
Nurhayati Surya Sumirat, SH	Jln. Imam Bonjol No.21 Kp. Utama	456 120/459 811
Ny. Ria Adji Hendarto, SH	Jln. Kusuma Indah 6 Blok. C No.19, Komp Baloi Kusuma	459 522/458 822/ 457 548
Rida Marzuki, SH	Komp. Citra Mas Blok. C No.7, Penuin	429 906/429 907
Rio Zaldi, SH, M.Kn	Komp. Pertokoan Plamo Garden Blok. D No.3	464 828/461 548
Ruth Widyastuti, SH	Komp. Seraya Mas Centre Blok H/2	702 5358/ 472 177/472 512
Sigit Sumantri, SH	Ruko Pantai Permata No. 5 (Depan My Piano)	743 7009/743 708/743 7077
Shinta Christiana Puspita Sari, SH	Komp. Nagoya Plaza Blok B E/8	428 990/ 422 214/428 991
Sinwar Widjono, OEI, SH	Jln. Imam Bonjol No.15-16. Komp Galaxy, Nagoya	429 765/429 789
Soehendro Gautama, SH	Jln. Raden Pata, Komp Nagoya Gateway, Blok A No 1-2	454 222/455 534/ 454 678/454 678
Syaifudin, SH	Komp. Ruko Permata Regency No. 5	743 6117/743 6116/743 6158
Tuti Rahmawati Lalo, SH	Jln. Raja Ali Haji, Komp Inti Sakti Blok BB No 6	457 794/455 274, 454 054

Name Of Notariates	Address	Phone (+62-778)
Yudo Diharjo Lantanea, SH	Gedung M3G, Jl Yos Sudarso, 29432	456 900/456 680
Yondri Darto, SH	Jln. Sultan Abdul Rahman, Komp. Sulaiman Blok.A No.10-12	424 579/431 373/ 424 58/431 374
Yulianistri, SH	Jln. Raden Patah, Ruko Baloi Office park No. 11	459 729

Source: BP Batam Office, updated 2023



## Police Station

Location	Phone (+62-778)
Polresta Barelang	457691
Polsek Lubuk Baja	457 212
Polsek Sekupang	321 744
Polsek Kabil	311 110
Polsek Tanjung Uncang	312 254
Polsek Batam Centre	463 212

Source: BP Batam Office, updated 2023

## Emergency Telephone Number



Emergency  
☎ 112

Ambulance  
☎ 118

Fire  
☎ 113

PLN Batam  
☎ 123

Source: BP Batam Office,  
updated 2023



# ADDRESS

## **One Stop Services, PTSP (Pelayanan Terpadu Satu Pintu)**

Sumatera Promotion Centre Building (SPC),

Batam Centre, Phone: (0778) 470 052

## **Tax Office, Kantor Pelayanan Pajak Pratama Batam**

Jln. Kuda Laut No.1 Batu Ampar, Batam 29432

Phone: (0778) 425540, 452009, 452010, 426169,

428091, 452012, 452013, Fax: (0778) 427708

## **Workers Social Security, BPJS Ketenagakerjaan**

### **BPJS BranchBatam I**

Gedung Jamsostek Rental Office

Lt. 3, Jln. Imam Bonjol Nagoya Office, Batam

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### **BPJS Branch Batam II**

Jln. Radja Hadji No. 5-6, Batam

Phone: (0778) 322858

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The information presented in this book is sourced from relevant institutions. Therefore, in the event of any changes or discrepancies in the data, it is advisable to contact the respective authorities or institutions for clarification.



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